

Illinois Assessment Update



Illinois State Board of Education March 17, 2017



2015-16 Testing ISA (Illinois Science Assessment)



2015-16 ISA

- Anyone interested in scoring responses may contact Angela Box (<u>abox@siu.edu</u>) at SIUC to learn more.
- ISA Standard Setting must take place before score data can be released.
- Announcement 02/28/17:

GROUNDBREAKING PROCESS FOR SCORING ILLINOIS SCIENCE
ASSESSMENT KICKS OFF

www.isbe.net/Lists/News/NewsDisplay.aspx?ID=1144



2016-17 Testing ISA (Illinois Science Assessment)



2016-17 ISA

ISA webpage (https://www.isbe.net/Pages/Illinois-Science-Assessment.aspx)

Trending questions:

- **User Accounts:** ISBE purged the 2016 users and loaded new 2017 accounts based on data in the Entity Profile System (EPS) pulled from the organization administrator and test coordinator fields. If you cannot access the system, please contact your central office or principal, depending on the level of access required. See the <u>user guide</u> for information on how to build accounts (begins on page 9).
- **SEBs:** Find the SEB (Safe Exam Browser) and other technical resources under the Assessment Technology Requirements section of ISBE's ISA webpage.

Assessment Contacts:

- Dan Brown, General questions, <u>dabrown@isbe.net</u>
- Wes Bruce, IT questions, <u>wesbruce3@gmail.com</u>
- Butch Wilson, IT questions (Chromebooks app lead), bwilson@ltc6.org
- Jamey Baiter, User questions, <u>JBAITER@isbe.net</u>
- David Hope, Rostering questions, dhope@isbe.net
- Laura Quimby, SPED questions, <u>lquimby@isbe.net</u>

Assessment Main Line, 1-866-317-6034



2016-17 ISA

Correction on Default HS

- Default high school section names are based on course name and section number.
- A previous communication indicating these section names are set to HS – Default is not correct.



2016-17 PARCC

(Partnership for Assessment of Readiness for College and Careers)



2016-17 PARCC

PARCC Test Coordinator Manual:

www.isbe.net/Documents/parcc-ela-math-cbt-pbt-test-coord-manual-16-17.pdf

- Test Scheduling Information pages 9-13
- Illinois Addendum pages 87-90
- Testing Multiple Grade/Courses Concurrently pages 123-126
- Guidance for Administering the ELA Field Test pages 128-130
- Back Cover of the Manual
- ISBE Contact for PARCC: Jim Palmer
 - jpalmer@isbe.net



2016-17 PARCC Test Window in SIS

- Any school for whom a PARCC test window was <u>not</u> entered has now been defaulted as follows:
 - Start Date = March 6, 2017 and End Date = April 28, 2017
- If this defaulted test window is not correct, please edit this in SIS as soon as possible. Test window is used to capture students for each school's Assessment Correction file for data cleanup.
- Reminder: If your PARCC test window ends <u>sooner</u> than you anticipate, please adjust the "End Date" in SIS.
- If you need assistance navigating SIS to enter or adjust your PARCC test window, contact the SIS Helpdesk at 217-588-3600, option 3 for assistance.



2016-17 PARCC

- Beginning February 27, 2017, do the following in PAN:
 - Create test sessions
 - Add students to test sessions
 - Move students from one test session to another
 - Edit a student's Accessibility Features and Accommodations information for the ELA/L and Math test assignments
 - Do this under "Manage Student Tests" in PAN
 - Edit a student's demographic information
 - Do this under "Register Students" in PAN
 - Any edit to the following data in PAN must also be updated in the SIS enrollment file: Name, birth date, race/ethnicity, grade level, home (responsible) school, IEP indicator, LEP indicator, Migrant indicator
 - If the State ID in PAN is incorrect, contact Student Assessment for assistance at 866-317-6034.
 - Request a transfer from another school if you have a new student from Illinois and add a new student from outside of Illinois (add enrollment in SIS first!)



2016-17 PARCC Materials Receipt

- For districts with all schools beginning testing the week of March 13 or later, materials from Pearson, including paper manuals and any secure paper test materials, will arrive approximately two weeks prior to the earliest start date for any school.
- The additional orders window opened on February 22 in PAN.



PearsonAccess^{next} (PAN) Information

- Superintendents should contact PARCC Customer Support for assistance, if needed, with the following:
 - Adding/Enabling user accounts for new/current staff
 - Disabling accounts for staff who are no longer at your district
 - Updating user roles as needed
 - Updating user email addresses
 (Note: "User Name" will stay the same)

PARCC Customer Support

1-888-493-9888

Select 1

Monday - Friday

5:30 am - 6:30 pm (CT)

PARCC E-mail

Email

parcc@support.pearson.com

PARCC Chat

Click here for Live Chat

Available during hours listed above

- Contact ISBE Assessment for assistance with the following (1-866-317-6034 or <u>assessment@isbe.net</u>):
 - Adding an organization (e.g., new school, reconfigured grade levels within an existing school, or any RCDTS code changes)
 - Adding a user account for a new Superintendent



2016-17 PARCC Mobility Guidance

- PARCC Mobility Guidance document is posted on PARCC Place web site (<u>www.isbe.net/Documents/PARCC Mobility 2017 FINAL.pdf</u>).
 - Former school must exit student from SIS.
 - 2. New school must enroll student in SIS.
 - 3. New school may enter a "Work Request" in PAN to request the new student be added in PAN to their school.
 - 4. ISBE and the former school can review/approve the request.
 - 5. ISBE reviews requests daily and approves if SIS data are consistent with request.
- IMPORTANT: New school must edit "Responsible School" in the "Register Students" tab in PAN, as appropriate (this should match the "Home School" in SIS enrollment).
- If immediate action is needed, contact Student Assessment at 1-866-317-6034 or email assessment@isbe.net.



2016-17 PARCC Transfers

Once a student is "Approved" for a transfer, note the following:

- Review the test details in PAN under "Manage Student Tests" to ensure the test format (Paper or Online) and any needed accommodations and accessibility features are identified correctly.
- Under "Register Students" make sure the "Responsible School" indicates the current "Home School" as indicated in the SIS enrollment.
- For online test format only, the Math and ELA/L records are automatically placed into a "TRANSFER" Test Session if the former school had already placed the student into a Test Session. If this happens, the new school must move the student to a new Test Session for testing.



Fillable Forms on Avocet

- Numerous forms can be downloaded on Avocet:
- Test Administration Information for Computer-Based Testing
 - BEFORE Computer-Based Testing
 - DURING Computer-Based Testing
 - AFTER Computer-Based Testing
- Fillable Forms for Computer-Based Testing
 - 2016-2017 Computer Based Chain-of-Custody Form
 - 2016-2017 Guidance For Submitting Security Forms Online
 - Emergency Accommodation Request Form
 - Form to Report Contaminated, Damaged, Or Missing Materials
 - Form to Report Testing Irregularity or Security Breach
 - Post Test Certification Form
 - Security Agreement
 - Student Accommodation Refusal Form
 - Unique Accommodation Request Form



Irregularity Reports

- Fillable form is available on Avocet.
- Complete and send to ISBE

Fax: 217-782-6097

Send a file: https://sec1.isbe.net/attachmgr/default.aspx



Voiding a Test Online

- If a new test has to be assigned incorrect accommodations (most common)
- In PAN:
 - Mark the original test (all units) complete.
 - Void the test.
 - Use void code 1 for issues related to incorrect test form or incorrect accommodations.
 - Use void code 2 for anything else.
 - Then create new test for the student with the correct accommodations under "Manage Student Tests."



User Role Restored!

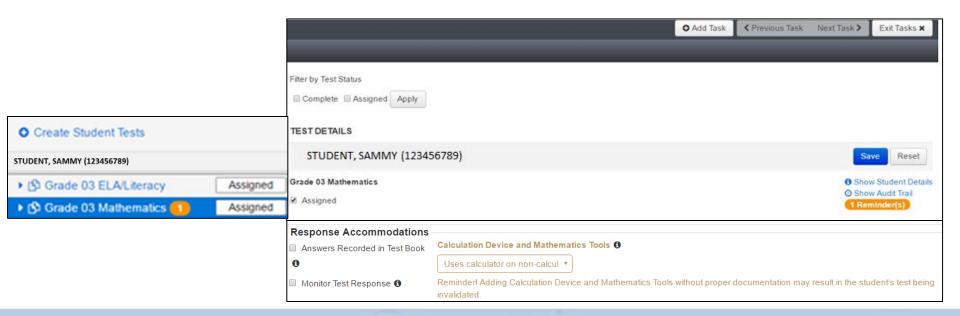


- On March 16, 2017, the "Undo Test Submit" role was added to all users in Pearson Accessnext who currently have the "LEA/District Test Coordinator" role.
- This role allows those who have it to undo a unit test submission if the student accidentally submitted.
- Users who have this role are able to add it to other users who need it.



2016-17 PARCC "Reminders" in PAN

- Some students may have a "reminder" in PAN (oval with a number inside).
- These are displayed to remind users that local documentation should exist for a selected accommodation.
- "Setup ⇒ Students" screen □ 123456789 1 1 STUDENT SAMMY
- "Manage Student Tests" screen





2016-17 PARCC Manuals and Resources



Arts/Literacy Test Coordinator Manual



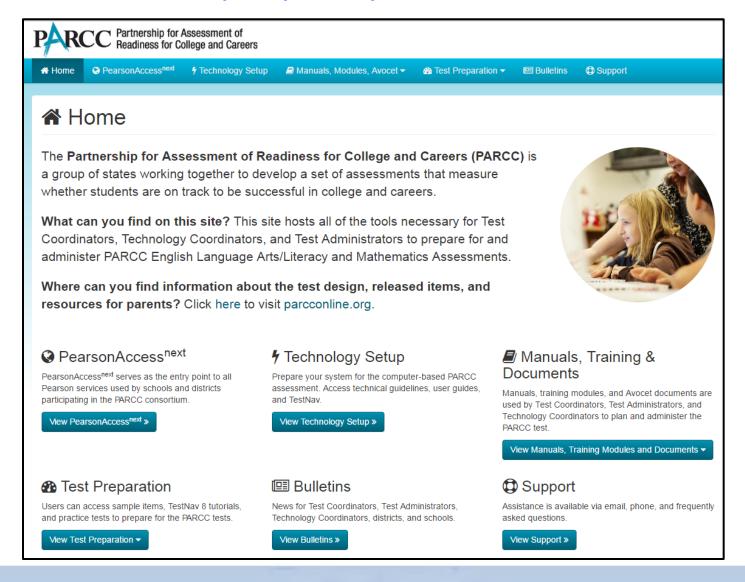
PARCC Websites

https://parcc.pearson.com/

http://avocet.pearson.com/parcc/home

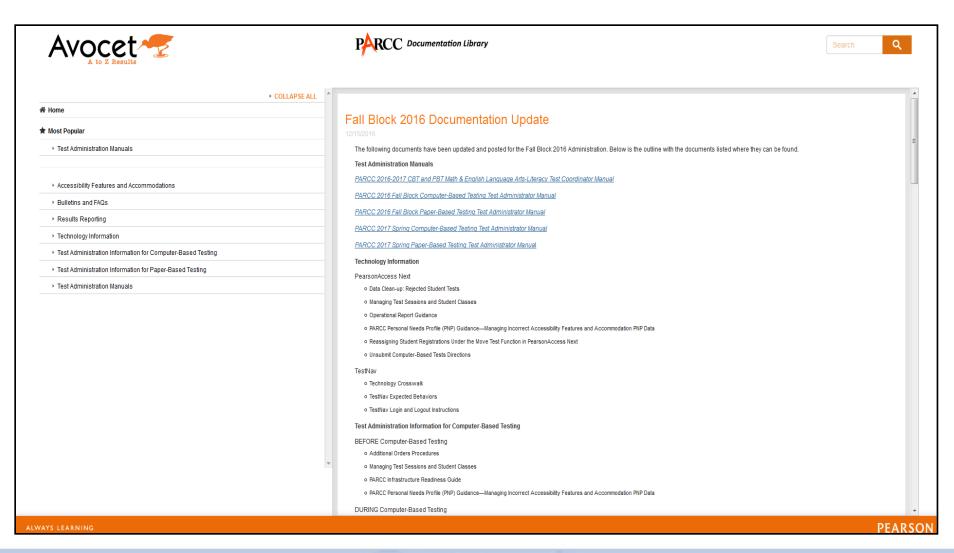


https://parcc.pearson.com/





http://avocet.pearson.com/parcc/home





2016-17 PARCC Accommodated Scripts

- Accommodated Scripts are now posted in Avocet.
- ELA Braille: http://avocet.pearson.com/PARCC/Home#16252
- Math Braille: http://avocet.pearson.com/PARCC/Home#16253
- ELA Large Print: http://avocet.pearson.com/PARCC/Home#11134
- Math Large Print: http://avocet.pearson.com/PARCC/Home#11135
- Spanish Large Print: http://avocet.pearson.com/PARCC/Home#16254





- Test Administration Manuals
- Accessibility Features and Accommodations
 - AF&A Manual
 - Braille Scripts
 - Large Print Scripts
 - Translated Scripts (Arabic)
 - Translated Scripts (Chinese Mandarin)
 - ▶ Translated Scripts (Haitian Creole)
 - Translated Scripts (Navajo)
 - Translated Scripts (Polish)
 - Translated Scripts (Portuguese)
 - Translated Scripts (Russian)
 - Translated Scripts (Spanish)
 - Translated Scripts (Urdu)
 - Translated Scripts (Vietnamese)

2016-17 PARCC Translated Scripts

Translated Scripts are now posted in Avocet.

"Accessibility Features and Accommodations"

- Arabic
- Chinese-Mandarin
- Haitian Creole
- Navajo
- Polish

- Portuguese
- Russian
- Spanish
- Urdu
- Vietnamese



Additional Web Links

- PARCC Mobility Guidance
- https://www.isbe.net/Documents/PARCC Mobility 2017 FINAL.pdf
- Irregularity Report
- http://avocet.pearson.com/PARCC/Home#10741
- Post-Test Certification Form
- http://avocet.pearson.com/PARCC/Home#10806
- Stopping Test Sessions Guidance
- http://avocet.pearson.com/PARCC/Home#10527



2016-17 State-Sponsored SAT



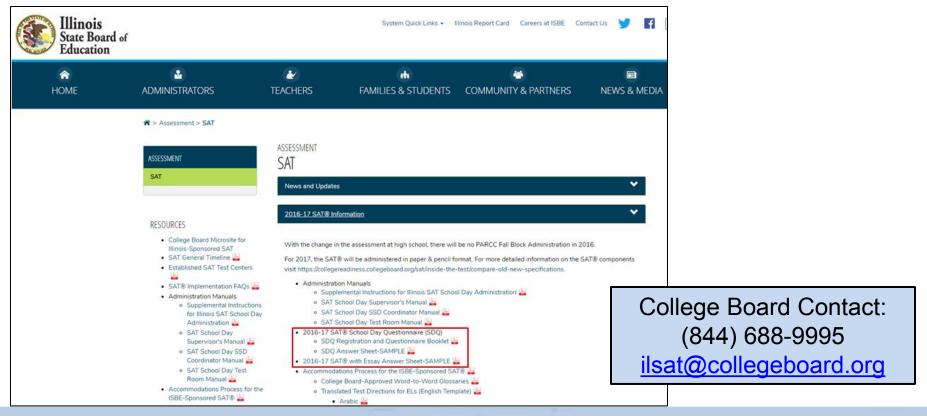
State-Sponsored 2016-17 SAT Highlights

- All grade 11 students (unless they take DLM-AA) must test
 - Foreign exchange students who are grade 11 must test.
 - LEP students who are "First Year in U.S. School" are exempt from ELA portions.
- Test Dates:
 - Initial Test Date: Wednesday, April 5, 2017
 - Makeup Test Date: Tuesday, April 25, 2017
 - Accommodated Window: April 5-18, 2017
- Paper/Pencil format in spring 2017
- Does include an essay
- Manuals Posted! https://www.isbe.net/Pages/SAT.aspx
 - Supplemental Instructions for Illinois SAT School Day Administration
 - SAT School Day Supervisor's Manual
 - SAT School Day SSD Coordinator Manual
 - SAT School Day Test Room Manual



State-Sponsored SAT Information

- ISBE SAT Website: www.isbe.net/Pages/SAT.aspx
- Links: College Board Microsite for Illinois, General Timeline, Established SAT Test Centers, SAT Implementation FAQs, Manuals, Accommodations Process, Webinar Links, New Information as Available (see below)





2016-17 SAT (SIS Pre-ID)

- All students enrolled in grade 11 are automatically included in the SAT Pre-ID file in SIS unless their most recent assessment record was IAA or DLM-AA and their IEP indicator is "Yes."
- SIS provided data in the 2017 SAT Pre-ID file as of Friday, January 20, 2017, to College Board to derive nonaccommodations test materials orders and for Pre-ID label production.
- Note: If the "Testing School" field in the SAT Pre-ID file was not an established SAT Test Center, SIS sent the Home School field so a label will be printed.
- Important: Continue to enroll/exit students in/from SIS so the SAT Pre-ID file will be current when SIS sends an update to College Board based on April 5, 2017, data.



2016-17 SAT Timeline

[†] CollegeBoard

SAT School Day - Timeline for April 2017 Administration

For updates, see https://www.isbe.net/Documents/SAT-general-timeline.pdf
College Board Phone: 844-688-9995
College Board Email: ilsat@college board.org

Activity	Timeline
Staff & Test Center Setup Email Invitation from College Board to Principal	11/07/16
SAT Overview Webinar Recording PPT	11/15/16
Offsite Testing Request Window	11/15/16-12/15/16
College Board Accommodations Webinar Recording PPT	11/16/16
Deadline for School and Staff Setup	11/16/16
Testing Sites Receive Confirmation of School AI Code and TC Number	January 2017
Deadline to Request Off-site Testing	01/13/17
Deadline to Verify Pre-ID Information in ISBE Student Information System (SIS)	01/20/17
Required Test Administrator Training Online	02/09/17-03/22/17
Training Kits Arrive in Schools	02/15/17
Deadline for SSD Coordinators to Submit College Board Approved Accommodations Requests	02/15/17
Late College Board Approved Accommodations Request Window for specific	
scenarios: New student to school	02/16/17-03/21/17
New plan/accommodation needed	
Admission Tickets Arrive in Schools	03/01/17 *Delayed until 03/17/17
Student Data Questionnaires Arrive in Schools	03/06/17-03/08/17
Answer Sheets and Pre-ID Labels Arrive in Schools	03/06/17-03/08/17
Preadministration Session Held in Schools	03/10/17-04/04/17
Deadline for SSD Coordinators to Submit State Allowed Accommodations Requests	03/21/17
Test Materials Arrive in Schools on Spring Break during 03/29/17-03/31/17	03/23/17
Test Materials Arrive in Schools not on Spring Break during 03/29/17-03/31/17	03/29/17-03/31/17
Initial Test Date	04/05/17
Accommodated Testing Window (students that appear on the NAR)	04/05/17-04/18/17
Deadline to Ship Materials and Answer Sheets for Scoring for Tests Given on Initial Test Date (April 5)	04/06/17
Testing Sites Provide Counts of Students Requiring Makeup Testing	04/07/17
Last Day* to Use Four Free Score Sends *Students who test only on 04/25/17 will be able to complete their score sends	04/14/17
on their answer sheet on test day. Deadline to Ship Materials and Answer Sheets for Scoring for Tests Given during Accommodated Testing Window (April 5-18)	04/19/17
Makeup Test Materials Arrive in Schools	04/21/17
Makeup Test Date	04/25/17
Deadline to Ship Materials and Answer Sheets for Scoring for Tests Given on Makeup Test Date (April 25)	04/26/17

*Updated 03/07/17 Originally Posted 10/31/16

Updated on 03/07/17 Click here to access the SAT timeline:

https://www.isbe.net/Documents/SAT-general-timeline.pdf



2016-17 SAT Materials

Email to Test Center Supervisors and SSD Coordinators on 03/09/17

(from illinoisadministratorsupport@collegeboard.org)

This week you received most materials to support your pre-administration session including pre-ID labels, answer sheets, Student Data Questionnaires, and Student Guides. Admission tickets will arrive by March 17.

1) Completing Demographic Information on the Answer Sheet

- Using the scripts in the Supplemental Instructions for Illinois SAT School Day, have students complete:
- Item 2: Your Name
- Item 3: Date of Birth
- Item 4: Registration Number (available on the admission tickets)
- Item 5: Zip Code

College Board apologizes for the delay in the delivery of the admission tickets and regret any inconvenience it may cause. If you have not yet received your admission tickets for the students that were pre-ID'd, you may have students skip Item 4: Registration Number and have them complete it on test day. Or, see below for alternate sources to find the registration number.

- 2) Completing Score Send Section on the Answer Sheet
- 3) Completing the Optional Student Data Questionnaire (SDQ)



State-Sponsored SAT Information

- SAT Test Center Supervisors will receive communications regarding the SAT School Day administration from both the College Board and Educational Testing Service (ETS).
- Please add collegeboard.org and ets.org to your list of acceptable addresses in your email application to ensure you receive these important messages



SAT Required Training

- Test Center Supervisor should have received an email from SAT on February 9, 2017 (from CollegeBoard@noreply.collegeboard.org).
- Subject line: Important Test Day Training information for the Illinois-Provided SAT
- If you have trouble accessing the training or other technical issues, contact SAT Customer Service at 866-260-5211.
- Please direct questions about procedures addressed in the training to the Illinois Educator Support 844-688-9995 (opt. 1) or illinoisadminstratorsupport@collegeboard.org.



SAT Rosters vs. SAT Pre-ID

- The SAT has two types of rosters:
 - Online Attendance Roster for the Test Center Supervisor
 - Nonstandard Administration Report (NAR) for the SSD Coordinator
- All students who were in the January SAT Pre-ID will be included on either the Online Attendance Roster or the NAR.
- Students who were not included in the January Pre-ID file will not appear on the rosters.
- Students may shift from the Online Attendance Roster to the NAR through mid-March as accommodations approvals are matched to student registrations.
- To view all students currently enrolled as grade 11 and expected to test, view the SAT Pre-ID report in SIS.



SAT Pre-ID Labels



- SAT Pre-ID labels were printed and shipped from College Board and should have arrived the week of March 6.
- College Board has made ISBE aware that there were some duplicate labels (same SID and name) and has directed schools to use <u>either label</u> and <u>securely discard the other</u>.
- For students without a Pre-ID label, complete a paper registration form. These scheduled to arrive with test materials March 29-31 (or by March 23 if you're on break). Please see pages 1 (schedule) and 5 (description of items) of the School Day and page 6 for instructions on completing the paper registrations.



Other Roster Questions

- What if my roster is missing students?
 - For any student who does not appear and for whom you do not receive a pre-ID label, a paper registration form, sent with test materials, must be completed and the student must be added manually to the appropriate roster.
- What if my roster has students I don't expect?
 - For students who appear but will not test at your school, identify the reason on the roster for your local use (e.g., absent/no longer enrolled). After testing, SIS will capture the "Reason for No Valid Test Attempt" during the corrections window.
- When are my rosters final?
 - By March 22, two weeks before the test date, both the Online Attendance Roster and the NAR should correctly reflect all students who were in the SAT Pre-ID file.
 If not, please contact College Board.
 - Use these rosters to finalize your room planning.
- Roster Questions?
 - Contact 844-688-9995 or email <u>illinoisadministratorsupport@collegeboard.org</u>



SAT Accommodations Information

- Accommodations Process for the ISBE-Sponsored SAT® www.isbe.net/Documents/IL-College-Board-Accommodations-Spring-2017.pdf
- Contact SSD Department with questions: 844-688-9995



SAT Accommodations Information Two Types of Accommodations

- College Board Approved (requested in SSD Online)
 - For Students with Disabilities
 - College Reportable
 - Request Deadline: February 15, 2017
 - Late Request Deadline: March 21, 2017
 (Late Requests only for new and newly-diagnosed students)
- State-Allowed (requested in SSD Online)
 - Students with Disabilities (Declined for College Board Accommodations)
 - For English Learners (e.g., "First Year in a U.S. School" taking only Mathematics)
 - Not College Reportable
 - Request Deadline: March 21, 2017



State-Funded SAT Information

• English Learner Supports (no accommodations request is needed)

Translated Test Directions

Directions in eight languages (Spanish, Arabic, Chinese Mandarin, Portuguese, Haitian Creole, Russian, Vietnamese, and Polish) will be available for download in mid-February. School staff may print and provide these directions to students on test day. School staff may also provide translated test directions for other languages using district/school translators. Students using translated test directions will receive college-reportable scores.

 Translated test directions are now posted under "News and Updates" on https://www.isbe.net/Pages/SAT.aspx

Word-to-Word Glossaries

Approved glossaries may be used by students on test day. The approved glossaries should be distributed to students for their use on test day. **Students using approved glossaries** will receive college-reportable scores.

 Word-to-Word Glossaries list is now posted under "News and Updates" on https://www.isbe.net/Pages/SAT.aspx



State-Funded SAT Information

Preparing for the ISBE-Sponsored SAT School Day Webinar:

Tuesday, March 14, 2017 at 9:00-10:30 AM or Tuesday, March 14, 2017 at 2:30-4:00 PM

(repeat sessions)

- This webinar focused on preparing for the April 5, 2017, SAT administration. The
 webinar included in-depth information about using rosters, addressing students who
 aren't already registered, and preparing for test day.
- The webinar was recorded and will be posted under "Presentation & Webinars" on the ISBE SAT page for those who were unable to attend. We hope to have the PowerPoint and video posted by Monday, March 20.
- https://www.isbe.net/Pages/SAT.aspx



2017-18 SAT Test Dates!

- Initial Test Date: Tuesday, April 10, 2018
- Makeup Test Date: Tuesday, April 24, 2018
- Accommodated Test Window: April 10-23, 2018



(Dynamic Learning Maps-Alternate Assessment)



Updates as of March 17, 2017:

- Districts are NOT to upload students manually.
- Students who need to be uploaded must complete the upload enrollment template and submit that form to ISBE through, "Send ISBE a File".
- The state DLM coordinator is the only one who can upload students into DLM.
- New procedures for moving students in DLM without losing completed testlets.



Moving students during testing window:

- Procedures for moving a student for DLM-AA
 - New to school within the district: use transfer student within Educator Portal. Any testlets completed will move with student after being roster to a new teacher.
 - New to school in different district: Old district exits student from DLM-AA.
 Receiving school request student upload by contacting the state coordinator to enroll a student. The new district will roster the student and any completed testlets will follow the student.
 - New to school in different district: Contact the state DLM-AA coordinator to transfer the student from the old district to the new district.



District Test Coordinators:

- Monitor student testlet completion using the DLM Test Administration Report found in Educator Portal.
- Test tickets not appearing; verify first contact survey is completed.
- Teacher cannot access test tickets; verify security agreement is accepted, required training is completed, and the teacher account is active.



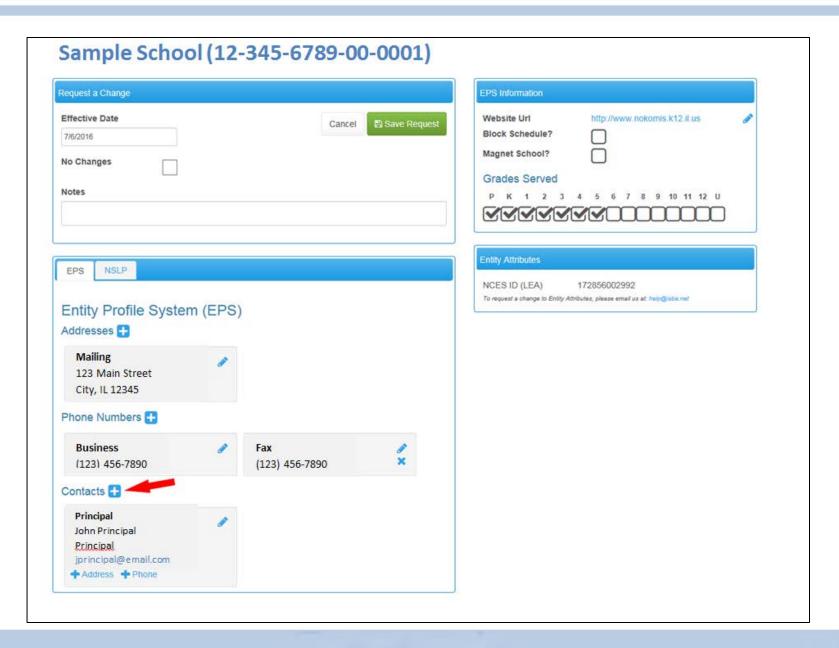


Test Coordinator Field in EPS:

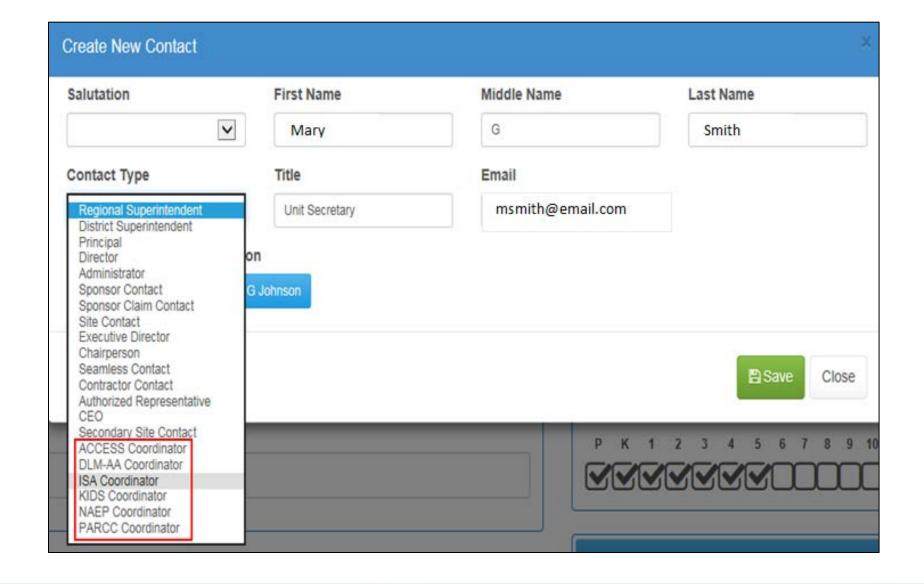
- DLM-AA coordinator needs to be identified in EPS to serve as a point of contact for disseminating information to teachers that administer the DLM-AA.
- To add this coordinator, the following slides will provide guidance in creating this contact in EPS.



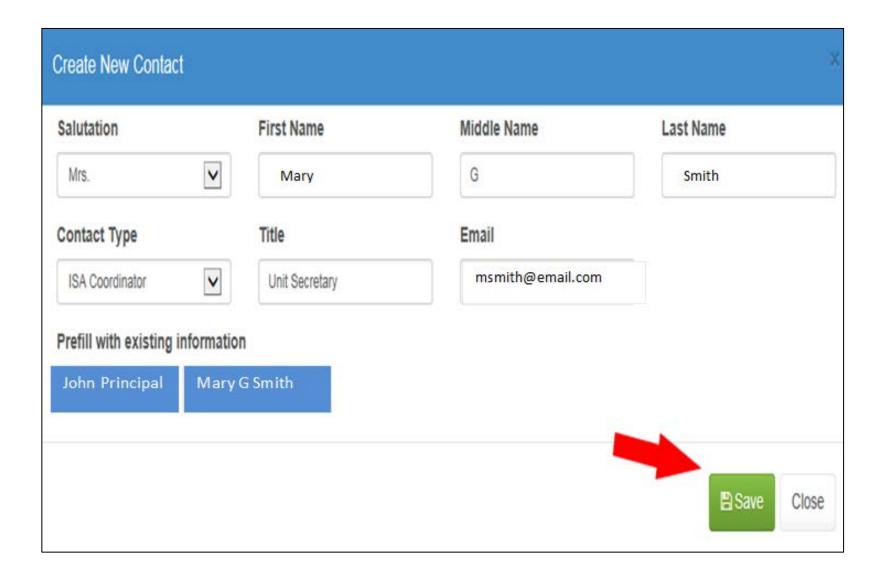




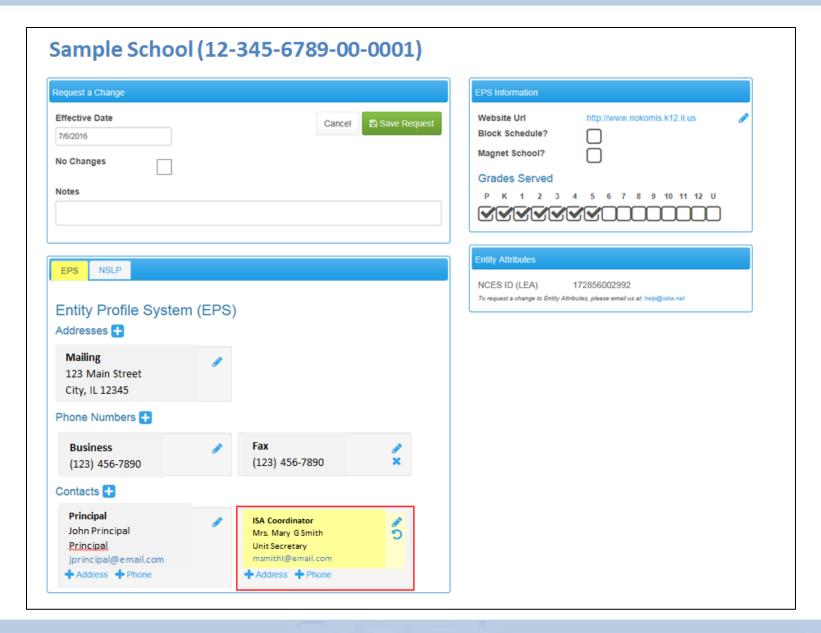














2016-17 ACCESS for ELLs



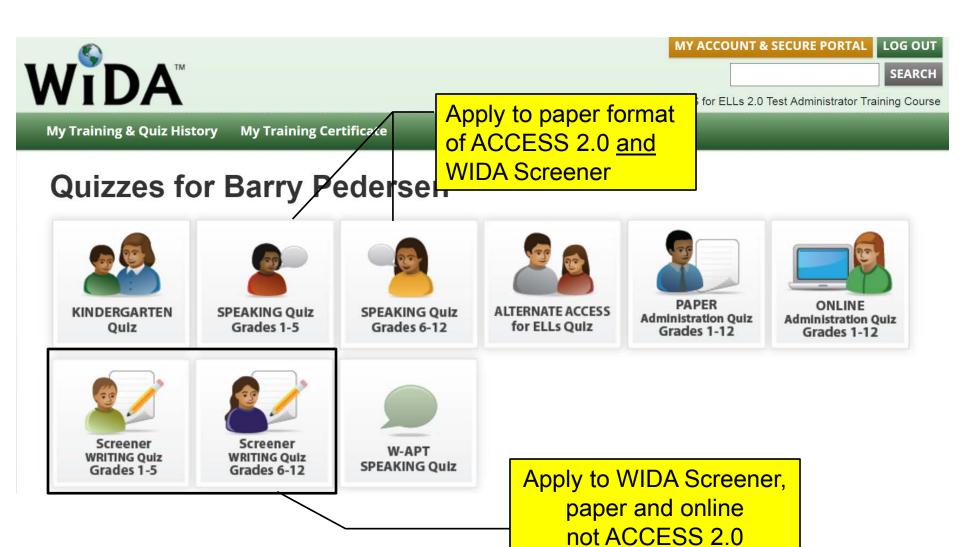
2017-18 ACCESS for ELLs

New English Proficiency Screener

- The W-APT is being retired after this year. Does not align with the new performance standards.
- Illinois will continue using MODEL for K and 1st semester grade 1 only.
- The WIDA Screener will soon be available.
 - Online format no cost; administration is similar to ACCESS 2.0 using DRC's website and software
 - Paper format Purchased at the WIDA Store
 - New training modules online at www.wida.us, quizzes for speaking & writing. Speaking certification shared with ACCESS 2.0.



2017-18 ACCESS for ELLs





2016-17 ACCESS for ELLs

Webinar re: ACCESS 2017 Score Changes

- Two webinars were held on March 10th and 14th regarding the 2016 standard setting and its impact on 2017 ACCESS results. A recording is here, https://www.wida.us/assessment/video/2017ACCESSforELLs20ScoreChanges3.10.17.aspx (61:40).
- Full-year webinar schedule and recordings: www.wida.us/assessment/access%202.0/documents/ACCESSWebinarCalendar.pdf
- Score calculator is coming that will compare ACCESS 1.0 and ACCESS 2.0 scores



2016-17 ACCESS for ELLs

WIDA Online Surveys Now Active

- ACCESS 2017 user experience survey now online, https://uwmadison.co1.qualtrics.com/jfe1/form/SV_8ljdLkhPtd7huVT
- Professional Learning Survey re: data literacy offering, <u>https://uwmadison.co1.qualtrics.com/jfe/form/SV_etZVZv5JAP8bUqh</u>

ACCESS Data Corrections and Reports

- ACCESS Correction Window, May 8-26, 2017.
- ACCESS corrections done in SIS, not WIDA AMS.
- Final ACCESS results posted in Mid-July, 2017.
- Final reports arrive August 1, 2017.



2016-17 ACCESS for ELLs

Important Websites

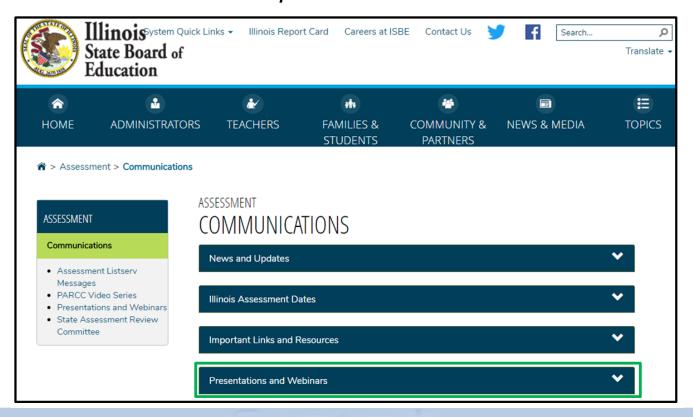
- WIDA website for preparation, <u>www.wida.us</u>, 866-276-7735
- WIDA AMS for operation, <u>www.wida-ams.us</u>, 855-787-9615
- ISBE page for English Learners,
 https://www.isbe.net/Pages/English-Learners.aspx

ISBE Contact for ACCESS for ELLs: Barry Pedersen, bpederse@isbe.net, 866-317-6034



Illinois Assessment Update Webinars:

- Assessment Update Webinars are archived and posted at: <u>https://www.isbe.net/Pages/Assessment-Communications.aspx</u> under "Presentations and Webinars"
- Next Scheduled Assessment Update Webinar: 03/24/17





Contacts

ISBE Assessment Office

- 866-317-6034
- www.isbe.net/Pages/Assessment.aspx
- assessment@isbe.net

SIS Helpdesk

- 217-558-3600 (option 3)
- <u>www.isbe.net/Pages/Student-Information-System.aspx</u>

PARCC Support Center

- 888-493-9888
- parcc@support.pearson.com

College Board (SAT Assistance)

- 844-688-9995
- ilsat@collegeboard.org

DLM Support Center

- 855-277-9751
- DLM-support@ku.edu

LTC (Learning Technology Center)

- <u>Itcillinois.org</u>
- netspecs@ltcillinois.org

Join our Listservs!

- Assessment Listserv: Send a blank email with "SUBSCRIBE" in the subject line to <u>assessment@isbe.net</u>.
- Technology Point-of-Contact Listserv: Send a blank email with "SUBSCRIBE" in the subject line to <u>jbaiter@isbe.net</u>.