## SECTION A: Written, Signed Complaints

(1) Total number of written, signed complaints filed 106

   (1.1) Complaints with reports issued 76
       (a) Reports with findings of noncompliance 53
       (b) Reports within timeline 66
       (c) Reports within extended timelines 9

   (1.2) Complaints pending 3
       (a) Complaints pending a due process hearing 1

   (1.3) Complaints withdrawn or dismissed 27

## SECTION B: Mediation Requests

(2) Total number of mediation requests received through all dispute resolution processes 180

   (2.1) Mediations held 148
       (a) Mediations held related to due process complaints 102
           (i) Mediation agreements related to due process complaints 68
           (b) Mediations held not related to due process complaints 46
               (i) Mediation agreements not related to due process complaints 38
               (c) Mediations pending 17
               (d) Mediations withdrawn or not held 15

## SECTION C: Due Process Complaints

(3) Total number of due process complaints filed 298

   (3.1) Resolution meetings 96
       (a) Written Settlement agreements reached through resolution meetings 30

   (3.2) Hearings fully adjudicated 12
       (a) Decisions within timeline (include expedited) 1

   (3.3) Due process complaints pending 80

   (3.4) Due process complaints withdrawn or dismissed (including resolved without a hearing) 206

## SECTION D: Expedited Due Process Complaints (Related to Disciplinary Decision)

(4) Total number of expedited due process complaints filed 11

   (4.1) Resolution meetings 3
       (a) Written settlement agreements 2

   (4.2) Expedited hearings fully adjudicated 1
       (a) Change of placement ordered 1

   (4.3) Expedited due process complaints pending 0

   (4.4) Expedited due process complaints withdrawn or dismissed 10