A common issue has been online testers prematurely submitting their answers and moving into “completed” status. Due to the abundance of unsubmit requests that require state intervention, ISBE and Pearson will be implementing the following strategies:

1. Over the weekend, Pearson will be adding a new feature to TestNav that will not allow a student to click the “submit” button until all units have been visited. This should reduce the amount of accidental submits due to out-of-order testing.
2. All PearsonAccess Next users with the LEA/District Test Coordinator Role have been given the ability to unsubmit tests. This will allow district users to move students from “completed” status into “exited” status. The directions to do this are attached to this email.
3. ISBE will continue to work on the unsubmit requests we have received.

Within a few days, these steps should alleviate the issue.