# FFAVORS: Fresh Fruits and Vegetables Order Receipt System



**Customer Ordering Manual** 

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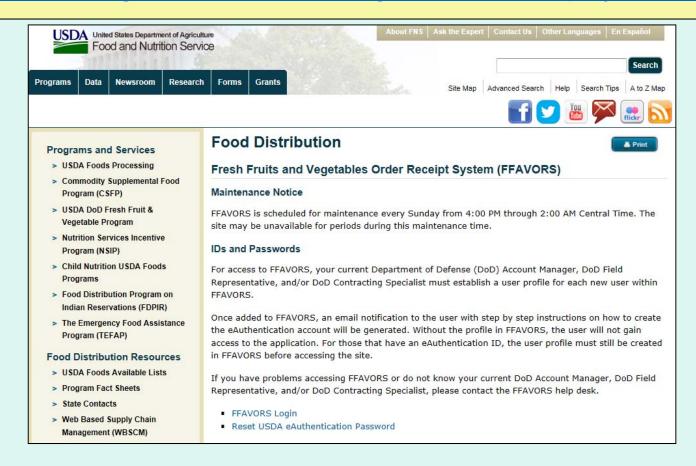
# What is FFAVORS?

The Fresh Fruit and Vegetable Order/Receipt System (FFAVORS) is a web application used to order produce through the <u>USDA DOD Fresh Program</u>. This manual focuses on the transactions and tools available to non-DOD customers, such as schools, tribes, and summer meal sites.

### **FFAVORS Access**

Navigate to this address in the browser:

https://www.fns.usda.gov/fdd/fresh-fruits-and-vegetables-order-receipt-system-ffavors





# eAuthentication Login LincPass (PIV) ? CLICK HERE TO LOG IN WITH YOUR LincPass (PIV)



- Enter 'User ID'.
- Enter 'Password'.
- Select LOGIN button.

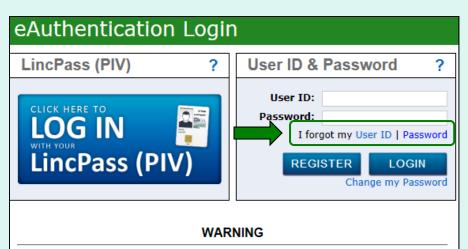
#### WARNING

#### Upon Login You Agree to the Following Information:

- You are accessing a U.S. Government information system, which includes (1) this
  computer, (2) this computer network, (3) all computers connected to this network, and
  (4) all devices and storage media attached to this network or to a computer on this
  network. This information system is provided for U.S. Government-authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- · By using this information system, you understand and consent to the following:
  - You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
  - Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
  - Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

### Tips:

- Passwords expire every 60 days.
- Avoid saving passwords in the browser.
- Make sure CAPS
   Lock is not activated
   to avoid difficulties.



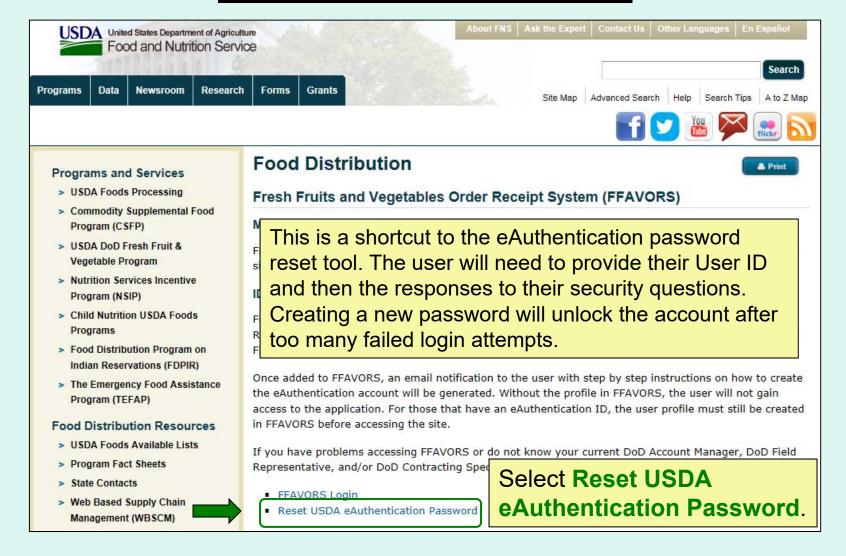
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  - Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

To use the eAuthentication selfservice tools to recover login information, click on the appropriate link next to 'I forgot my User ID | Password.'

<u>User ID</u>: To retrieve an existing User ID, the user will need to provide First Name, Last Name, and Email. The User ID(s) will be emailed.

Password: To set a new password, the user will need to provide their User ID and then the responses to the established security questions. Creating a new password will unlock the account after too many failed login attempts.



- The first time a user logs into the system, they will be prompted with 'Website User Agreement' and 'Registration' screens.
- The new user clicks Yes to agree to the terms of the User Agreement in order to begin placing orders through FFAVORS.
- The user should review all information on the 'Registration' screen. If this is correct, select the Register button. If the information needs to be changed, select the Exit button. Please contact the DLA Account Specialist or the FFAVORS Help Desk for assistance.

### Fresh Fruits And Vegetables Order Receipt System WEBSITE USER AGREEMENT

TO ALL Fresh Fruits And Vegetables Order Receipt System WEBSITE USERS: PLEASE BE AWARE OF THE USER SECURITY RULES OF BEHAVIOR. BY VIRTUE OF YOUR USE OF Fresh Fruits And Vegetables Order Receipt System WEBSITE, YOU ARE IN AGREEMENT OF THESE RULES.

As a user of the Fresh Fruits And Vegetables Order Receipt System site, you agree to the following rules of behavior. The rules clearly delineate the responsibilities and expectations for all individuals with access to the Fresh Fruits And Vegetables Order Receipt System site. Failure to comply with these rules may result in the termination of your access to Fresh Fruits And Vegetables Order Receipt System and/or other sanctions as appropriate.

The below rules are not intended to replace existing local or DoD policies regarding network usage or internet/intranet access.

As a user of Fresh Fruits And Vegetables Order Receipt System:

- I understand that I am responsible for the security of my login ID and my password.
- I understand that I may be held accountable for anything that occurs on Fresh Fruits.
   And Vegetables Order Receipt System under my login ID and password.
- I understand that passwords will not be shared or displayed on my workstation or PC.
   I understand that if a password is written down, it will be protected with the same care as used to protect the personal identification number (PIN) for a credit card or bankcard.
- I understand that passwords will not be electronically stored. This includes the use of "hot keys" and macros that are intended to "shortcut" the authentication process.
- I understand that access is granted on need-to-know or least privilege basis, I will not attempt to circumvent established security configurations to gain more access.
- I understand that I will not modify my PC configuration settings to circumvent established security practices.
- . I will not attempt to run "sniffer" or hacker-related tools on Fresh Fruits And Vegetables Order Receipt System.
- If I observe anything on the system while I am using Fresh Fruits And Vegetables Order Receipt System that indicates inadequate security, I will immediately notify the Fresh Fruits And Vegetables Order Receipt System administrator and my local ISSO/ISSM or other authorized computer security personnel.
- I understand that use of Fresh Fruits And Vegetables Order Receipt System constitutes consent to monitoring. Fresh Fruits And Vegetables Order Receipt System is
  monitored to ensure that use is authorized and that users follow security procedures. Monitoring is also performed to see if hackers have gained access to computers.
- I will handle all sensitive information on an appropriate basis.
- I will comply with all security guidance issued by the Fresh Fruits And Vegetables Order Receipt System system administrator.

Your Fresh Fruits And Vegetables Order Receipt System registration is conditional upon your acceptance of these terms, which we suggest you print and file for your records.

Select Yes.

Do you accept these terms?







Privacy/Security Notice | Section 508 Compliance | Contact Webmaster

### Selection Page for Multiple FFAVORS Accounts

You have successfully logged into FFAVORS; however, multiple user FFAVORS accounts were found. Please select the FFAVORS User ID you wish to link to. Only FFAVORS accounts that have not been previously linked will be displayed.

	FFAVORS User ID	Role	Customer Code	Customer Name
	<u>100214</u>	Customer	YVA624	TODD JONES
	<u>100215</u>	Customer	YVA625	TODD JONES
	<u>100216</u>	Customer	YVA625	TODD JONES

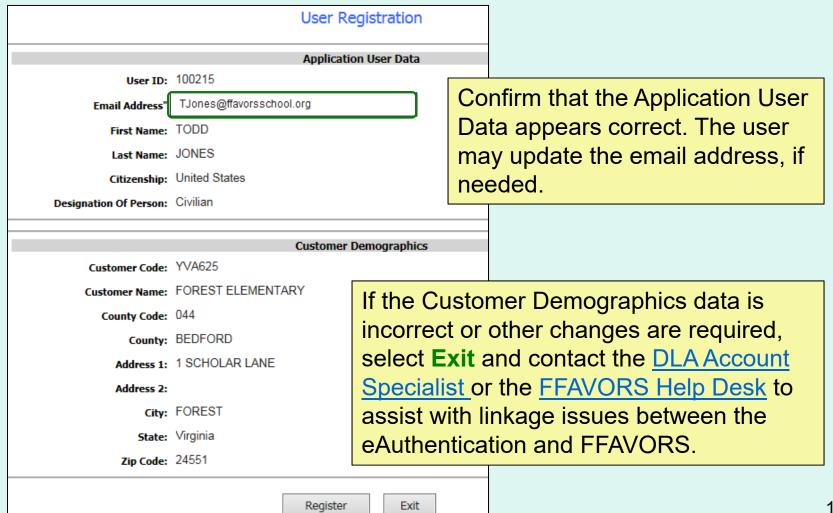
Users who order for multiple customer organizations may have more than one profile. They will be prompted to select which FFAVORS user profile to link to the current User ID.

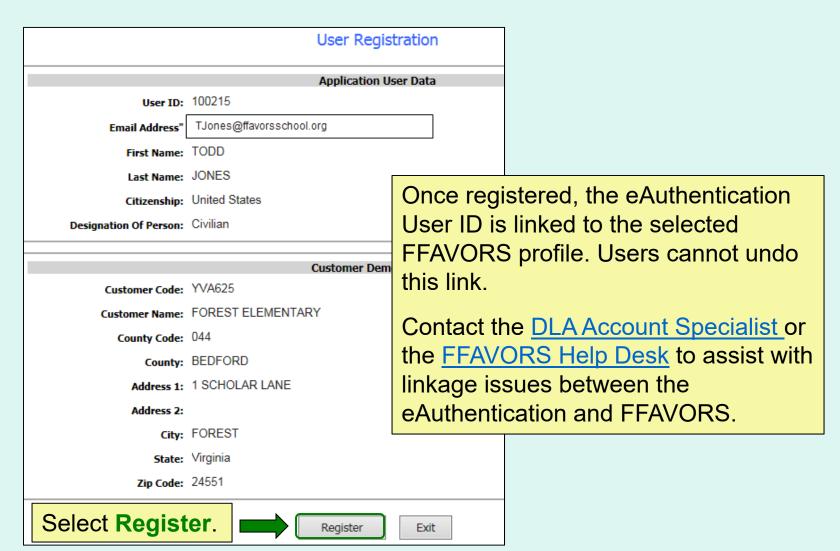
The customer organization is identified in the 'Customer Code' and 'Customer Name' columns. Select from the available 'FFAVORS User ID' numbers to proceed.



After choosing from the list of available FFAVORS profiles, select the **Confirm** button to continue.

To return to the selection screen, select **Cancel**.







Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

Date: Thursday, September 27, 2018

Last Login: Tuesday, June 19, 2018 12:23:46 PM

### Customer Homepage

Welcome, SURPLUS DIST SECTION, NH

Please select from the following options:

#### Orders

Place a New Order Modify Pending Order Edit Receipts View an Order **Current Fund Balances Product News Flashes Email Account Specialist** 

#### Reports

Usage Reports Budget Balance/Spent Catalog **Customer Listing** 

### My Profile

My Profile

### Please Read (updated on 9/30/18)

The following changes have been made in FFAVORS:

 Your vendor's Minimum Order amount now appears on Ordering screens. If your order falls below the minimum amount, a message will appear on the order confirmation screen as a reminder that the vendor could reject the order unless prior arrangements are made.

If you have guestions, please ask your FFAVORS account representative or email the FFAVORS help desk.

Confirm the customer organization linked to the profile. If this needs to be updated, contact the DLA Account Specialist or the FFAVORS Help Desk for assistance.



Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

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Last Login: Tuesday, June 19, 2018 12:23:46 PM

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Please select from the following options:

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Place a New Order Modify Pending Order Edit Receipts View an Order Current Fund Balances Product News Flashes Email Account Specialist

### Reports

<u>Usage Reports</u> <u>Budget Balance/Spent</u> <u>Catalog</u> <u>Customer Listing</u>

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order falls below the minimum amount, a message will appear on the order
confirmation screen as a reminder that the vendor could reject the order
unless prior arrangements are made.

If you have questions, please ask your FFAVORS account representative or email the FFAVORS help desk.

Check for important announcements.

### What can I do in FFAVORS?

- Place orders for my organization or on behalf of customers (district/county users only).
- Change or delete pending orders.
- View past or pending orders.
- Edit and review receipts on delivered orders.
- Display current fund balances.
- View latest product news flashes.
- Contact my DLA Account Specialist or the FFAVORS Help Desk.
- Run reports on orders, funds, or catalog history.
- View the most up-to-date version of this manual.

To return to the Customer Homepage from elsewhere in the main application select **Home** from the menu in the upper right corner of the screen.





Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

To return to the Customer Homepage from within the ordering process, select **Return to home page** from the green menu on the left side of the screen.

Return to home page

# <u>Orders</u>

The screenshots shown throughout this manual show examples from district and school customers participating in the National School Lunch Program (NSLP).

The general steps are similar for other FFAVORS customers, including:

- Participants in the Summer Food Service Program (SFSP)
- Participants in the Food Distribution Program on Indian Reservations (FDPIR)
- Military customers

# <u>Orders</u>

- Many of the activities available under the 'Order' heading open a separate ordering process with an internal navigation menu (green bar) on the left side of the screen.
- <u>District users only</u>: To switch to another customer account without exiting the ordering process, use the <u>Select a different customer</u>.
- After completing transactions in the ordering process, use the Return to home page links to return to the main menu.

# Rules for Ordering

- A new catalog is created each Sunday.
- The catalog can be used to place orders for the following two weeks.
- Deliveries are available Monday through Friday only.
   There are no weekend deliveries.
- There is a required three (3) business day prep time between order and delivery date.
- The earliest available Requested Delivery Date (RDD)
  will be the fourth business day from the order date.
- Please direct questions about the available RDDs to the <u>DLA Account Specialist</u>.

# **Rules for Ordering**



### **EXAMPLE 1: Order placed on Monday the 24th**

- •The 3 business day prep period excludes the 25th, 26th, and 27th.
- •The first available RDD is Friday the 28<sup>th</sup>.
- Deliveries are not available on weekends.
- Available RDDs are the 28<sup>th</sup> and the 31<sup>st</sup> through the 4<sup>th</sup>.

# Rules for Ordering

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday			
23	24	25	26	27	28	29			
Catalog Created				Today		X			
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			30	31	1	2	3	4	5
			X			<u></u>	<b>©</b>	<b>6</b>	X

### **EXAMPLE 2: Order placed on Thursday the 28th**

- •The 3 business day prep period excludes the 28th, 31st, and 1st.
- •The first available RDD is Wednesday the 2<sup>nd</sup>.
- Deliveries are not available on weekends.
- Available RDDs are the 2<sup>nd</sup> through the 4<sup>th</sup>.

### Customer Homepage

From the Customer Homepage, select the **Place a New Order** link under the 'Orders' menu.

### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

**Email Account Specialist** 

### Reports

Usage Reports

**Budget Balance/Spent** 

Catalog

Customer Listing

### My Profile

My Profile



Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

From within the FFAVORS ordering process, select the **Place a New Order** link on the green menu on the left.





**District users only:** 

Once a customer is chosen, select Proceed.

Aside from the header, the remaining screens will be similar for both district users and other customers.

**Customer Header:** 

<Customer>

**AUBURN ELEMENTARY** 

**District Header:** 

<District> Ordering for <Customer>

**BARROW COUNTY Ordering for AUBURN #ELEMENTARY** 



If more than one program is available, choose the appropriate radio button for this order.

SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION						
Order for DZ043 TECHNOLOGY BRANCH The minimum order for this vendor is \$199						
Select the Requested Delivery Date for your order:						
Requested Delivery Date: Thu 10/4/2018 V						
Go Shopping						

Select from the available options in the 'Requested Delivery Date' dropdown list. These dates are based on the Rules for Ordering. Then, click on the **Go Shopping** button.

### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

Order for DZ043 TECHNOLOGY BRANCH for delivery on 10/4/2018

The minimum order for this vendor is \$199

Fund Balance for NSLP							
State \$ Federal \$							
\$0.00	\$800.00						
\$0.00	\$0.00						
\$0.00	\$0.00						
\$0.00	\$800.00						
	\$0.00 \$0.00 \$0.00						

The vendor's minimum order value and the available 'Fund Balance' for the selected program are displayed at the top of the ordering screen. This may reflect shared federal funds for a group of customers. Contact the school district, <u>state agency</u>, or the <u>FFAVORS support team</u> to inquire about or report problems with the fund balance.

<u>Note</u>: The starting/remaining balance does not apply to tribes and military customers.

To add items to the cart, enter the number of cases wanted in the 'Case QTY' column under the list of 'Available Items'.

### **Available Items:**

Enter desired case qty for item(s) below and then click the Add Items To Cart button at bottom of catalog.

Items already in your shopping cart will not appear below.

Click State Abbreviation Lookup for State of Origin reference.

CASE QTY	ITEM CODE	DESCRIPTION	CASE CONTENTS	<u>CASE</u> <u>PRICE</u>	STATE OF ORIGIN	FUND SOURCE	
	14144	APPLE CHL SL 200/2 OZ PG *** LOCAL GROWN ***	25 LB	\$3.57	PA	●Fed ○State	
	14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	PA	●Fed ○State	
	14A14	APPLE R/D 163 CT 1/40 LB CS **** LOCAL GROWN ***	40 LB	\$5.55	PA	●Fed ○State	
	14M32	CARROT 12/2 LB BG *** LOCAL GROWN ***	24 LB	\$12.44	VA	●Fed ○State	
	14M33	CARROT WHL 1/5 LB BG *** LOCAL GROWN ***	5 LB	\$3.50	DE, VA	●Fed ○State	
	35569	EGGS,SHELL,FRESH,DZ MED	15 CO	\$7.25		●Fed ○State	
	15D24	LEMON 12 CT 1/2 LB BG	2 LB	\$12.00		●Fed ○State	
	15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG *** LOCAL GROWN ***	30 LB	\$12.50	VA	●Fed ○State	
	15A27	LETTUCE CHL ROMAINE CROWNS 1/10 LB CS *** LOCAL GROWN ***	10 LB	\$9.99	VA	●Fed ○State	

### Available Items:

Enter desired case qty for item(s) below and then click the Add Items To Cart button at bottom of catalog.

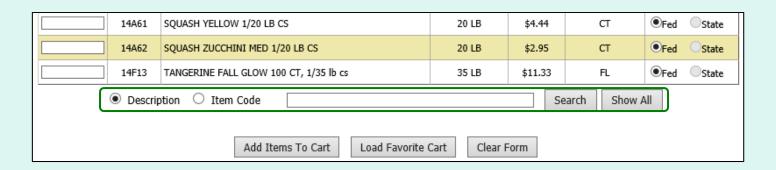
Items already in your shopping cart will not appear below.

Click State Abbreviation Lookup for State of Origin reference.

CACE OTV	ITEM	DECEDITION	CASE	CASE	STATE OF	FUND COURCE
CASE QTY	CODE	<u>DESCRIPTION</u>	CONTENTS	PRICE	ORIGIN	FUND SOURCE

Users may sort the catalog by 'Item Code', 'Description', 'Case Contents', 'Case Price', or 'State of Origin'. Select the corresponding header to sort. Select the same header to reverse the sorting order. By default, the items in the current vendor catalog are displayed alphabetically by 'Description'.

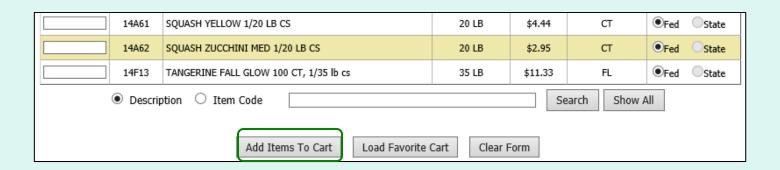
Users may also filter the items displayed from the catalog by searching for an 'Item Code' or using a keyword search with the 'Description' (e.g., pear, red). At the bottom of the list, enter the keyword(s), and select **Search**. To undo the filter, select **Show All**.



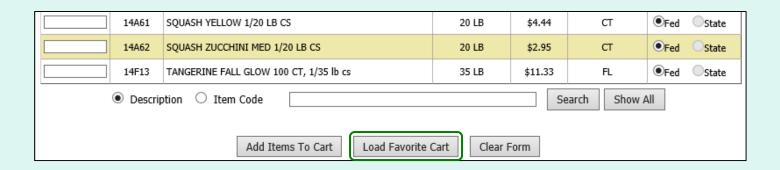
Select **Clear Form** to remove all previously entered values in the 'Case QTY' column and start over.



After the all quantities have been entered, select **Add Items To Cart** to move these items and quantities to the current shopping cart.



For items ordered on a regular basis, users may load a previously saved 'Favorite Cart'. Select Load Favorite Cart to open the selection dialog for saved carts.



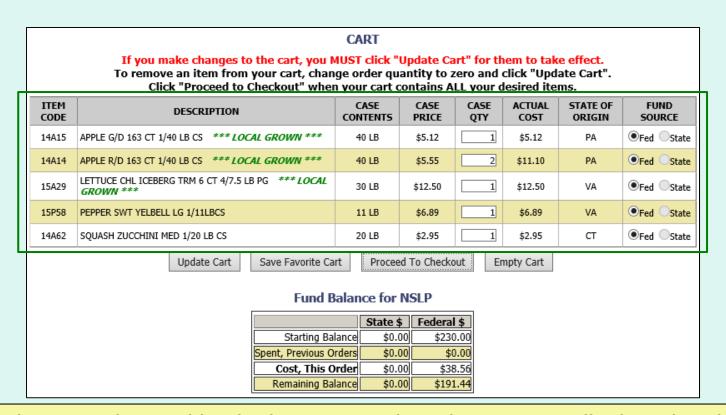
		SAVED CARTS	
CART NAME	OWNER OF SAVED CART	DELETE FAVORITE CART	OVERWRITE FAVORITE CART
JSM1	AUBURN #ELEMENTARY	Delete	
test1	AUBURN #ELEMENTARY	Delete	
test1acty	BARROW COUNTY	Delete	
test1aall	COUNTY LEVEL ORDERING OFFICE	Delete	

Select a favorite cart from the 'Cart Name' column in the list of 'Saved Carts' to add the items and quantities to the current shopping cart.

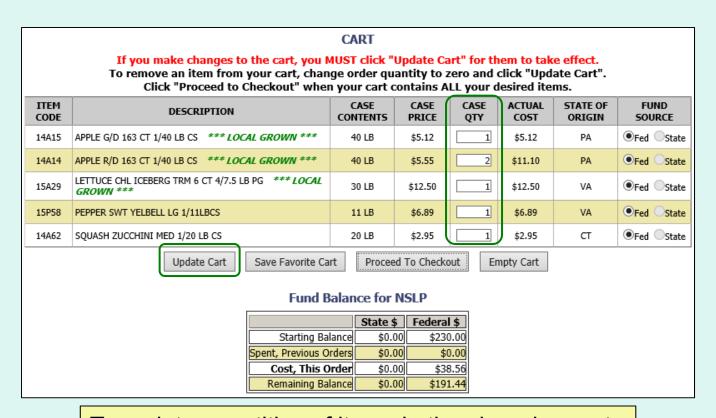
Note: This will overwrite any items previously added to the current cart.

#### Other available actions:

- To return to the current shopping cart without loading a favorite cart, select **Continue Shopping**.
- Select **Delete** to remove a favorite cart that is no longer needed.



The items and quantities in the current shopping cart are displayed at the top of the screen. The 'Fund Balance' table shows the current cart total.



To update quantities of items in the shopping cart, change the value in the 'Case QTY' column. To remove an item, change the value to zero (0). Select **Update Cart** to apply changes to the cart.

To add new items to the shopping cart, change the value in the 'Case QTY' column in the list of 'Available Items' in the lower section.

#### Available Items:

Enter desired case qty for item(s) below and then click the Add Items To Cart button at bottom of catalog.

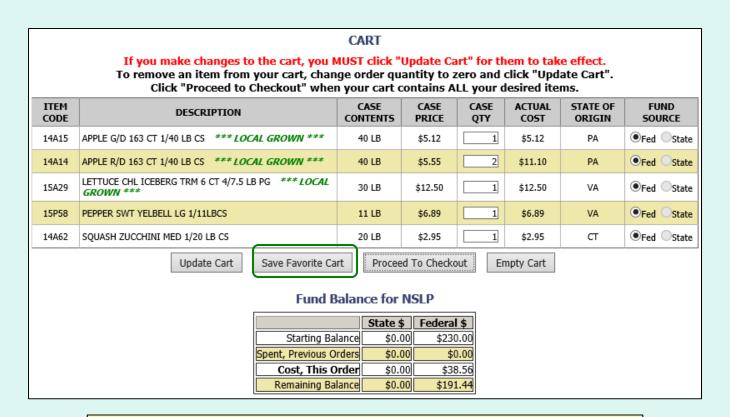
Items already in your shopping cart will not appear below.

Click State Abbreviation Lookup for State of Origin reference.

CASE QTY	ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	STATE OF ORIGIN	FUND SOURCE
	14144	APPLE CHL SL 200/2 OZ PG *** LOCAL GROWN ***	25 LB	\$3.57	PA	●Fed ○State
	14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	PA	●Fed ○State
	14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	PA	●Fed ○State
	14M32	CARROT 12/2 LB BG *** LOCAL GROWN ***	24 LB	\$12.44	VA	●Fed State
	14M33	CARROT WHL 1/5 LB BG *** LOCAL GROWN ***	5 LB	\$3.50	DE, VA	●Fed ○State
	35569	EGGS,SHELL,FRESH,DZ MED	15 CO	\$7.25		●Fed ○State

Tools for <u>sorting</u> and <u>searching</u> the list of available items are available. Click **Add Items to Cart** to apply changes to the cart.

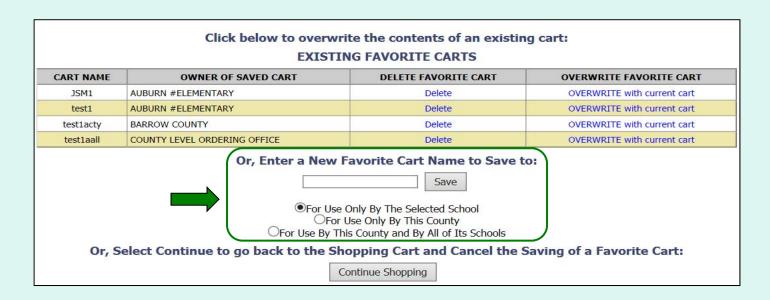
Description	em Code			Search	Show All	
	Add Items To Cart	Load Favorite Cart	Clear Form			



If these items and quantities will be ordered again, the user may save this information for future convenience. Select **Save Favorite Cart** to open the favorite carts screen.

To create a <u>new favorite cart</u>, enter a name and select **Save**. District users may select who can access this saved cart:

- Current School Only 'For Use Only By The Select School'
- District Only 'For Use Only By This County'
- **District-wide** 'For Use By This county and By All of Its Schools'



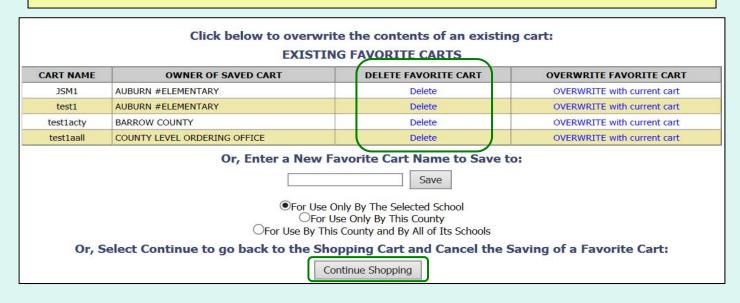
To <u>replace an existing favorite cart</u> with the current items and quantities, select **OVERWRITE with current cart**.

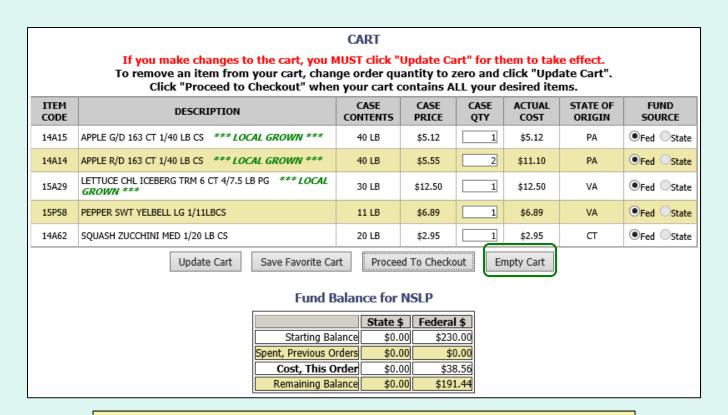
Note: This cannot be undone.



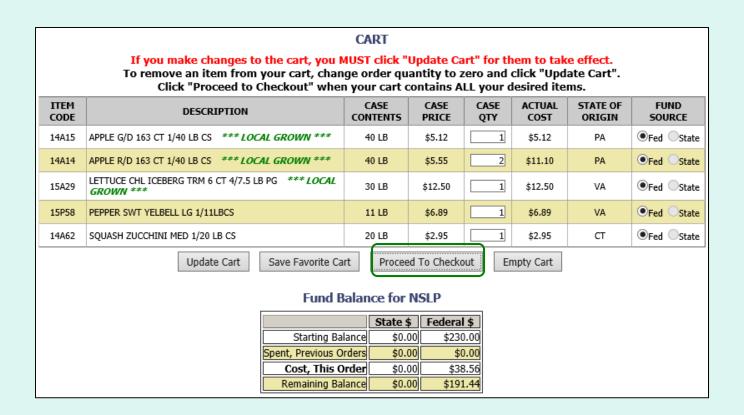
#### Other available actions:

- To return to the current shopping cart without saving a favorite cart, select Continue Shopping.
- Select **Delete** to remove a favorite cart that is no longer needed.





At any time before checkout, the user may select **Empty Cart** to start over. This will remove all items and quantities from the shopping cart.



When <u>ALL</u> items and quantities to be ordered are in the shopping cart, select **Proceed to Checkout**.

On the 'Order Confirmation Screen' verify the order data, including items, quantities, fund availability to cover the cost of this order. If the vendor's minimum order value is not met, a message displays below the 'Fund Balance' table.

#### THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!!

#### CART

ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE
14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	1	\$5.12	PA	●Fed ○State
14A14	APPLE R/D 163 CT 1/40 LB CS **** LOCAL GROWN ***	40 LB	\$5.55	2	\$11.10	PA	●Fed ○State
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG *** LOCAL GROWN ***	30 LB	\$12.50	1	\$12.50	VA	●Fed ○State
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	1	\$6.89	VA	● Fed ○ State
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	1	\$2.95	СТ	●Fed ○State

#### Fund Balance for NSLP

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$38.56
Remaining Balance	\$0.00	\$191.44

This order may not be accepted by the vendor because it falls below the minimum dollar value of \$50. To confirm the order As Is, Select 'Confirm Order'. To adjust the order, select 'Continue Shopping'.

Confirm Order

Continue Shopping

To make changes to the order, select the **Continue Shopping** button to return to the <u>shopping cart</u>.

#### THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!! CART ITEM CASE CASE CASE ACTUAL STATE OF FUND DESCRIPTION CODE CONTENTS PRICE COST ORIGIN SOURCE QTY 14A15 APPLE G/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* 40 LB \$5.12 \$5.12 PA Fed State APPLE R/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* 40 LB \$5.55 \$11.10 PΑ 14A14 Fed State LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG \*\*\* LOCAL 15A29 30 LB \$12.50 \$12.50 VA Fed State GROWN \*\*\* PEPPER SWT YELBELL LG 1/11LBCS VA 15P58 11 LB \$6.89 \$6.89 Fed State 14A62 SOUASH ZUCCHINI MED 1/20 LB CS 20 LB \$2.95 \$2.95 Fed State

#### Fund Balance for NSLP

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$38.56
Remaining Balance	\$0.00	\$191.44

This order may not be accepted by the vendor because it falls below the minimum dollar value of \$50. To confirm the order As Is, Select 'Confirm Order'. To adjust the order, select 'Continue Shopping'.

Confirm Order

Continue Shopping

To confirm all details and place the order, select the **Confirm Order** button.

#### THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!! CART ITEM CASE CASE CASE ACTUAL STATE OF FUND DESCRIPTION QTY CODE CONTENTS PRICE COST ORIGIN SOURCE 14A15 APPLE G/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* 40 LB \$5.12 \$5.12 PA Fed State APPLE R/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* 40 LB \$5.55 \$11.10 PΑ 14A14 Fed State LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG \*\*\* LOCAL 15A29 30 LB \$12.50 \$12.50 VA Fed State GROWN \*\*\* 15P58 PEPPER SWT YELBELL LG 1/11LBCS VA 11 LB \$6.89 \$6.89 Fed State

#### Fund Balance for NSLP

20 LB

\$2.95

\$2.95

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$38.56
Remaining Balance	\$0.00	\$191.44

This order may not be accepted by the vendor because it falls below the minimum dollar value of \$50. To confirm the order As Is, Select 'Confirm Order'. To adjust the order, select 'Continue Shopping'.

Confirm Order

14A62

SOUASH ZUCCHINI MED 1/20 LB CS

Continue Shopping

Fed State

	Order Successfully Created.							
	AUBURN ELEMENTARY							
	Thank you! Your order has been placed!							
	Order Detail	ii Oruci iias	т весті ріс П	accu:				
	Order Detail Order Summary	For:	YVA	671				
	Order Confirmation							
	Program:	D1		ISLP				
	<mark>Requested Deliv</mark> Order Date:	ery Date:	Oct 04, 2 Sep 27, 2					
	order bate.	CADT	J J CP 27, 2	.010				
		CART						
ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE	
14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	2	\$10.24	PA	●Fed ○State	
14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	2	\$11.10	PA	● Fed ○ State	
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG *** LOCAL GROWN ***	30 LB	\$12.50	3	\$37.50	VA	●Fed ○State	
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	2	\$13.78	VA	● Fed ○ State	
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	2	\$5.90	СТ	●Fed ○State	

The order is complete. Make note of the 'Order Confirmation Number' for your records. To print a copy of the order summary, use the browser's print function or press **CTRL + P** to open its printing menu.

If you have opted in via My Profile, you will receive email notification for the new order.

#### Order Successfully Created.

#### **AUBURN ELEMENTARY**

#### Thank you! Your order has been placed!

Order Detail	
Order Summary For:	YVA671
Order Confirmation Number:	F18270000006
Program:	NSLP
Requested Delivery Date:	Oct 04, 2018
Order Date:	Sep 27, 2018

#### **CART**

ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE
14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	2	\$10.24	PA	●Fed ○State
14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	2	\$11.10	PA	● Fed ○ State
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG **** LOCAL GROWN ***	30 LB	\$12.50	3	\$37.50	VA	●Fed ○State
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	2	\$13.78	VA	● Fed ○ State
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	2	\$5.90	ст	●Fed ○State

#### **Fund Balance for NSLP**

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$78.52
Remaining Balance	\$0.00	\$151.48

To place another order for the <u>same customer</u>, select **Place Another Order**.

Place Another Order

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After placing a new order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To place orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.



#### Customer Homepage

From the Customer Homepage, select the **Modify a Pending Order** link under the 'Orders' menu.

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

Email Account Specialist

#### Reports

Usage Reports

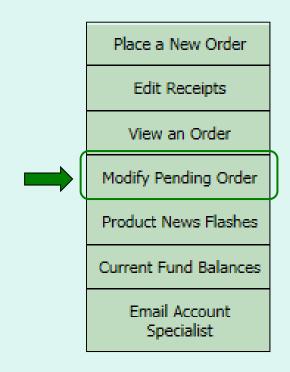
**Budget Balance/Spent** 

Catalog

Customer Listing

#### My Profile

My Profile



From within the FFAVORS ordering process, select the **Modify Pending Order** link on the green menu on the left.

Users cannot modify orders within three business days of the RDD. See example below showing non-editable dates prior to a requested delivery.

For emergency modifications to pending orders that can no longer be accessed, contact the <u>DLA Account Specialist</u>.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
5	6	7	8	9	10	11
					0	
12	13	14	15			
	0	0	DOD Fresh			

Choose a 'Requested Delivery Date' (RDD) or an 'Order Number' to select a pending order from the dropdown list.

#### **AUBURN ELEMENTARY**

Order for US321 USDA-GARDEN
The minimum order for this vendor is \$50

Order Detail	]
Order Summary For:	YVA671
Order Confirmation Number:	F18270000006
Program:	NSLP
Requested Delivery Date:	10/04/2018
Order Date:	09/27/2018

Item Code	Description	Case Contents	Case Price	Case Qty	Actual Cost	State Of Origin	Fund Source
14A15	APPLE G/D 163 CT 1/40 LB CS (Local Grown)	40 LB	\$5.12	2	\$10.24	PA	Federal
14A14	APPLE R/D 163 CT 1/40 LB CS (Local Grown)	40 LB	\$5.55	2	\$11.10	PA	Federal
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG (Local Grown)	30 LB	\$12.50	3	\$37.50	VA	Federal
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	2	\$13.78	VA	Federal
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	2	\$5.90	CT	Federal

#### **Fund Balance for NSLP**

	State \$	
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$78.52
Remaining Balance	\$0.00	\$151.48



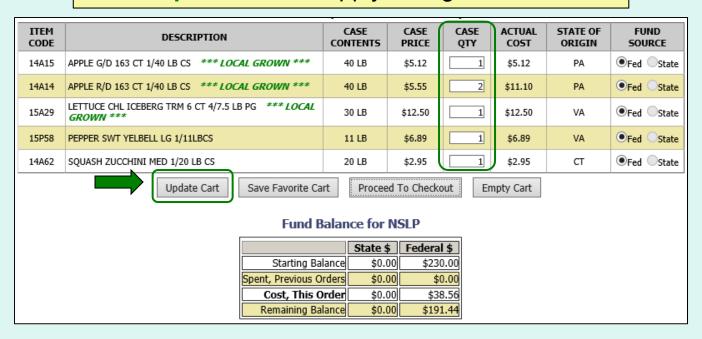
Delete Order

Modify RDD

Modify Order

To make changes to items and quantities on the displayed order, select the **Modify Order** button.

To update quantities of items in the shopping cart, change the value in the 'Case QTY' column. To remove an item, change the value to zero (0). Select **Update Cart** to apply changes to the cart.



To add new items to the shopping cart, change the value in the 'Case QTY' column in the list of 'Available Items' in the lower section.

#### Available Items:

Enter desired case qty for item(s) below and then click the Add Items To Cart button at bottom of catalog.

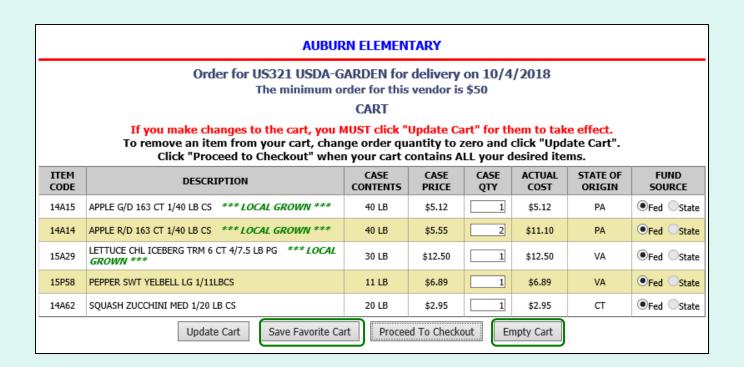
Items already in your shopping cart will not appear below.

Click State Abbreviation Lookup for State of Origin reference.

CASE QTY	ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	STATE OF ORIGIN	FUND SOURCE
	14144	APPLE CHL SL 200/2 OZ PG *** LOCAL GROWN ***	25 LB	\$3.57	PA	●Fed ○State
	14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	PA	●Fed ○State
	14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	PA	●Fed ○State
	14M32	CARROT 12/2 LB BG *** LOCAL GROWN ***	24 LB	\$12.44	VA	●Fed ○State
	14M33	CARROT WHL 1/5 LB BG *** LOCAL GROWN ***	5 LB	\$3.50	DE, VA	●Fed ○State
	35569	EGGS,SHELL,FRESH,DZ MED	15 CO	\$7.25		●Fed ○State

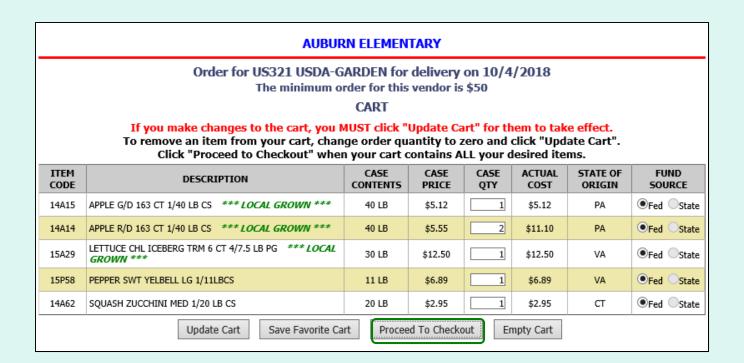
Tools for <u>sorting</u> and <u>searching</u> the list of available items are available. Click **Add Items to Cart** to apply changes to the cart.





#### Other available actions:

- Select Save Favorite Cart to save the items and quantities for future orders.
- Select Empty Cart to remove everything from the shopping cart and start over.



When <u>ALL</u> items and quantities to be ordered are in the shopping cart, select **Proceed to Checkout**.

On the 'Order Confirmation Screen' verify the order data, including items, quantities, fund availability to cover the cost of this order. If the vendor's minimum order value is not met, a message displays below the 'Fund Balance' table.

#### THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!! CART

ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE
14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	1	\$5.12	PA	●Fed ○State
14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	2	\$11.10	PA	● Fed ○ State
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG *** LOCAL GROWN ***	30 LB	\$12.50	1	\$12.50	VA	●Fed ○State
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	1	\$6.89	VA	● Fed ○ State
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	1	\$2.95	СТ	●Fed ○State

#### Fund Balance for NSLP

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$38.56
Remaining Balance	\$0.00	\$191.44

This order may not be accepted by the vendor because it falls below the minimum dollar value of \$50. To confirm the order As Is, Select 'Confirm Order'. To adjust the order, select 'Continue Shopping'.

Confirm Order

Continue Shopping

To make changes to the order, select the **Continue Shopping** button to return to the **shopping** cart.

	THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!!  CART						
ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE
14A15	APPLE G/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.12	1	\$5.12	PA	●Fed ○State
14A14	APPLE R/D 163 CT 1/40 LB CS *** LOCAL GROWN ***	40 LB	\$5.55	2	\$11.10	PA	● Fed ○ State
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG *** LOCAL GROWN ***	30 LB	\$12.50	1	\$12.50	VA	●Fed ○State
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	1	\$6.89	VA	● Fed ○ State
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	1	\$2.95	ст	●Fed ○State

#### Fund Balance for NSLP

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$38.56
Remaining Balance	\$0.00	\$191.44

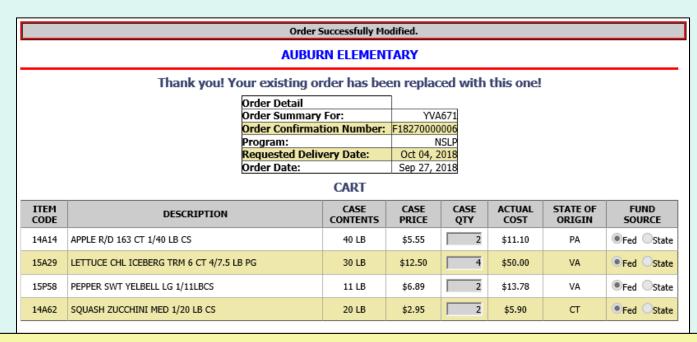
This order may not be accepted by the vendor because it falls below the minimum dollar value of \$50. To confirm the order As Is, Select 'Confirm Order'. To adjust the order, select 'Continue Shopping'.

Confirm Order

Continue Shopping

To confirm all details and place the order, select the **Confirm Order** button.

#### THIS ORDER IS NOT PLACED UNTIL CONFIRMED BELOW!!! CART ITEM CASE CASE CASE ACTUAL STATE OF FUND DESCRIPTION PRICE ORIGIN CODE CONTENTS QTY COST SOURCE APPLE G/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* Fed State 14A15 40 LB \$5.12 \$10.24 APPLE R/D 163 CT 1/40 LB CS \*\*\* LOCAL GROWN \*\*\* 40 LB \$5.55 14A14 \$11.10 Fed State LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG \*\*\* LOCAL 15A29 30 LB \$12.50 \$37.50 VA Fed State GROWN \*\*\* \$13.78 15P58 PEPPER SWT YELBELL LG 1/11LBCS 11 LB \$6.89 VA State SQUASH ZUCCHINI MED 1/20 LB CS \$5.90 Fed State 14A62 20 LB \$2.95 CT Fund Balance for NSLP State \$ | Federal \$ Starting Balance \$0.00 \$230.00 Spent, Previous Orders \$0.00 \$0.00 Cost, This Order \$0.00 \$78.52 Remaining Balance \$0.00 \$151.48 Confirm Order Continue Shopping



Confirmation of the change is displayed at the top of the screen. If you have opted in via My Profile, you will receive email notification for the modified order.

To change another pending order for the <u>same customer</u>, select **Modify Another Order**.



#### **AUBURN ELEMENTARY**

Order for US321 USDA-GARDEN
The minimum order for this vendor is \$50

Order Detail	]
Order Summary For:	YVA671
Order Confirmation Number:	F18270000006
Program:	NSLP
Requested Delivery Date:	10/04/2018
Order Date:	09/27/2018

Item Code	Description	Case Contents	Case Price	Case Qty	Actual Cost	State Of Origin	Fund Source
14A15	APPLE G/D 163 CT 1/40 LB CS (Local Grown)	40 LB	\$5.12	2	\$10.24	PA	Federal
14A14	APPLE R/D 163 CT 1/40 LB CS (Local Grown)	40 LB	\$5.55	2	\$11.10	PA	Federal
15A29	LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG (Local Grown)	30 LB	\$12.50	3	\$37.50	VA	Federal
15P58	PEPPER SWT YELBELL LG 1/11LBCS	11 LB	\$6.89	2	\$13.78	VA	Federal
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$2.95	2	\$5.90	CT	Federal

#### **Fund Balance for NSLP**

	State \$	Federal \$
Starting Balance	\$0.00	\$230.00
Spent, Previous Orders	\$0.00	\$0.00
Cost, This Order	\$0.00	\$78.52
Remaining Balance	\$0.00	\$151.48



Delete Order

Modify RDD

Modify Order

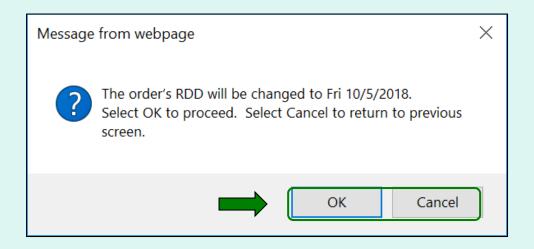
To make changes to requested delivery date (RDD) on the displayed order, select the **Modify RDD** button.

Select a new RDD from the available dates in the dropdown list.

Order for US321 USDA-GARDEN for delivery on 10/4/2018 The minimum order for this vendor is \$50		
Select the new requested delivery date for your order:		
	Requested Delivery Date :	
	Original Order Date = 9/27/2018	
	Original RDD = 10/4/2018	

Then, select the **Modify Date** button.

Order for US321 USDA-GARDEN for delivery on 10/2/2018 The minimum order for this vendor is \$50		
Requested Delivery Date : Fri 10/5/2018   Modify Date		

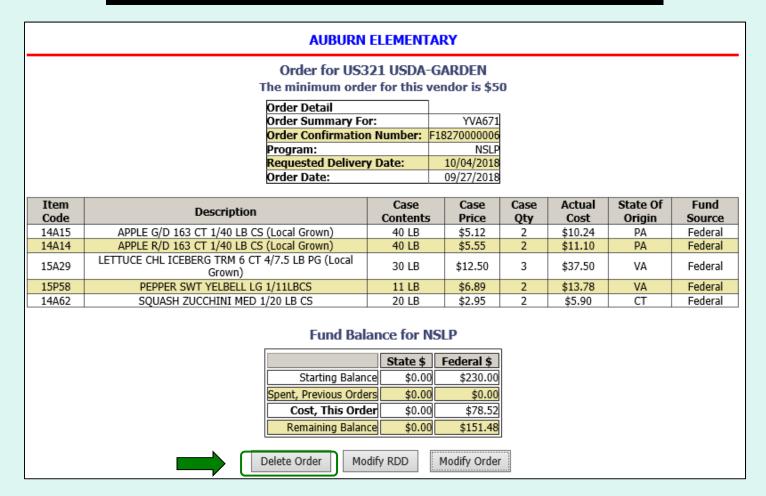


A pop-up will request confirmation of the change. Select **OK** to save the new RDD or select **Cancel** to return to the previous screen.

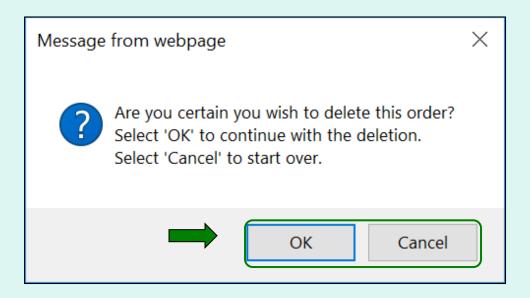
Order RDD has been modified		
	AUBURN ELEMENTARY	
Order for US321 USDA-GARDEN for delivery on 10/5/2018 The minimum order for this vendor is \$50		
	Requested Delivery Date : Fri 10/5/2018 💙	
	Modify Date	

Confirmation of the change is displayed at the top of the screen. If you have opted in via My Profile, you will receive email notification for the modified order.

Use the buttons in the green menu on the left side of the screen to continue working in the FFAVORS ordering process or to exit.



To cancel the displayed order, select the **Delete Order** button.



To confirm deletion of the displayed order, select **OK**. Select **Cancel** to exit without deleting.

Note: After the deletion is confirmed, the value for 'Cost, This Order' will display as \$0.00.

Confirmation of the change is displayed at the top of the screen. If you have opted in via My Profile, you will receive email notification for the modified order.

Use the buttons in the green menu on the left side of the screen to continue working in the FFAVORS ordering process or to exit.

#### Order has been deleted **AUBURN ELEMENTARY** Order for US321 USDA-GARDEN for delivery on 10/5/2018 The minimum order for this vendor is \$50 Order Detail Order Summary For: YVA671 Order Confirmation Number: F18270000006 NSLP Program: Requested Delivery Date: 10/05/2018 Order Date: 09/27/2018 Item Case Case Case Actual State Of Fund Description Code Origin Contents Price Cost Source Qty 14A14 APPLE R/D 163 CT 1/40 LB CS (Local Grown) 40 LB \$5.55 2 \$11.10 PΑ Federal LETTUCE CHL ICEBERG TRM 6 CT 4/7.5 LB PG (Local 15A29 30 LB \$12.50 \$50.00 VA Federal Grown) 11 l B 15P58 PEPPER SWT YELBELL LG 1/11LBCS \$6.89 2 \$13.78 VΑ Federal 14A62 SOUASH ZUCCHINI MED 1/20 LB CS 20 LB \$2.95 \$5.90 CT Federal Fund Balance for NSLP State \$ Federal \$ Starting Balance \$0.00 \$230.00 Spent, Previous Orders \$0.00 \$0.00

\$0.00

\$0.00

\$230.00

Cost, This Order

Remaining Balance

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After modifying the order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To modify orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.

### Customer Homepage

From the Customer Homepage, select the **View an Order** link under the 'Orders' menu.

#### Orders

<u>Place a New Order</u> <u>Modify Pending Order</u> Edit Receipts

View an Order

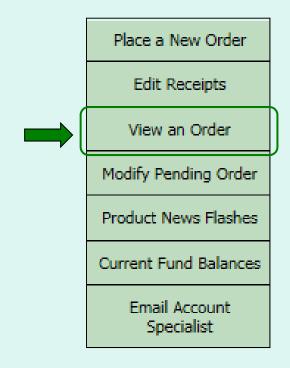
Current Fund Balances
Product News Flashes
Email Account Specialist

### Reports

Usage Reports
Budget Balance/Spent
Catalog
Customer Listing

### My Profile

My Profile



From within the FFAVORS ordering process, select the **View an Order** link on the green menu on the left.

SURPLUS	DIST SECTION, NH Ordering for SURPLUS DIST SECTION
	Please select an order to VIEW
	Requested Delivery Date :

Choose a 'Requested Delivery Date' (RDD) to select an order from the dropdown list.

### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

The order details for selected order are displayed on screen.

#### Please select an order to VIEW

Requested Delivery Date : Thu 10/4/2018 ✓

View Order Detail	
Order Summary For:	YNH001
Order Confirmation Number:	F18271000001
Program:	NSLP
Requested Delivery Date:	10/04/2018
Order Date:	09/28/2018
Order Receipt Date:	

Click State Abbreviation Lookup for State of Origin reference.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Actual Cost	State Of Origin	Fund Source	Reason Code
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	2	2	\$8.60	NH	Federal	N/A
15N53	CABBAGE W/CARROTS CHL 1/5 LB BG	5 LB	\$4.75	4	4	\$19.00	MA	Federal	N/A
15R18	CARROTS WHL 1/5 LB BG	1 CS	\$4.33	2	2	\$8.66	KY	Federal	N/A
14I54	ORANGE 1/5 LB BG	5 LB	\$9.50	4	4	\$38.00	FL	Federal	N/A
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$12.55	3	3	\$37.65	GA	Federal	N/A
15T92	STRAWBERRIES 12/1 PT CO	12 LB	\$22.15	4	4	\$88.60	IL	Federal	N/A

Select **Print** to generate a paper copy.

State funds subtotal	\$0.00
Federal funds subtotal	\$200.51
Snack funds subtotal	\$0.00
Total Cost	\$200.51

Print

### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

### Please select an order to VIEW

Requested Delivery Date : Thu 10/4/2018 ✓

View Order Detail	
Order Summary For:	YNH001
Order Confirmation Number:	F18271000001
Program:	NSLP
Requested Delivery Date:	10/04/2018
Order Date:	09/28/2018
Order Receipt Date:	

To view a different order, select a date from the 'Requested Delivery Date' (RDD) dropdown list.

Click State Abbreviation Lookup for State of Origin reference.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Actual Cost	State Of Origin	Fund Source	Reason Code
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	2	2	\$8.60	NH	Federal	N/A
15N53	CABBAGE W/CARROTS CHL 1/5 LB BG	5 LB	\$4.75	4	4	\$19.00	MA	Federal	N/A
15R18	CARROTS WHL 1/5 LB BG	1 CS	\$4.33	2	2	\$8.66	KY	Federal	N/A
14I54	ORANGE 1/5 LB BG	5 LB	\$9.50	4	4	\$38.00	FL	Federal	N/A
14A62	SQUASH ZUCCHINI MED 1/20 LB CS	20 LB	\$12.55	3	3	\$37.65	GA	Federal	N/A
15T92	STRAWBERRIES 12/1 PT CO	12 LB	\$22.15	4	4	\$88.60	IL	Federal	N/A

State funds subtotal	\$0.00
Federal funds subtotal	\$200.51
Snack funds subtotal	\$0.00
Total Cost	\$200.51

Print

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To view orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.

### **General Information**

- 'Receipts' refer to confirmation of items received entered by the customer after delivery.
- These are not bills to be paid by the customer.
- Accurate receipts ensure that program funds are drawn down based on what is actually received.

### **Timeline for Receipting**

- Receipts become available to be entered on the order's requested delivery date (RDD). If a delivery arrives early, the customer will need to wait until the RDD.
- Receipts should be entered within seven (7) calendar days of the RDD.
- Processed or not, all receipts remain on the 'Edit Receipts' list for a full seven (7) calendar days after the RDD. Receipts may be updated multiple times as needed during this time.

### **Past Due Receipts**

- Receipts are considered <u>past due</u> if they have not been entered in FFAVORS by the end of the 7<sup>th</sup> day after the scheduled RDD.
- When there are past due receipts, no orders can by placed by (or on behalf of) the customer. The order block is removed after these receipts are entered.
- State users can view all past due receipts for customers within the state via the Past Due Receipts link in the 'Orders' menu.
- Contact the <u>DLA Account Specialist</u> with any questions about receipting or problems with past due receipts.



When there are past due receipts on the customer account, a warning is displayed on the Customer Homepage. No new orders can be created until the past due receipts are processed.

### Customer Homepage

From the Customer Homepage, select the **Edit Receipts** link under the 'Orders' menu.

#### Orders

<u>Place a New Order</u> <u>Modify Pending Order</u>

Edit Receipts

<u>View an Order</u>

Current Fund Balances

Product News Flashes

**Email Account Specialist** 

### Reports

Usage Reports

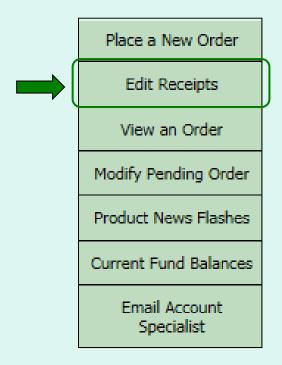
Budget Balance/Spent

Catalog

Customer Listing

### My Profile

My Profile

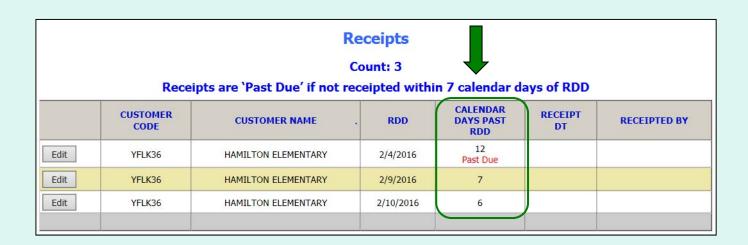


From within the FFAVORS ordering process, select the **Edit Receipts** link on the green menu on the left.

#### Receipts Count: 3 Receipts are 'Past Due' if not receipted within 7 calendar days of RDD CALENDAR CUSTOMER RECEIPT **CUSTOMER NAME** RDD **DAYS PAST** RECEIPTED BY CODE DT RDD 12 Edit YFLK36 HAMILTON ELEMENTARY 2/4/2016 Past Due 7 Edit YFLK36 HAMILTON ELEMENTARY 2/9/2016 Edit YFLK36 HAMILTON ELEMENTARY 2/10/2016 6

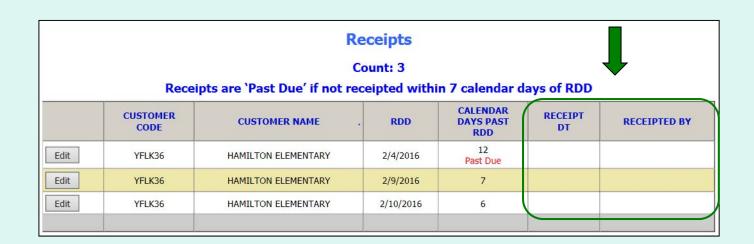
All editable receipts for the customer are displayed, which include:

- Receipts that have not been entered and are greater than 7 days past RDD
- All receipts within 7 days of RDD



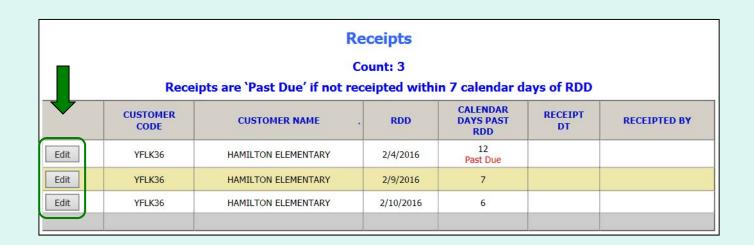
The 'Calendar Days Past RDD' column displays the number of days since the RDD selected at the time the order was placed. This may not be the same as the actual delivery date.

When the 7<sup>th</sup> day has passed, the 'Past Due' label is displayed.



ALL receipts will remain editable until the 7<sup>th</sup> day has passed.

To confirm that a receipt has been entered, check the 'Receipt Dt' and 'Receipted By' columns. These will contain the date of the last edit and the user who completed the transaction. If these are blank, the receipt has not yet been entered.



To enter or update a receipt, select **Edit**.

#### **Edit Receipt**

Edit Receipt Detail	
Order Summary For:	YNH001
Order Confirmation Number:	F18271000002
Program:	NSLP
Requested Delivery Date:	09/18/2018
Order Date:	09/07/2018

Review receipt quantities, change quantity/reason on line items as necessary, and select 'PROCESS Pending Receipt' button.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	30	30	\$129.00	Federal	N/A 🗸
14I53	ORANGE 1/2 LB BG	2 LB	\$4.79	10	10	\$47.90	Federal	N/A 🗸
14M14	STRAWBERRY 1/1 PT CO	1 LB	\$2.15	10	10	\$21.50	Federal	N/A 💙

#### **Fund Balance for NSLP**

	State \$	Federal \$
Starting Balance	\$0.00	\$800.00
Spent, Previous Orders	\$0.00	\$200.51
Cost, This Order	\$0.00	\$198.40
Remaining Balance	\$0.00	\$401.09

To exit without saving changes, select **Go Back** to the List of Receipts.

PROCESS Pending Receipt

Go Back to the List of Receipts

For each item, confirm or update the quantity received. By default, the values in the 'Case Receipt Qty' column will match what was ordered.

To make changes to the quantity received for specific items:

- 1. Update the value in the 'Case Receipt Qty' column.
- 2. Choose a 'Reason for Receipt Qty Difference' from the dropdown.

Review receipt quantities, change quantity/reason on line items as necessary, and select 'PROCESS Pending Receipt' button. Case Order Case Receipt Reason for Receipt Qty Item Case Case Receipt Fund Source Description Cost Difference Code Contents Price Qty Qty APPLE CHL SL 200/2 14144 25 LB 28 TOO GREEN/OVER-RIPE \$4. \$129.00 Federal OZ PG 12 Federal ACCEPTED OVERDELIVER 14I53 ORANGE 1/2 LB BG 2 LB \$47.90 STRAWBERRY 1/1 PT 10 10 14M14 \$2.15 N/A 1 LB \$21.50 Federal CO

#### **Edit Receipt**

| Edit Receipt Detail | Order Summary For: YNH001 | Order Confirmation Number: F18271000002 | Program: NSLP | Requested Delivery Date: 09/18/2018 | Order Date: 09/07/2018 |

Review receipt quantities, change quantity/reason on line items as necessary, and select 'PROCESS Pending Receipt' button.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	30	28	\$129.00	Federal	TOO GREEN/OVER-RIPE
14I53	ORANGE 1/2 LB BG	2 LB	\$4.79	10	12	\$47.90	Federal	ACCEPTED OVERDELIVER V
14M14	STRAWBERRY 1/1 PT CO	1 LB	\$2.15	10	10	\$21.50	Federal	N/A 💙

#### **Fund Balance for NSLP**

	State \$	Federal \$
Starting Balance	\$0.00	\$800.00
Spent, Previous Orders	\$0.00	\$200.51
Cost, This Order	\$0.00	\$198.40
Remaining Balance	\$0.00	\$401.09

PROCESS Pending Receipt

Go Back to the List of Receipts

When all items have been confirmed and/or updated, select PROCESS
Pending Receipt.

If the 'Case Receipt Qty' has been updated without selecting a 'Reason for 'Receipt Qty Difference' or vice versa, an error message will appear. Make any required changes and select **PROCESS Pending Receipt** to continue.

### Item 16W36 has an invalid reason code. Please change the receipt quantity or reset the reason code.

Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
ALFALFA SPROUT	3 LB	A	6	6	\$21.96	Federal	NOT DELIVERED
ALMONDS SLIVERED	5 LB	\$3.84	6	3	\$23.04	Federal	N/A B
ALMONDS WHL 5 LB	5 LB	\$3.43	6	6	\$20.58	Federal	N/A 🔻
	ALMONDS SLIVERED 5 LB BG	ALMONDS WHL 5 LB	Contents   Price	Description         Contents         Price         Qty           ALFALEA SPROLIT         3 LB         A         6           12/4 OZ PG         3 LB         A         6           ALMONDS SLIVERED 5 LB BG         5 LB         \$3.84         6           ALMONDS WHL 5 LB         5 LB         \$3.43         6	Description         Contents         Price         Qty         Qty           ΔΙ ΕΔΙ ΕΔ SPROLIT         3 LB         A         6         6           12/4 OZ PG         3 LB         A         6         6           ALMONDS SLIVERED 5 LB BG         5 LB         \$3.84         6         3           ALMONDS WHL 5 LB         5 LB         \$3.43         6         6	ALFALEA SPROLIT         3 LB         A         6         6         \$21.96           ALMONDS SLIVERED 5 LB BG         5 LB BG         \$1.8         \$3.84         6         3         \$23.04           ALMONDS WHL 5 LB         5 LB         \$3.43         6         6         \$20.58	ΔI FAI FA SPROLIT         3 LB         A         6         6         \$21.96         Federal           ALMONDS SLIVERED 5 LB BG         5 LB         \$3.84         6         3         \$23.04         Federal           ALMONDS WHL 5 LB         5 LB         \$3.43         6         6         \$20.58         Federal

Item 19F39 has an invalid reason code for a decrease in quantity. Please change the reason code or reset the quantity.

#### Receipt was successfully updated.

To ensure proper credit for decreased quantities less than what you signed for, please inform your DLA FFAVORS account representative and the Vendor within 24 hours of your delivery.

#### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

#### **Edit Receipt**

The receipt for this order has been processed. The 'Cost, This Order' value reflects the adjusted quantities.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qt Difference	у
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	30	28	\$120.40	Federal	TOO GREEN/OVER-RIPE	~
14I53	ORANGE 1/2 LB BG	2 LB	\$4.79	10	12	\$57.48	Federal	ACCEPTED OVERDELIVER	~
14M14	STRAWBERRY 1/1 PT CO	1 LB	\$2.15	10	10	\$21.50	Federal	N/A	~

This order was receipted on 9/28/2018 8:17:08 AM CT.

#### Fund Balance for NSLP

	State \$	Federal \$
Starting Balance	\$0.00	\$800.00
Spent, Previous Orders	\$0.00	\$200.51
Cost, This Order	\$0.00	\$199.38
Remaining Balance	\$0.00	\$400.11

Print

Go Back to the List of Receipts

#### Receipt was successfully updated.

To ensure proper credit for decreased quantities less than what you signed for, please inform your DLA FFAVORS account representative and the Vendor within 24 hours of your delivery.

#### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

#### **Edit Receipt**

Edit Receipt Detail	
Order Summary For:	YNH001
Order Confirmation Number:	F18271000002
Program:	NSLP
Requested Delivery Date:	09/18/2018
Order Date:	09/07/2018

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qt Difference	у
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	30	28	\$120.40	Federal	TOO GREEN/OVER-RIPE	~
14I53	ORANGE 1/2 LB BG	2 LB	\$4.79	10	12	\$57.48	Federal	ACCEPTED OVERDELIVER	~
14M14	STRAWBERRY 1/1 PT CO	1 LB	\$2.15	10	10	\$21.50	Federal	N/A	~

This order was receipted on 9/28/2018 8:17:08 AM CT.

#### Fund Balance for NSLP

	S	- 1 14
	State \$	
Starting Balance	\$0.00	\$800.00
Spent, Previous Orders	\$0.00	\$200.51
Cost, This Order	\$0.00	\$199.38
Remaining Balance	\$0.00	\$400.11

For a printable version of the processed receipt, select the **Print** button.

Print

Go Back to the List of Receipts

#### Receipt was successfully updated.

To ensure proper credit for decreased quantities less than what you signed for, please inform your DLA FFAVORS account representative and the Vendor within 24 hours of your delivery.

#### SURPLUS DIST SECTION, NH Ordering for SURPLUS DIST SECTION

#### **Edit Receipt**

Edit Receipt Detail	
Order Summary For:	YNH001
Order Confirmation Number:	F18271000002
Program:	NSLP
Requested Delivery Date:	09/18/2018
Order Date:	09/07/2018

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qt Difference	y
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$4.30	30	28	\$120.40	Federal	TOO GREEN/OVER-RIPE	~
14I53	ORANGE 1/2 LB BG	2 LB	\$4.79	10	12	\$57.48	Federal	ACCEPTED OVERDELIVER	~
14M14	STRAWBERRY 1/1 PT CO	1 LB	\$2.15	10	10	\$21.50	Federal	N/A	~

This order was receipted on 9/28/2018 8:17:08 AM CT.

#### Fund Balance for NSLP

To return to the <u>list of</u>
<u>editable receipts</u>, select **Go Back to the List of Receipts**.

	State \$	Federal \$
Starting Balance	\$0.00	\$800.00
Spent, Previous Orders	\$0.00	\$200.51
Cost, This Order	\$0.00	\$199.38
Remaining Balance	\$0.00	\$400.11

Print

Go Back to the List of Receipts

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After editing the receipt, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.

### **Current Fund Balances**

### Customer Homepage

From the Customer Homepage, select the **Current Fund Balances** link under the 'Orders' menu.

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

**Email Account Specialist** 

### Reports

Usage Reports

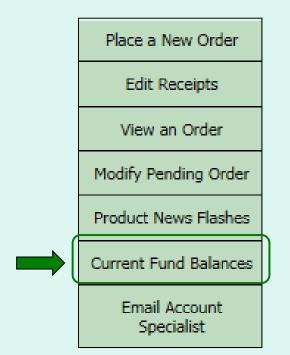
**Budget Balance/Spent** 

Catalog

Customer Listing

### My Profile

My Profile



From within the FFAVORS ordering process, select the **Current Fund Balances** link on the green menu on the left.

## **Current Fund Balances**

BEDFORD, VA - SCHOOL DIST. Balances						
NSLP \$ SFSP \$						
County Summary						
Starting Balance	\$500,000.00	\$500.00				
Spent, Previous Orders	\$5,158.54	\$116.40				
Remaining Balance	\$494,841.46	\$383.60				
County Detail						
FOREST ELEMENTARY						
Starting Balance	\$0.00	\$500.00				
Spent, This Customer	\$0.00	\$0.00				
Spent, Others	N/A	\$116.40				
Remaining Balance	\$0.00	\$383.60				

This screen displays a summary of federal funds available and spending to date for each program for the current budget year. For each customer, the balance shown may reflect spending by other customers who share the funds ('Spent, Others').

District users may view a summary of the district funds ('County Summary') as well as a breakdown for each customer ('County Detail').

Other users may view only the funds available to their organization.

### **Current Fund Balances**

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the current balances, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.

### **Product News Flashes**

### Customer Homepage

From the Customer Homepage, select the **Produce News Flashes** link under the 'Orders' menu.

#### Orders

<u>Place a New Order</u> Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

Email Account Specialist

### Reports

Usage Reports

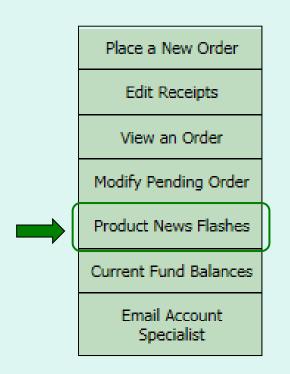
Budget Balance/Spent

Catalog

Customer Listing

### My Profile

My Profile



From within the FFAVORS ordering process, select the **Product News Flashes** link on the green menu on the left.

### **Product News Flashes**

#### Product Flash!

(Check here for recent updates from your vendor regarding prices and item availability.)

We're sorry. No Flash! information is available at this time.

Check this screen periodically for product updates and item availability from the vendor.

### **Product News Flashes**

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the news flashes, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.

# **Email Account Specialist**

### Customer Homepage

From the Customer Homepage, select the **Email Account Specialist** link under the 'Orders' menu.

#### Orders

Place a New Order Modify Pending Order Edit Receipts View an Order

Current Fund Balances
Product News Flashes

Email Account Specialist

### Reports

Usage Reports
Budget Balance/Spent
Catalog

Customer Listing

### My Profile

My Profile

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account

From within the FFAVORS ordering process, select the **Email Account Specialist** link on the green menu on the left.

Specialist:

# **Email Account Specialist**



To report problems or ask questions related to produce orders, users may send a message to their assigned DLA Account Specialist(s) from within FFAVORS. Enter any questions or comments in the message block and select **Send Email**.

# **Email Account Specialist**

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After sending the email, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return to home page** in the green menu on the left
side of the screen.



# **Reports**

- Users may access the following reports in FFAVORS:
  - Usage Report
  - Budget/Balance Spent
  - Catalog
  - Customer Listing (District & State Users Only)
- To save a copy of a report to their computer, users will use the Export function in the Crystal Reports interface.
- Printing is not available from the Crystal Reports interface; however, users may print a copy after the report is exported and saved to the computer.
- Additional guidance for working with the FFAVORS reports is available in a separate document under the Report Help button.

### Customer Homepage

### Welcome, Customer Organization

Please select from the following options:

### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

Email Account Specialist

### Reports

Usage Reports

Budget Balance/Spent

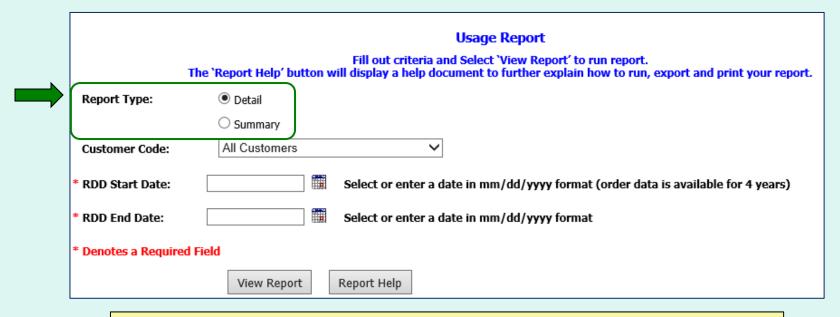
Catalog

Customer Listing

### My Profile

My Profile

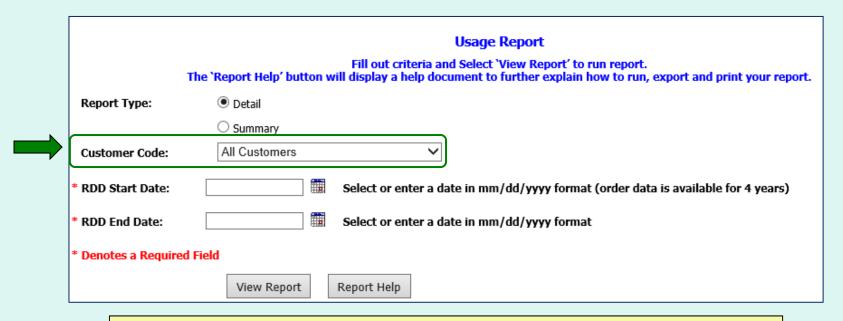
In the Customer Homepage, select the **Usage Reports** link under the 'Reports' menu.



### Choose a 'Report Type':

- Detail Include all details for every line item and order.
- Summary Show the total value, weight, and quantity.

Note: Detail is selected by default.

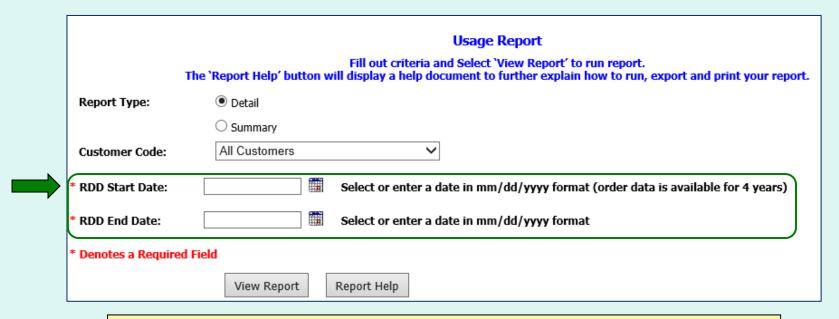


### **District Users only:**

Choose a 'Customer Code':

- All Customers Include all customers in report.
- <Customer Code> Show report for a specific customer.

Note: All Customers is selected by default.

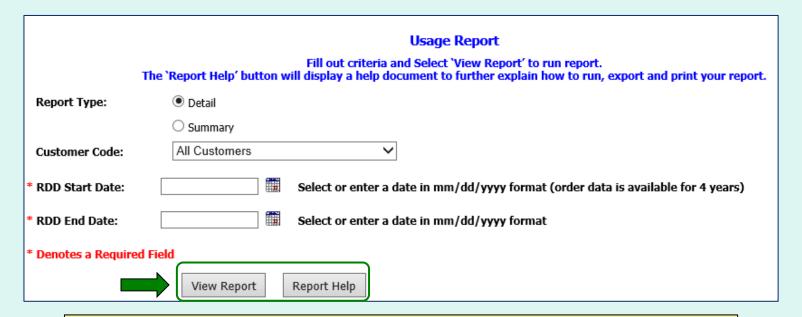


Choose the date period to include in the report:

- 'RDD Start Date' earliest date to include
- 'RDD End Date' latest date to include

Note: These dates are required.

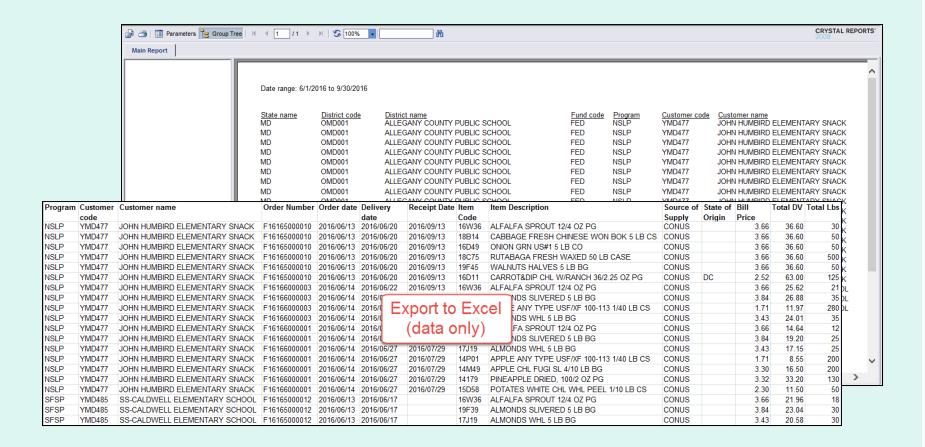
## **Usage Reports**



Select **View Report** to apply the selected criteria and open the report interface.

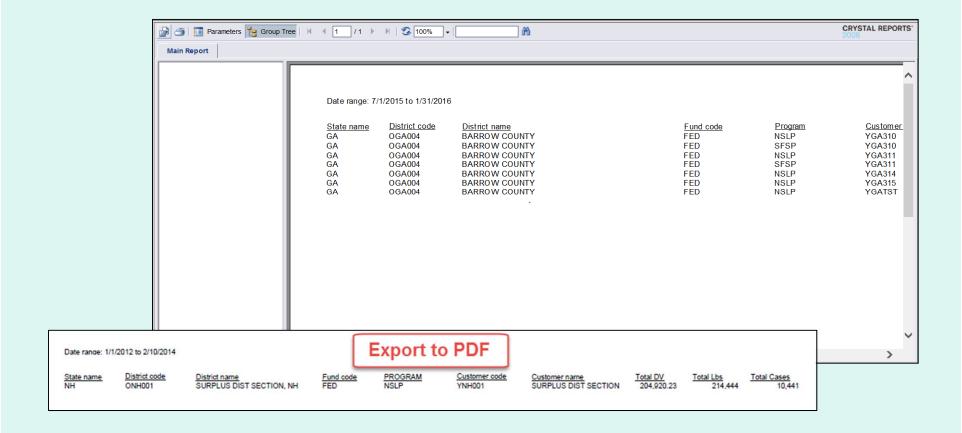
To view a help document that explains how to work with the report, select **Report Help**.

## **Usage Reports**



**EXAMPLE 1: Usage Report (Detail)** 

## **Usage Reports**



**EXAMPLE 2: Usage Report (Summary)** 

#### Customer Homepage

#### Welcome, Customer Organization

Please select from the following options:

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

Email Account Specialist

#### Reports

Usage Reports

Budget Balance/Spent

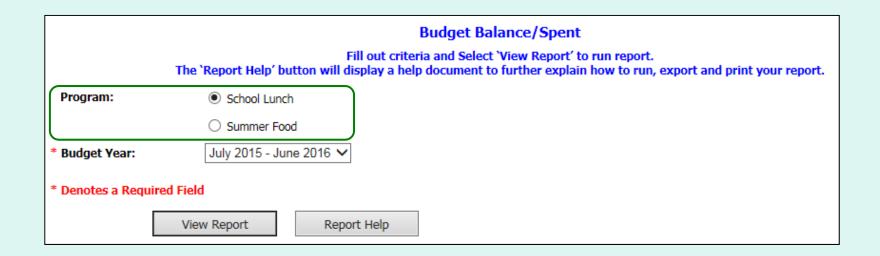
Catalog

Customer Listing

#### My Profile

My Profile

In the Customer Homepage, select the **Budget Balance/Spent** link under the 'Reports' menu.



Choose a 'Program' if there is more than one option.

Note: By default, the first program on the list is selected.

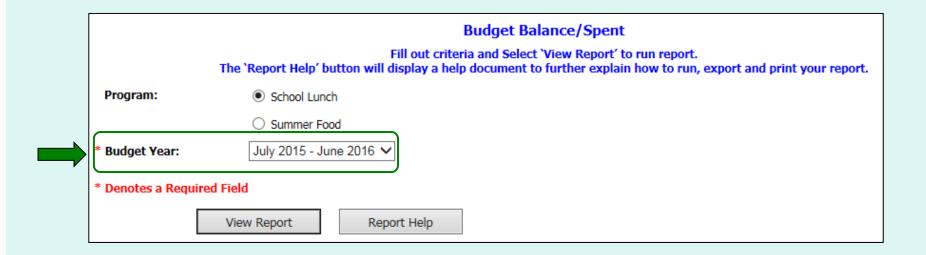
	Budget Balance/Spent			
Fill out criteria and Select 'View Report' to run report. The 'Report Help' button will display a help document to further explain how to run, export and print your rep				
Program:	School Lunch			
	O Summer Feeding			
Customer Code:	All Customers V			
Budget Year:	July 2015 - June 2016 V			
E Denotes a Required Field				
	View Report Help			

#### **District Users only:**

Choose a 'Customer Code':

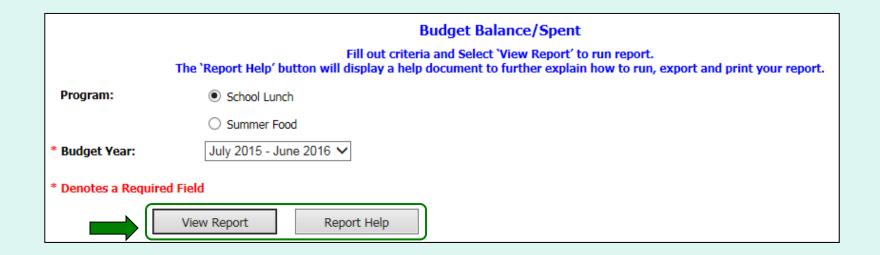
- All Customers Include all customers in report.
- Customer Code> Show report for a specific customer.

Note: All Customers is selected by default.



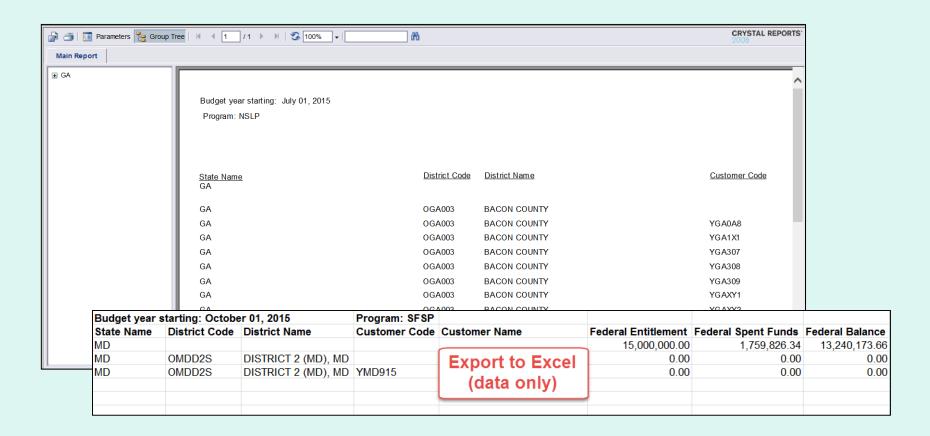
Choose a range from the 'Budget Year' dropdown list to include in the report.

Note: The default is the current Budget Year.



Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the reports, select **Report Help**.



**EXAMPLE:** Budget/Balance Spent Report

#### Customer Homepage

#### Welcome, Customer Organization

Please select from the following options:

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

**Email Account Specialist** 

#### Reports

Usage Reports

Budget Balance/Spent

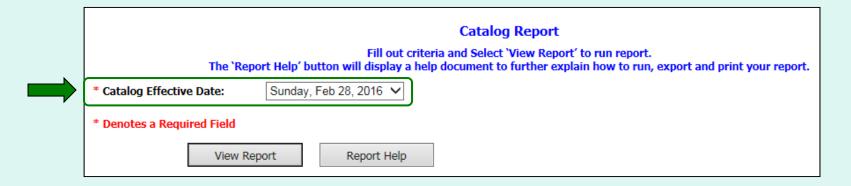
Catalog

Customer Listing

#### My Profile

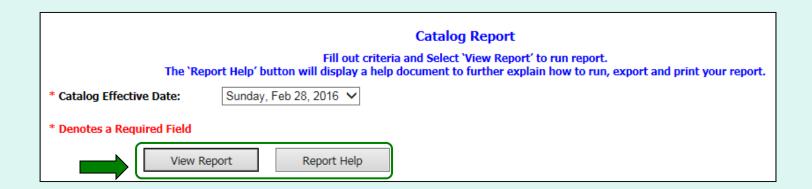
My Profile

In the Customer Homepage, select the **Catalog** link under the 'Reports' menu.



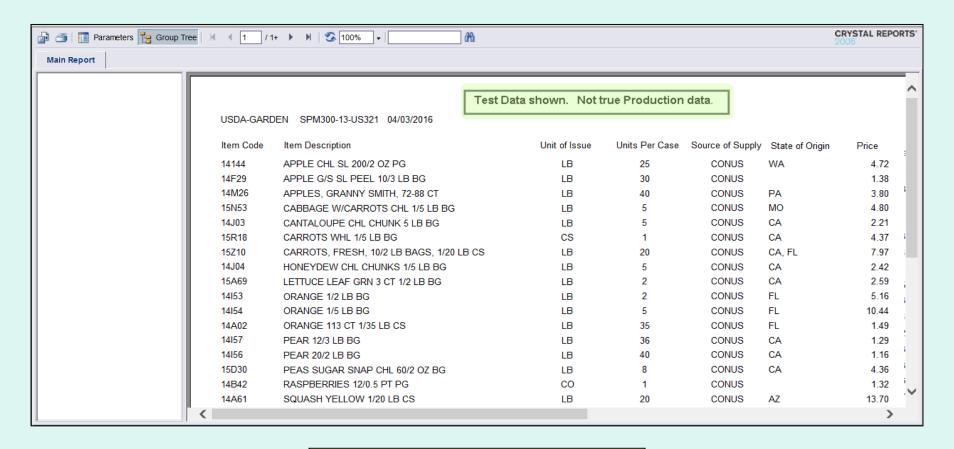
Choose from the 'Catalog Effective Date' dropdown list.

Note: This date is required.



Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the reports, select **Report Help**.



**EXAMPLE: Catalog Report** 

#### Customer Homepage

#### Welcome, Customer Organization

Please select from the following options:

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

Email Account Specialist

#### Reports

Usage Reports

Budget Balance/Spent

Catalog

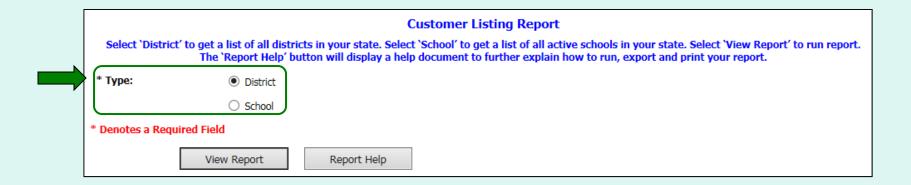
Customer Listing

#### My Profile

My Profile

#### **District & State users only:**

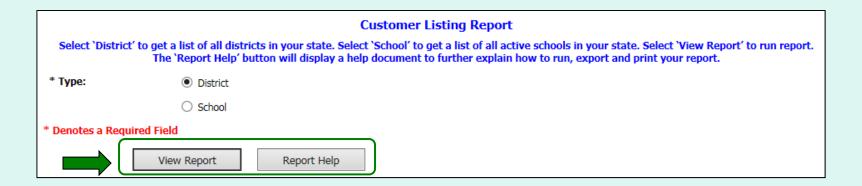
In the Customer Homepage, select the **Customer Listing** link under the 'Reports' menu.



#### State users only:

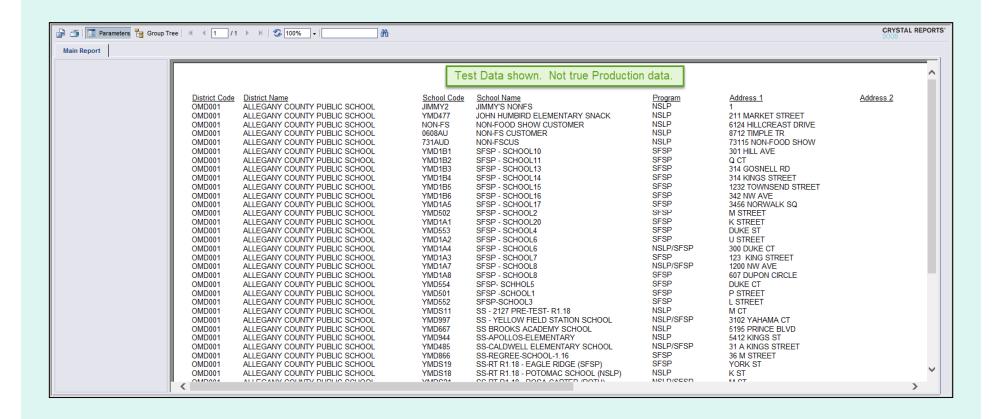
Choose the 'Type' of report by selecting the corresponding bullet. The options are to view a list of all districts or a list of all active schools in the state.

<u>Note</u>: The default selection for State users is the list of all districts. District users will automatically see a list of active schools in their own district only.



Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the reports, select **Report Help**.



**EXAMPLE: Customer Listing** 

#### Customer Homepage

#### Welcome, Customer Organization

Please select from the following options:

#### Orders

Place a New Order

Modify Pending Order

Edit Receipts

View an Order

Current Fund Balances

Product News Flashes

**Email Account Specialist** 

#### Reports

Usage Reports

**Budget Balance/Spent** 

Catalog

Customer Listing

#### My Profile

My Profile

In the Customer Homepage, select the **My Profile** link under the 'My Profile' menu.

year,	Home Help Logout
	L F. 22 A.J. V. 4 LL. O.J. D. 224 C. 4 (FFAVODO WER)
Fre	sh Fruits And Vegetables Order Receipt System (FFAVORS WEB)
	Date: Tuesday, January 9, 2018
	Last Name: CUSTOMER
	First Name: EXAMPLE
	E-mail Address: customer.example@myschool.org
	Phone number: 123-456-7890
	Extension:
	Fax number:
	Region: CONNETICUT, MASS, MAINE, NEW HAMP, RHODE ISLAND, VERMONT
	County: SURPLUS DIST SECTION V
	Customer: ONHOO1 SURPLUS DIST SECTION, NH ✓
You car	n review and update your own contact information. For other
updates	s or corrections, contact the DLA Account Specialist or the
•	RS Help Desk.
11700	THE PROPERTY.
<u>Note:</u> E	Both the E-mail Address and Phone Number are required
fields. A	An error message will be displayed if these are left blank.
System	n notifications and/or responses to the <u>FFAVORS Help Desk</u>
•	•
iriquirie	es will be directed to the email address on file.

Home Help Logout



Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

Date: Tuesday, January 9, 2018

You may opt in to receive email when you and/or when other users (DLA, others from your organization or a related organization) create a new order or modify a pending order.

<u>Note</u>: School or Tribe users will be notified about orders to be delivered to their own organization. District users will be notified about orders for any schools in their district.

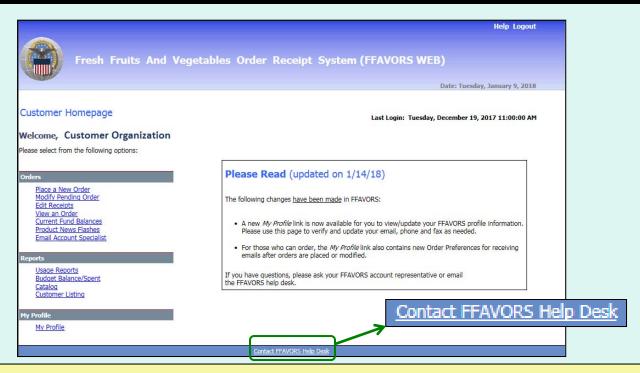
# Customer Order Preferences ✓ Receive emails for new/modified orders that I place ✓ Receive emails for new/modified orders that are placed by others for my organization Save Reset Cancel

Contact FFAVORS Help Desk

Fresh	rruits And Vegetables	Order Receipt System (FFAVORS WEB)		
r		Date: Tuesday, January 9, 2018		
L	and the second s	Save successful.		
	Last Name: CUSTOME	R		
	First Name: EXAMPLE			
	E-mail Address: customer.	example@myschool.org		
	Phone number: 123-456-			
	Extension:	To undo any changes entered in My		
	Fax number:	Profile prior to saving, click <b>Reset</b> .		
	Region: CONNETI			
	County: SURPLUS	If we also we see a seed of our to exit		
	Customer: ONHOO1	If no changes are needed or to exit		
		without saving changes, click Cancel to		
		return to the Customer Homepage.		
	Customer Order Preferences  ✓ Receive emails for new/modified orders	retain to the Odstorner Homepage.		
	Receive emails for new/modified orders  Receive emails for new/modified orders			
		To save changes entered in My Profile,		
	Save Reset Cancel	click Save.		
Contact FFAVORS Help Desk				

Fresh Fruits And V	Home Help Logout egetables Order Receipt System (FFAVORS WEB)  Date: Tuesday, January 9, 2018			
Save successful.				
First E-mail A Phone n Ext Fax n	lame: CUSTOMER  lame: EXAMPLE  dress: customer.example@myschool.org  mber: 123-456-7891  nsion:			
Customer Order Prefer  ✓ Receive emails for ner  ✓ Receive emails for ner  Save Reset Car	/modified orders th /modified orders th further changes, click <b>Cancel</b> or the			

## **Contact FFAVORS Help Desk**



Users may send a message to the FFAVORS support team from nearly any screen. Select the **Contact FFAVORS Help Desk** link at the bottom of the webpage.

<u>Note</u>: Please use the <u>Email Account Specialist</u> link for orderrelated questions. If unable to access the link or for login-related questions, contact <u>FFAVORS@fns.usda.gov</u>.

### **Contact FFAVORS Help Desk**



Enter any questions or comments in the message block and select **Send Email**.

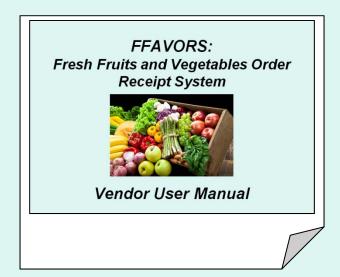
## <u>Help</u>

To view the most current version of this manual select **Help** from the menu in the upper right corner of the screen.





Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)



## **Logout**



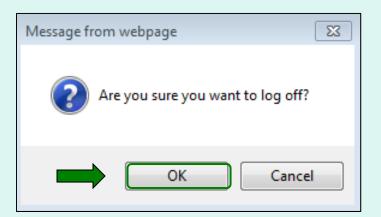
Home Help Logout



Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

To exit FFAVORS, select **Logout** from the menu in the upper right corner of the screen.

## **Logout**



At the first prompt, select **OK** to confirm logout.

