

FY2026 After School Programs – Non-School Districts Grant

Technology Issues FAQ

Question #1: How do I know who has access to the RFP in my organization?

Answer: For all eligible entities, access was granted to their IWAS administrative accounts.

Question #2: How do I find out who my IWAS administrator is for my organization?

Answer: Please contact the ISBE Helpdesk at 217-558-3600.

Question #3: My application says “pending district approval.” Who needs to approve it?

Answer: Your entity’s IWAS administrator needs to approve your application in IWAS, and then submit to ISBE.

Question #4: How does my administrator give me access to the RFP?

Answer: Please refer to question # 27 of the [FY26-After School Programs-Non-School Districts Frequently Asked Questions](#).

Question #5: I recently applied for an RCDT Code, and I have not received an email with the instructions for setting up my administrative account.

Answer: Administrative account emails are sent to the administrator identified on the Entity Add Form that you provided. If that administrator has not received an email, please contact the ISBE Helpdesk at 217-558-3600.

Question #6: My indirect cost rate is not showing on the Budget Detail or Indirect Cost Calculation pages. How do I get my indirect cost rate added?

Answer: Indirect Costs are not loaded into RFP applications. Please note in your budget description that upon award, this expense will be moved to indirect costs. After being awarded, you will have the opportunity to update your budget by submitting an amendment.

Question #7: When completing the budget detail page, I have a negative amount in the 'allotment remaining' box. How can I fix this?

Answer: No entities have been awarded at this time. Therefore, there are no allotments showing. Everyone has negative amounts that will be fixed with an amendment if awarded.

***Please remember to utilize all resources posted on the [AfterSchoolPrograms](#) webpage under the Funding Opportunities tab.**