Updates Include:

- Updates to Student Testing - pulling access codes for multiple test sections. (p. 45 and Appendix C)

**New for the 2020 ISA** - Students will be required to complete three (3) different test sections to complete the entire ISA exam. The test sections will appear as three tests on the Assigned Tests page, and students will need a unique access code to take each test section. To maintain test security, only print and distribute the set of access codes for the current test section to students at a time. Students within a class/session must start the section together, work at their own paces to finish, then start the next section together if testing more than one section in the same day. Students **cannot** be issued all codes at once.
About this guide

Welcome to the *ISBE Assessment Delivery System User Guide*. This guide provides overview information and step-by-step instructions to help you use the Assessment Delivery System (ADS), ISBE Teach, ISBE Management, and ISBE Learn, to administer online assessments.

You will interact with components: ISBE Teach and ISBE Management for administrators and ISBE Learn for students.
ADS User Roles

There are two roles in ISBE Teach and one for ISBE Learn.

**ISBE Teach**
- Organization Administrator
- Test Administrator

**ISBE Learn**
- Student

The goal of this guide is to provide necessary information and instructions for people in the title role.

The **Organization Administrator** (Org Admin) is a staff member who is granted access at either the district or the school level. OrgAdmins with district-level permissions have access to the district as well as all schools within the district. OrgAdmins with school-only permissions cannot view district users, classes or students outside of their assigned school.

The Org Admin maintains schools in the district, as well as user accounts and access at the district or school levels or both. OrgAdmins manage user accounts, student records, and classes, as well as work with student data and test assignments. Local policy will determine if student and class management is coordinated at the district or school level.

As an Org Admin, it’s important for you to be familiar with the features of ADS used by the staff members you interact with and support.

A **Test Administrator** is a school staff member who administers or proctors online test delivery in the ADS. As a test administrator, you may need to be familiar with other features of the ADS that other staff members use, such as your school’s test coordinator.

There is another role for ADS: the **student** who takes tests in ISBE Learn. While students are not officially set up as users, you should understand how they interact with the system.

Actions are often performed by multiple user roles. To make it clearer whether a particular role can perform an action, you will find a role bar like this at the top of each procedure.

```
[Org Admin] [Test Admin] [Student]
```

When a role is highlighted (all of the roles are highlighted above) that user can perform the procedure described. If a procedure is not available to a user role, it will be dimmed in the role bar as shown below.

```
[Org Admin] [Test Admin] [Student]
```
Overview

The Illinois School Board of Education (ISBE) uses the Assessment Delivery System (ADS) to administer the Illinois Science Assessment (ISA).

This section introduces you to the components of ADS that administrators and educators use to: set up organizations, users, and students; review test assignments; and administer tests; and review score reports for the diagnostic test version.

As a District or School Organization Administrator or Test Administrator, you will primarily work with ISBE Teach, where you will set up and maintain the tests. Test Administrators will also work with ISBE Learn which is used to deliver the ISBE ISA online assessment to your students.

Components of the Assessment Delivery System

The Assessment Delivery System (ADS) consists of two unique parts that administrators and educators use to develop, assign, and administer ISBE online assessments.

<table>
<thead>
<tr>
<th>ISBE Teach</th>
<th>Administrators:</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISBE Learn</td>
<td>Manage districts, schools, classes, students and users</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ISBE Teach

The bulk of a school’s preparation work occurs in ISBE Teach.

For the Illinois Science Assessment, ISBE will set up the organizations (districts and schools) across the state as well as the District Organization Administrator(s) and School Organization Administrators (per ISBE Entity Profile System (EPS)). In turn, Organization Administrators (Org Admins) at the district will create additional school-level Organization Administrators and all Test Administrators (Test Admins); Org Admins will also assign Test Admins to classes. Org Admins (district or school depending on district policy) will set up classes and students by using the integrated ISBE ISA Import Wizard (ISBE Management Tool) that is embedded in ISBE Teach and connects to the ISBE SIS. Test assignments will be automatically assigned to students by the student grade level.

ISBE Learn

Test Administrators will work closely with ISBE Learn. Students will not know what ISBE Learn is even though they use this platform to take the test. Each student will enter a unique access code, found on the student’s test ticket, into a browser on a school device that meets technical requirements.
Logging into ISBE Teach

To use the features described in the next several sections, you must log into ISBE Teach. If you do not have a user login, contact your Org Admin (usually your Superintendent/Director or Principal).

To access ISBE Teach

1. Click the link below or open your browser and type the ISBE Teach URL into the address bar:

   https://teach-isa.ileducates.org

   The Log In page opens.

2. Enter your E-mail address or username and password.

3. Click Log in under the password field.

4. The ISBE Teach Dashboard opens. This serves as your home page for ISBE Teach.

   Note: This dashboard will vary depending on the User Role assigned to you. The parts of the dashboard are explained in the next section of the guide.
Navigating in ISBE Teach

The dashboard displays a gallery of tiles that link to all the information and actions available to you in ISBE Teach. The links will vary, depending on the number of schools assigned to you and your role in the system. A Test Administrator, for example, typically sees only the tiles and menus for Students and Assigned Tests.

Parts of the ISBE Teach Dashboard

Org Admin Dashboard (District Permissions)

Org Admin Dashboard (School Permissions)

Test Administrator Dashboard
**Tiles** – on the center of the dashboard are tiles that link you to the orgs, users, and students assigned to you.

- **Schools (District Org Admin only)** – view schools in your district
- **Users (Org Admin only)** – view, add, or upload users (Setting up and maintaining user accounts).
- **Students** – view, add, or upload students (Creating and maintaining student profiles).
- **Assigned Tests (School Org Admin and Test Admin)** – view tests assigned to your classes and students

**Navigation Dashboard Menu** – Each tile type is associated with an item located in the left side Dashboard navigation. These menus are available to you anywhere in ISBE Teach.

**Org Admins**

- **Districts (State Org Admin only)** – view districts
- **Schools (District Org Admin only)** – view schools
- **Users** – view, add, or upload users at districts or schools
- **Students** – view all students or by class for permitted schools; show assigned tests; generate access code by student; add single student to a class
- **Tests** – list of assigned tests by Class; Generate Access Codes by class; list of student test assignments, shows test status, provides test support actions, download student test status report.
- **Help** – Provides help information for the Test and Test platform

**Test Administrator**

- **Students** – view students for assigned classes; show assigned tests; generate access code by student
- **Tests** – list of assigned tests by Class; Generate Access Codes by class; list of student test assignments, shows test status, provides test support actions.
- **Help** – Provides help information for the Test and Test platform

---

**Parts of an ISBE Teach information page**

ISBE Teach data is generally displayed in a list format, as shown below.
Page Name – Displays the name of the page.

Organization Name – Displays the name of the highest organization (State, District, School) to which a user is assigned. If you belong to multiple orgs of that same level, this field will show a drop down filter.

Org Filters – Use the drop down filters to select the District, School, Class information displayed in the table. The filters shown will vary based on your organization permission level

Page Buttons – Select buttons to initiate the described action.

Operations – Select from the buttons on each row to take action on a specific user, student or assignment.

Search List – Enter a term in the field to display only items containing your term.

Sortable Columns – Click the header of a list column to sort.

Page Navigation – Click a number to move through multiple pages of information.

Sorting and filtering lists in ISBE Teach

You can more quickly locate an item in a very long list by using the sort or filter functions.

To filter lists, enter your search term in the Search field that appears above ADS lists. Entries that do not include your terms will be hidden. For example, filtering a list of students for “10” will return all students in Grade 10 plus any that have “10” in any other field.

Click on the table header of the column to sort entries in a list. Click again to toggle between ascending and descending order.

Getting help

ISA program support is provided through the various online resources and through the ISBE Student Assessment and Accountability Division.

- For additional information about ISA, visit the ISBE Science page at https://www.isbe.net/Pages/Illinois-Science-Assessment.aspx
- Support telephone number: 866-317-6034
The following checklist provides a summary of the high level steps that need to be completed prior to the start of the test window.

Test Operation Set up

Completed by ISBE Assessment Team

- Load Organizations (uses state RCDTS code)
- Roster Students into default classes (5-default, 8-default, 11-default) (using ISBE Management Tool)
- Load initial set of District Organization Administrators (Org Admins) based on data in ISBE’s Entity Profile System (EPS)

Completed by Districts/Schools Org Admins

- Load Additional District and School Org Admins
- Review Student Roster and Classes; Move students to new classes (optional)
- Load Test Administrators (Test Admins)
- Assign Test Administrators to Classes

Test Preparation & Management

Completed by Districts/Schools Org Admins

- Install Secure Exam Browser (SEB) on testing devices
- Guide students through ISA Tutorial (optional)
- Review Student Test Assignments (Org Admins/Test Admins)
- Generate/Print Test Access Codes for Classes/Students (Org Admins/Test Admins)
- Manage Student Test (Org Admin / Test Admin)
- Download Student Test Status Report (Org Admin)
## User types

ISBE Teach administration-level users (district, school and test) must have accounts to access ADS features. Most user accounts provide access to ISBE Teach for the purpose of working with organization records, student data, and test assignments.

Those who administer or work with tests must also have user accounts, so that they can access the student test assignments, testing status and other records in ISBE Teach.

Students do not have assigned user accounts for ISBE Learn. They get an access code for their test specified for their organization level, as discussed in Taking Tests.

## User Roles

<table>
<thead>
<tr>
<th>Students</th>
<th>District Org Administrator</th>
<th>School Org Administrator</th>
<th>Test Administrator</th>
</tr>
</thead>
<tbody>
<tr>
<td>View All Students at a School</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>View Student Class Roster</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Can view student class rosters at any school within their district</td>
<td>Can view student class rosters within their school</td>
<td>Can view student class rosters for their assigned class(es)</td>
<td></td>
</tr>
<tr>
<td>View / Edit Student Profile</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Can view/edit any student within their district</td>
<td>Can view/edit any student within their school</td>
<td>Can view/edit any student in their assigned class(es)</td>
<td></td>
</tr>
<tr>
<td>Add Single Student to a Class (Walk-ins)</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Generate Access Code for a Single Student</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Tests</td>
<td>District Org Administrator</td>
<td>School Org Administrator</td>
<td>Test Administrator</td>
</tr>
<tr>
<td>-------</td>
<td>---------------------------</td>
<td>--------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>View Test Assignments by Class</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Generate Test Access Codes for a Class as a .PDF or .CSV</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Reset Student Login</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Cancel a Student Test</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Restore a Canceled Test</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Submit a Paused or In Progress Test</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Download Student Test Status Report</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Report Includes all students in their district</td>
<td>Report Includes all students in their school</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Users</th>
<th>District Org Administrator</th>
<th>School Org Administrator</th>
<th>Test Administrator</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Users</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Can view other district or school users within their district</td>
<td>Can view other school users within their school</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Upload Users (via CSV file)</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Add a single User (via on-screen feature)</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Edit User Account Information (Name, Email, Password)</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>View/Change User Role</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>View/Change User Status</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Exercise</strong></td>
<td><strong>District Org Administrator</strong></td>
<td><strong>School Org Administrator</strong></td>
<td><strong>Test Administrator</strong></td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-------------------------------</td>
<td>------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>View User Class Assignments</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Assign User to Class</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Remove User Class Assignments</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Grant/Revoke User Permission to an Organization</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>
Setting up and maintaining user accounts

Each staff member in the districts and schools who will work with ISBE Teach must have a user account. Users may be added in bulk with the User Upload Template or individually using the Add User feature. Use the User Upload Template to enter the information into a comma-separated (.csv) file, and then upload the file through ISBE Teach. ISBE will pre-populate your district Organization Administrators who are listed as ISA administrators and test coordinators in EPS. It will then be the responsibility of the Org Admins to create accounts for additional District or School Org Admins and all Test Administrators.

Note: Users may be added individually using the Add User feature or in bulk with the User Upload Template.

Adding Individual Users

Using the Add User Feature

1. Access the Add Single User feature through two different paths:
   a. Click the + button on the Users Dashboard menu bar in ISBE Teach to access the Upload Users Page. Select the Add Single User Button at the top of the page.

      The Add User page will open.

   b. Click on Users in the left navigation to open the Users summary page. Select the Add Single User Button at the top of the page.

      The Add User page will open.
2. Enter or select the following information to create a new user
   a. Email address
   b. First name
   c. Last name
   d. Organization
   e. User Role

Select **Save** to create the user and return to the Users summary page.

3. The new user is visible on the Users Summary Page and will be emailed a welcome message with further instructions.

4. To use the Add User feature to add multiple new users, select the **Save and add another** button once you have entered the first new user’s information. The new user will be emailed a welcome message and the screen will refresh to an empty Add user form.

**Notes:**

- The organization selection on the **Add User** page defaults to the primary organization to which you have permission. If you have district permissions and a school was selected prior to accessing the Add User page, the selected school will be shown in the Organization drop down fields for the new user.
- The Add User feature assigns users to a single organization. If new users should be associated with multiple organizations, edit their user accounts to associate additional organizations after their initial creation.
- Upon creation, **new users will receive email messages** confirming their new accounts and a time sensitive password creation URL prompt (this email is valid for 72 hours). These emails contain the URL for ISBE Teach.
- **Creating Test Administrators:** After uploading new test administrators, you should assign them to classes. In order for Test Admins to see students and rostered classes, they must first be assigned to classes. See **Assigning users to classes** for details. It is not required to assign Org Admins to classes as they have access to all classes at their permitted schools.
Uploading Users in Bulk
Preparing the user template for uploading

To download and prepare the user template for upload

1. Open the Upload Users page.
   Click the button on the Users tile in ISBE Teach or click the Upload Users button at the top of the Users Page.

2. Click the link Tap User Template to download the template file. You will use the template to set up the schools or other organizations.

3. Open the file tapuser_template.xlsx in Excel or another spreadsheet software program.

NOTE: Make sure to keep the column headers as is in row 1, but delete the examples in rows 2-4 of the User Upload Template
4. Enter each user’s information on a separate row:
   • **First name and Last name** - the full name of the staff member to add as an ADS user.
   • **Email** - the person’s business Email address.
   • **Roles** - indicates the staff member’s functional role. May either be: organization administrator or test administrator (All lowercase, no CAPS)
   • **State Code** - two-letter postal code for the user’s state. (use IL)
   • **Organization Identifiers** - Use the RCDTS code for the organization. To assign more than one org to a user, separate RCDTS codes utilizing a comma in the appropriate cell on the spreadsheet.

**Note:**
   • Assigning a user to a district will automatically grant that user permission to see all schools within the selected district.

**User Upload Template Tips**
   • Keep the column headers in the User Upload Template. You may delete the sample data.
   • The **Roles** field can be either: organization administrator or test administrator (All lowercase, no CAPS)
   • The **State Code** should be: IL
   • The **Organization Identifier** is the full 15-digit RCDTS code for the LEA or school level organization
     ○ Ensure that the leading zeros of the RCDTS are captured in the sheet or the upload will fail. Change the Cell format to Custom; highlight general, replace that word (general) with 15 zeros, then save.
   • If you copy/paste information into the form, make sure to remove any extra spaces after the information in the field.
   • Save your completed template as a CSV file prior to uploading it.
     ○ If you use a Mac, use the **Windows Comma Separated (.csv)** option to save your file.
5. Save the file in Windows Comma Separated values format (.csv).

   **NOTE:** A .csv file does not support multiple tabs. Your computer displays a message asking how you want to save the file.
   a. If the data tab was the active sheet when you saved the file, click **Save Active Sheet** or **OK**.
   b. Follow the on-screen prompts to save the file.

---

**Uploading user information**

**To upload user information**

<table>
<thead>
<tr>
<th>Org Admin</th>
<th>Test Admin</th>
<th>Student</th>
</tr>
</thead>
</table>

1. Click the **+** button on the Users Dashboard menu bar in ISBE Teach, or click the **Upload Users** button at the top of the **Users Page**

   The **Upload Users** page opens.

2. Add the .csv file with user information in one of two ways:
   a. Drag the .csv file with user information into the box.
   b. Click **Add files**, locate and select the .csv file with user information, and then click **Open**.
3. You will briefly see a “Processing…” message.

4. If the upload completes with no errors you will see Create User Accounts Confirmation.

5. If Teach encounters problems with the upload, a page appears that lists the errors. Correct your .csv file and try the upload again.

6. When you have successfully uploaded users, the number of users visible to you on the ISBE Teach dashboard will increase.

**Notes:**
Upon upload and creation, new users will receive email messages confirming their new accounts and a time sensitive password creation URL prompt (this email is valid for 72 hours). These emails contain the URL for ISBE Teach.

**Uploading Test Administrators:** After uploading new test administrators, you should assign them to classes. In order for Test Admins to see students and rostered classes, they must first be assigned to classes. See Assigning users to classes for details. It is not required to assign Org Admins to classes as they have access to all classes at their permitted schools.
Editing user information

Edit your own user account

Users are able to edit their own email address or create a new password by selecting the My account link from the account icon in the upper right corner of the page.

Note: The email address used in the ISBE Teach must match the email address associated with the ISBE SIS system in order to roster or update classes.

Editing another user’s account

As an Org Admin, you can edit another user’s information if the user is either a peer or a subordinate within your organization. I.e. if you have district level permissions, you may edit other district or school users within your district. If you have school level permissions, you may edit other school users within your school.

To edit another user’s account

1. Select the Users tile from the ISBE Teach Dashboard or select Users from the left Navigation Menu.

2. Use the Org Filters above the table to select the organization of the user you wish to edit.

For District Org Admins: To see all the users at the district level, select the – Select School- option.

Note: if you belong to multiple districts or multiple schools, use the Organization Name filter to select the desired organization.
3. Click the **edit** link under the Operations column for the user you want to change.  
**Note:** Be sure you are displaying the correct district or school if you cannot find your user.

4. The user page for your user opens with the Edit tab selected.

5. Beneath the Edit tab are two additional tabs:  
   - **Account** – used to edit the user’s information.  
   - **Organization** - used to edit the user’s organizational assignments.

6. Click the **Account** button to edit account information. You can edit the following:  
   - Email Address  
   - Current password  
   - User Status  
   - User Role  
   - User Full Name  

   **Note:** To prevent a user from accessing ISBE Teach, update their Status to **Blocked**.

7. Click **Save** to save your changes.
8. Click the Organization tab to edit a user’s organizational information. Use the drop down fields to define the user’s state, district, and school. Select **Add** to save a new organization to the user’s profile. Select **Remove** to remove an assigned school.

9. Click **Save** to save your changes.

---

**Assigning Test Admins to Classes**

Test Administrators must be assigned to classes before they can view rostered students, generate test access codes (test tickets) for students, or manage student tests.

**To assign a user to a class**

1. Select the **Users tile** from the ISBE Teach Dashboard or select **Users** from the left Navigation Menu.

2. Use the **Org Filters** above the table to select the organization of the user you wish to assign to a class.

---

**For District Org Admins:** To see all the users at the district level, select the **-Select School-** option.

**Note:** If you belong to multiple districts or multiple schools, use the Organization Name filter to select the desired organization.
3. You may view the classes currently assigned to a Test Admin by selecting the View Classes button under the Operations column in the User list table.

4. Select the user(s) you want to assign to a class by checking the box to the left of their name(s) in the Users list.

5. Click the Assign to Class button under the Org Filters.

6. A list of classes appears. Click the box to the left of each class name you want to assign to the user(s).

7. Click Next.

8. If successful, a confirmation message appears.
To Unassign/Remove a Test Admin from a class

1. Select the **Users tile** from the ISBE Teach Dashboard or select **Users** from the left Navigation Menu.

2. Use the **Org Filters** above the table to select the organization of the user you wish to unassign from a class.

   **For District Org Admins**: To see all of the users at the district level, select the **Select School** option.

   **Note**: If you belong to multiple districts or multiple schools, use the Organization Name filter to select the desired organization.

3. Select the **View Classes** button under the Operations column in the User list.

   **Note**: If the View Classes button is not visible, it indicates that Test Admin is not assigned to any classes.

4. Select the check boxes next to classes you wish to remove from the Test Admin.

5. Select **Unassign Class** to complete the action or **Cancel** to leave the class assignments as is.

   **Note**: Once removed/unassigned from a class, a Test Admin will no longer be able to view the rostered students in that class or their associated test assignments.
Working with students and classes

Students, tests, and classes

Just as schools are related to districts, students must be linked to classes before a student can be assigned to take a test. So, just like users and schools, students and classes must be created.

As a District or School Administrator, you will use the ISBE ISA Import Wizard to select the students and classes for the Illinois Science Assessment.

Note: If you are unable to access the ISA Wizard, verify that the email address associated with your ISBE Teach account matches your account in SIS.

ISBE ISA Import Wizard

To use the ISA Import Wizard

1. Log into ISBE Teach.
2. Select ISBE Management button located below the Dashboard tiles. The ISA Import Wizard will open.
3. Verify your account information.

4. Review/update test window date range
   a. Update for all schools, enter the date range in the top set of text boxes. Click **Update All Schools**.
   b. Update an individual school, enter the date range next to the school. Click **Update**

5. Select **View/Edit Student Roster** to see the current student roster.

6. Select **View History** to see activity related to prior batch submissions.

7. Review and Edit Roster
   a. The current roster is displayed in the grid on the main roster page.
   b. To make changes, use either the **CSV Editor** or the **Online Editor**
**Editing Student Roster using the CSV Editor**

1. To edit by CSV, click **CSV Editor** from the Roster home screen.

2. You can update student rosters at either the district or an individual school level. Download the file from the preferred level.

3. Once the file has downloaded, open it in an editing program such as Excel and make the necessary changes. Save the updated file.

4. Select the Modified File
   a. Click **Choose File** and browse to the edited file to add it to the wizard.

5. Click **Upload Student File** to upload the file.
6. Once complete you will see a success message stating the number of successfully uploaded records.

7. From here, you can exit this screen by selecting buttons to View Batch History or Keep Working.

---

**Editing Student Roster using the Online Editor**

1. To edit the roster online, click **Online Editor** from the Roster home screen.

2. A student grid will open.

3. Use the onscreen filters and search tools to identify the subset of students and data you wish to update.

   Note: Filter the selection before you update the records. Filters may be applied by name, DOB, grade level, section name and test location.

4. Click the column headers to sort the table by that column.
5. **Update Records:** Once the subset of data is identified, enter the new **Section Name** and **Test Location** in those fields. Select **Update Rows** to apply the changes.

6. Once the data update is complete, you will see the following message:

   ![Record(s) updated Successfully!]

7. Select **Submit Changes** to send the updates to the ADS Teach.

   Note: If you do not select submit changes, none of your changes will be saved.

8. Once complete, you will see a confirmation screen of the successful batch submission.

   ![Roster Submitted]

   Your changes have been submitted. You can view the status of your changes by clicking “View Batch History” below.
9. View Batch History shows the history and record counts for previously submitted batches.

10. Exit the ISBE Import Wizard and return to ISBE Teach by closing the window.
Creating and maintaining student profiles

Before you can assign and administer ISBE online assessments to students in your district, a record for each student must exist in ISBE Teach. To upload students, use the ISBE ISA Import Wizard described above. The ISA Import Wizard will search SIS for exits and enrollments and automatically remove/add students from/to your roster if they have not started testing. However, if a previous district has not exited a student, please contact the district/school contact and work to complete the exit and new enrollment process in SIS. If time does not allow for this process (testing has started in your district), then school administrators can follow the manual process detailed in the next section to add the student to ISBE Teach. As always, as time allows, complete the work to keep SIS updated.

Editing student information

To edit student information

Note: At the completion of the test, ISBE will use the student data as it is entered in SIS to compile the final ISA results. If you make updates in ISBE-Teach to a student’s record, these will not be captured unless you also update the record in SIS.

1. Select the Students tile from the ISBE Teach dashboard or select Students from the left Navigation Menu.

The Students page will open.

2. Use the Org Filters above the table to select the organization of the student you wish to edit.

3. Select the State Identifier of the Student you want to edit. The Student Profile page opens.
4. Click **Edit Student** to make the profile editable.
5. Make the changes in the student’s profile.
   **Note:** fields marked with an asterisk (*) are required.
6. Click **Save Student Data** at the bottom of the page.

![Edit Sebastian Trevis](image)

**Note on changing the State Student ID**
Even though the State Student ID is editable, remember that it is a unique identifier of your student.

---

**Adding walk-in students**
The ISBE ISA Import Wizard tool will search SIS for exits and enrollments and automatically remove/add students from/to your roster if they have not started testing. However, if a previous district has not exited a student, please contact the district/school contact and work to complete the exit and new enrollment process in SIS. If time does not allow for this process (testing has started in your district) then school administrators can follow the manual process detailed below to add the student to ISBE Teach. As always, as time allows, complete the work to keep SIS updated.

**Adding a walk-in student**
**Note:** The new student will automatically be assigned a test based on their grade level.
1. Select the **Students tile** from the ISBE Teach dashboard or select **Students** from the left Navigation Menu.

   The Students page will open

2. Use the **Org Filters** above the table to select the organization to which you plan to add a walk-in student.

   If you have permissions to more than one school, ensure you add students to the correct school.
3. Select the **Add Single Student** button. The Add Student Page will open.

4. You will be required to enter or select the following information:
   - **State Student ID**
   - **Class**
   - **Grade**
   - **First Name**
   - **Last Name**
   - **Gender**
   - **Date of Birth**

5. Click **Save Student Data** at the bottom of the page.

6. If the save was successful, ISBE Teach displays a confirmation message.

### Notes:

The new student will automatically be assigned a test based on their grade level. The State Identifier for students entered as walk-in students is appended with the Org ID (RCDTS code) for tracking purposes.
Test Management

Tests will automatically be assigned to students based on the student’s grade level. All students will have access to the following two test accessibility features: Text to Speech and Line Reader. Each student taking the 2020 ISA will have three (3) test sections assigned to them which means that they will have three (3) unique test access codes assigned to them.

The titles of these test assignments follow this format (where X is 5, 8 or 11):

- 2020 Illinois Science Assessment - Grade X - Section 1
- 2020 Illinois Science Assessment - Grade X - Section 2
- 2020 Illinois Science Assessment - Grade X - Section 3

Reviewing test status

You will be able to see the test status for each student once a test is assigned to them. In its initial state, the test status will be “Scheduled” When a student has completed testing, the test status will change to “Submitted”.

To review the test status for students in a class

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Tests Assignments** tab.

3. Use the **Org Filters** above the table to select the school and class for the student or class whose test status you want to know.
4. To search for a specific test section in the list of tests, use quote marks around the section name (e.g. “section 1”) in the search field.

<table>
<thead>
<tr>
<th>Test Status</th>
<th>Operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduled</td>
<td>[Reset Student Login] [Cancel Test]</td>
</tr>
<tr>
<td>Scheduled</td>
<td>[Reset Student Login] [Cancel Test]</td>
</tr>
</tbody>
</table>

The standard codes for test status are:
- **Scheduled** – a test has been assigned and not yet begun
- **In progress** – a student has navigated to the first question of the test
- **Paused** – a student has exited the test, or the test has been unlocked for them
- **Canceled** – the test has been canceled
- **Submitted** – the test has been submitted.

**Cancel a test**

If a student is no longer eligible or required to take the ISA, you may cancel their test.

**To cancel a student’s test**

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Tests Assignments** tab.

3. Use the **Org Filters** above the table to select the school and class for the Student whose test you want to cancel.
4. To **search for a specific test section** in the list of tests, use quote marks around the section name (**e.g. “section 1”**) in the search field. You may also search for specific students by name.

5. Select the **Cancel Test** button under the Operations column in the student’s row.

Follow the instructions on the verification screen to complete cancelling the test.

6. Upon success, the following banner will be displayed.

---

**Restore a test**

In the event that a student’s test was accidentally cancelled, you may restore their test assignment.

**To restore a student’s test**

---

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.
2. Select the **Tests Assignments** tab.

3. Use the **Org Filters** above the table to select the school and class for the Student whose test you want to restore.

4. To **search for a specific test section** in the list of tests, use quote marks around the section name (e.g. “section 1”) in the search field. You may also search for specific students by name.

5. Identify the row with the specific test to update and select the **Restore Test** button under the Operations column.

Follow the instructions on the verification screen to complete restoring the test.

6. Upon success, the following banner will be displayed.

---

### Reset a Student Login

In the event that a student receives an error message indicating that their test has been locked, Org Admins have permission to reset a Student Login. This unlocks a student’s test and enables the student to resume the test from their most recent item.

**Warning:** Using this button while a student is actively taking a test will cause the student’s test to display an error. You should only use the reset student login if the student receives a test-locked error message. Repeated clicking of this function could cause multiple errors. Once an Org Admin has successfully completed the reset, the test status of the student will change from In Progress to Paused.
To restore a student’s test

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Tests Assignments** tab.

3. Use the **Org Filters** above the table to select the school and class for the Student whose test you want to reset.

4. To **search for a specific test section** in the list of tests, use quote marks around the section name (**e.g. “section 1”**) in the search field. You can also search for specific students by name.

5. Identify the row with the specific test to update, select the **Reset Student Login** button under the Operations column in the student’s row.

6. Follow the instructions on the verification screen to complete restoring the test.

Once an Org Admin has successfully completed the reset, the student’s test status on the Test Assignment page will change from In Progress to Paused.
Student Test Status Reports

Organization Admins have the ability to download a report of a student test status in their organization(s) once tests have been assigned to students. This is a particularly helpful tool at the end of the test to verify that all students have submitted their completed tests.

Appendix B provides instructions on creating an Excel PivotTable to summarize and analyze the data in the Student Test Status Report

To download the Student Test Status report.

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Tests Assignments** tab.
3. If you have District permissions, you will see two links:
   a. All district Student report
   b. All School report (for the selected school)
4. If you have School permissions, you will see a single link for all of the students in the selected school.

The following fields are included in the downloaded .CSV files

<table>
<thead>
<tr>
<th><strong>District Report</strong></th>
<th><strong>School Report</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>District name</td>
<td>School name</td>
</tr>
<tr>
<td>District RCTDS</td>
<td>School RCTDS</td>
</tr>
<tr>
<td>School name</td>
<td>Class name</td>
</tr>
<tr>
<td>School RCTDS</td>
<td>Test name</td>
</tr>
<tr>
<td>Class name</td>
<td>Test Grade</td>
</tr>
<tr>
<td>Test name</td>
<td>Last name</td>
</tr>
<tr>
<td>Test Grade</td>
<td>First name</td>
</tr>
<tr>
<td>Last name</td>
<td>Student ID</td>
</tr>
<tr>
<td>First name</td>
<td>Access Code</td>
</tr>
<tr>
<td>Student ID</td>
<td>Test Status</td>
</tr>
<tr>
<td>Access Code</td>
<td></td>
</tr>
<tr>
<td>Test Status</td>
<td></td>
</tr>
</tbody>
</table>

Notes:
- Once the download CSV link is clicked, the file download will be managed by the browser you are using.
- All students with assigned tests, regardless of their test status, will be shown in these reports. Each student test assignment will be on a unique row. Each student taking the 2020 ISA will have three (3) test sections assigned to them which means that they will have three (3) unique test access codes assigned to them.
- The titles of these test assignments will follow this format (where X is 5, 8 or 11):
  - 2020 Illinois Science Assessment - Grade X - Section 1
  - 2020 Illinois Science Assessment - Grade X - Section 2
  - 2020 Illinois Science Assessment - Grade X - Section 3
- Tip: This report can also be used to download all the access codes for your district or school at one time. Appendix C shows how to organize the data into separate Test Sections
Submit Tests in Paused or In Progress Status

Once all students in your district and or school have completed testing, tests left in Paused or In Progress may be submitted by Org Admins using the **Submit Test** feature. First, ensure the student in fact finished engaging with the test (even if not all items were attempted), then use the **Submit Test** feature to place the student record(s) into “Submitted” status for scoring.

**Once a test is submitted, it is not possible for the student to continue working on that section of the test.**

To submit tests in Paused or In Progress status

1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Submit Student Tests** tab. Only tests in Paused or In Progress status will be shown on the displayed table.

3. Use the Org filters to select the school and/or class of the student(s) test(s) to be submitted.

4. To search for a specific test section in the list of tests, use quote marks around the section name (**e.g. “section 1”**) in the search field. You may also search for students by name.

Note: In Progress student tests will not appear on this page until their status has not changed for 3 hours.
Submit a single test

1. Select the **Submit Test** button in the operations field of the student test that is to be submitted.

2. Follow the instructions on the verification screen to complete the test submission.

3. Upon success, the following banner will be displayed.

   ![Banner Image]

   - **ISA Tutorial Non-Secure** has been submitted for *First12* Last12. The displayed status will be updated shortly.

Note: The displayed status will not update immediately. Depending on system traffic, it could take up to 5 minutes for the updated status to be shown in ISBE Teach.

Submit multiple tests

1. To submit multiple tests, select the check box to the left of the student test in the table.

   ![Table Image]

   To submit all entries in the table, select the check box in the header row.

2. Once the tests to submit are checked, select the **Submit selected tests** button.

   ![Table Image]
3. A confirmation message listing the number of selected tests and the student name(s) will appear. Follow the onscreen prompts to complete the bulk submit.

4. Upon completion, a success banner will be shown.

**Note**: The displayed status will not update immediately. Depending on system traffic, it could take up to 5 minutes for the updated status to be shown in ISBE Teach.
Taking Tests

Before taking the Illinois Science Assessment, a student must have an access code (a unique code that provides one student with access to one specific test) and access to a school computer that meets the technical requirements of the Assessment Delivery Platform. See the section “Printing Test Access Codes” section below for details.

Access codes (test tickets) are generated for each student and assessment combination after test assignments are made. Check with your school Org Administrator to find out how these access codes are provided to the students. Depending on local policy, you may be required to provide these codes to students at test time.

Tests will be administered using a Safe Exam Browser (SEB) which locks down the device, preventing the student from navigating away from the test mid-assessment. Ensure that the SEB is properly deployed and installed on all testing devices prior to initiating student testing. SEB information for the ISA can be found on the ISBE Website. Current versions are listed in Appendix D. The ISA SEB has a unique configuration applied to it, and the ISA will only work with the official ISA SEB.

New for the 2020 ISA - Students will be required to complete three (3) different test sections to complete the entire ISA exam. The test sections will appear as three tests on the Assigned Tests page, and students will need a unique access code to take each test section. To maintain test security, only print and distribute the set of access codes for the current test section to students at a time. Students within a class/session must start the section together, work at their own paces to finish, then start the next section together if testing more than one section in a session. Students cannot be issued all codes at once.

The titles of these test assignments will follow this format (where X is 5, 8 or 11):

- 2020 Illinois Science Assessment - Grade X - Section 1
- 2020 Illinois Science Assessment - Grade X - Section 2
- 2020 Illinois Science Assessment - Grade X - Section 3

Printing and Downloading Test Access Codes (Test Tickets)

Before a student can take a test, you must generate an access code (test ticket), which is a unique code that provides one student with access to one assessment. ISBE Teach generates access codes for each student and assessment combination. Access codes may be downloaded as .PDF or as .CSV files. Appendix C shows how to group the access codes provided on the CSV download link found on the of Test Assignment page by test sections.

IMPORTANT: If you download the access codes as .CSV files, this data is editable. It is your responsibility to ensure data integrity. Be especially careful if sorting the data to ensure that assigned access codes remain associated with the correct students.

To Generate a Test Access Code for a Class
1. Select the **Assigned Tests tile** from the ISBE Teach dashboard or select **Tests** from the left Navigation Menu.

2. Select the **Tests Overview** tab.
3. Use the **Org Filters** above the table to select the school and class for which you want to generate access codes.

   Note: Test Administrators must be assigned to a class before they can generate access codes.

4. In the Test Name column, find the Test Section to be tested.
5. Click **Generate Access Codes** in the Operations column of that Test Section.

   Note: If your class contains students in multiple grades, you will see a row for each of grade levels. Generate access codes for each grade level.

6. The Print access codes for a class page shows the class and test battery information for the codes.

   - If the information is not correct, close the page.
   - If the information is correct: Select the Print button for a formatted PDF of the access codes or Select the Download CSV button to download this list as a .CSV file.
   - Follow the on-screen prompts to complete this step.

Note: Access codes generated via the Test Overview page will only show codes for student test assignments that are in the following status: Scheduled, In Progress, Paused. Test assignments that are in Cancelled or Submitted status will be excluded from these lists.
To Generate a Test Access Code for an individual student

1. Select the **Students tile** from the ISBE Teach dashboard or select **Students** from the left Navigation Menu.

2. Use the **Org Filters** above the table to select the school and class for the student for whom you want to print the access code.

3. Use the search field as needed to find the student and test section assignment.

4. Click **Generate Access Codes** in the Operations column for the Test Section assignment list.

5. Select the specific Test Section by clicking on the name.

6. The Print access codes page shows the test battery information for the student.
   - If the information is not correct, close the page.
   - If the information is correct, click **Print access code** and go to the next step.
Logging in to take the test

When a student is ready to take the assigned assessment, he or she accesses ISBE Learn in a testing room under the direction of a Teacher, proctor, test monitor, or other educator.

To log into a test

1. On the ISBE Learn start page, click **Start**.

2. The **Login** page opens. Enter your access code. Click **Submit**.

3. Next, ISBE Learn displays your name, school, and grade to confirm your identity. Click **Yes** to proceed, or **No** to start over.

4. The test verification screen shows the name of the test and the test section. If this is the correct test, click **Yes**. If the wrong test is displayed, click **No** and speak to the Testing Administrator or proctor about the issue.
5. ISBE Learn displays the Start Test page with basic information and test instructions.
To start the test, click **Start Test**.

**Instructions text:**
Welcome! Today you will be taking the Illinois Science Assessment. Read each passage and/or question carefully and then choose the best answer(s) for each question. You may look back at the passage as often as necessary. If you have questions, raise your hand and a test administrator will help you. You may now begin by clicking on the "Start Test" button.
**Test screen layout**

On each ISBE Learn page you will find the following items:

A. Your name
B. Question number and total number of questions in the test or section
C. Test name, in case of multiple sections in the test, this will also indicate the Section Name
D. Pause & Logout (see **Pausing, logging out, and resuming a test**)
E. Full Screen toggle
F. Buttons for accessibility features (see **Using accessibility features**).
G. Next and Back buttons
**Taking tests**

Each assessment is composed of one section. A test section may include related material or questions of the same type.

**Navigating in ISBE Learn**

To navigate in ISBE Learn

1. Log into ISBE Learn, enter your access code, and click **Start Test**. (See Logging in to take the test for detailed instructions.)

2. The **Section Start** page provides you with the section number or name, the number of questions, and any instructions.

3. Click the **Click Here to Go On** button to view the first question.

4. Several types of questions may appear on a test.
   - To answer a multiple-choice question, click the correct answer.
   - To answer a short answer question, enter the response in the field provided.
   - To enlarge the test window to full screen, click **Full Screen**.
   - To reduce the window to its original size, click **Full Screen** again.
   - To navigate between questions, click **Next** or **Back**.
Pausing, logging out, and resuming a test

To pause, logout, and resume a test

1. To save your work so you can return to it at a later time, click **Pause & Logout** at the top left of your page.

2. ISBE Learn will display a message to let you either confirm that you want to save your work and exit or go back to the test.

3. To resume a test, log in with your original access code. ISBE Learn will confirm your name and test. Click **Resume Test** to return to the place you exited the test.
Submitting a test and exiting ISBE Learn

To submit a test and exit ISBE Learn

| Org Admin | Test Admin | Student |

1. When you reach the end of a test, ISBE Learn displays an End of the Session page. From this screen, to review your answers, select **Go Back**. If you are ready to submit your test, select **Click Here to Go On** to go to the final screen in order to Submit your test.

2. ISBE Learn displays a final end of test screen. Select **Submit Test and Exit** to submit your test.

   **Note:** Completion of this step is REQUIRED in order to submit tests and have tests count toward the ISA.

3. ISBE Learn displays a message allowing you to confirm that you are ready to submit your test. Click **Yes** to submit your test, or **No** to return to the test.

   **Note:** You cannot return to review items on the test once you select Yes.

4. A final screen appears confirming that your test has been submitted.

5. Click **Return to Log In** to return to the ISBE Learn home page. From there, you can close the ISBE Learn page in your browser.

**Note:** Students taking the ISA on a Windows machine might see the following screen after clicking **Return to Log In**. This is ok and does not impact your test. Click **Resend** to return to the ISBE Learn home page.
Using accessibility features

Accessibility features are tools that help you read and understand test questions. Accessibility features are available to all students that want to use them. Examples of accessibility features currently available in ISBE Learn are:

- The **Text to Speech feature**, which reads the question text and answer choices out loud to the student.
- The **Line Reader feature**, which students can use to focus on one line at a time.

When a feature is in use, a dark blue bar appears at the bottom of the tool button. In the picture above, the Line Reader tool is currently in use.

**To use the Line Reader**

1. Click the **Line Reader** icon at the bottom of the page. A gray shadow appears over the page, with a line highlighted to help you focus on your reading. The highlight will move as you scroll up or down the page.

2. To stop using the Line Reader, click the **Line Reader** icon again.

**Note**: For iPad users, tap to move the line.

**To use Text-to-Speech**

**Note**: If you intend to use the Text to Speech feature, ensure that the volume on your testing device is turned on/up prior to launching the SEB.
1. To listen to a voice read the text on the page, click the **Text to Speech** button. You see three controls—Play, Stop, and Settings.

2. Text to Speech will begin reading at the beginning of the text.

3. Click the **Play** icon to start reading the lines on the screen. The line being read is highlighted in yellow, and the blue highlight moves from word to word as they are read.

4. Click **Pause** to stop the reading. Click **Play** to begin again where you left off.

5. Click **Stop** to stop reading and return to the beginning of the text block.
6. Click the **Settings** icon, to change the speed at which the text is read or the voice that reads text.

- Set the speed to slow, medium, or fast.
- Listen to a male voice (called Tom) or a female voice (called Eva).

7. To exit **Text to Speech**, click the TTS icon at the bottom of the page.
Administering Tests

Before the test
Before the testing session, you should verify a number of items:

- The computers are ready (i.e. that the SEB has been installed).
  - Current SEB versions are listed in Appendix C
- The students have been assigned to the correct class and test.
- All the access codes have been generated and prepared to present to students.

During the test
Students log into ISBE Learn using the access codes you provide. There is nothing you need to do to start the test for them.

Handling unexpected conditions
Here are some basic things to do when unexpected conditions interrupt testing.

- **Students’ access codes are incorrect.** Log into Teach to verify the correct student access codes.
- **Student is unable to complete the test.** The student should save and exit the test, then log back into ISBE Learn with the same access code to resume testing where the individual left off.
- **Power outage, technology failure, or computer crash.** ISBE Learn locks tests when these conditions occur. Once power is restored an Org Admin must complete the following steps:
  1. Log into ISBE Teach.
  2. Select Tests.
  3. Click the Test Assignments tab.
  4. Click the Reset Student Login link for the interrupted test assignments to make the tests available again.

  The student can then log back into ISBE Learn with the same access code and resume testing.

- **Any other issues.** If a student receives an error code while testing, please use the table posted below to troubleshoot the issue and attempt to resolve it yourself. If you are unable to resolve the issue on your own, you may need to call ISBE Customer Support 1-866-317-6034. If the issue involves the ISBE Teach or ISBE Learn software, be sure to write down any error codes that appear (they will be in the format ADP-xxxx) as these codes will help Customer Support identify and resolve your issues.
Below is a list of more commonly encountered codes, what they might mean, and the possible actions to take.

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Error Description</th>
<th>Recommended Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>There was a problem logging in because the server cannot be reached.</td>
<td>This error message appears if ISBE Learn cannot communicate with the server while a student is trying to log in. Check that the student computer has internet connectivity and that the Secure Exam Browser is up-to-date.</td>
</tr>
<tr>
<td>TD-1000</td>
<td>There was a problem starting your test</td>
<td>This error message appears if ISBE Learn is unable to communicate with the server or if content is unable to be downloaded. First, check the network internet connectivity the student’s computer. If possible, attempt to save &amp; exit the test, and then log in again. If the error persists, contact the ISBE ISA support desk.</td>
</tr>
<tr>
<td>ADP-1206</td>
<td>The Access Code does not match our records.</td>
<td>This error message appears when the access code used by the student doesn’t exist in the system. Verify the student’s access code in ISBE Teach and try again.</td>
</tr>
<tr>
<td>ADP-1210</td>
<td>The test you are trying to take requires the use of the Secure Browser</td>
<td>This error message appears if the student attempts to enter the access code using a non-secure browser rather than the SEB Check that the student computer has an SEB installed</td>
</tr>
<tr>
<td>ADP-1228</td>
<td>Test is already in progress.</td>
<td>This error message appears when the student attempts to open another tab using the same browser/different browser. Verify the student’s access code in ISBE Teach and try again. If a student receives an error message that their test is locked, follow the steps to <strong>Reset a Student Login</strong></td>
</tr>
<tr>
<td>Error Code</td>
<td>Error Description</td>
<td>Recommended Action</td>
</tr>
<tr>
<td>------------</td>
<td>-------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>ADP-1229</td>
<td>There was a problem logging in because our records show that you are already logged in and your test is locked.</td>
<td>This error usually happens if a student had a power outage, technology failure, or computer crash in the middle of their previous test session. Once power or the computer is restored to normal, an Org Admin can <strong>Reset Student Login</strong> to allow the student to log back in and resume testing.</td>
</tr>
<tr>
<td>ADP-1230</td>
<td>Your test has been submitted or Canceled. Please ask the teacher for help before moving on</td>
<td>When the student submitted a test and tried to log back in to the test driver, they will see this error message. When the student’s test is canceled by the teacher and they try to log back in/navigate to the next item when taking the test, they will see this error message. An Org Admin can <strong>Restore</strong> the test from the <strong>Tests/Test Assignment</strong> page, so the student can Resume their test.</td>
</tr>
<tr>
<td>ADP-1231</td>
<td>Test is already in progress.</td>
<td>This error message appears if a second instance of a test that is already In Progress is started. Once you’ve confirmed that the student is taking the correct test, an Org Admin should find that student’s test on the <strong>Tests/Test Assignment</strong> page, and then select the <strong>Reset Student Login</strong> button (following the on screen prompts to complete the action). When complete, you should notice that the test status changed from In Progress to Paused.</td>
</tr>
<tr>
<td>ADP-1232</td>
<td>Test is not yet In Progress, but there is a valid Test Session Token which hasn’t expired yet</td>
<td>Session token hasn’t expired yet. Once you’ve confirmed that the student is taking the correct test, an Org Admin should find that student’s test on the <strong>Tests/Test Assignment</strong> page, and then select the <strong>Reset Student Login</strong> button (following the on screen prompts to complete the action). When complete, you should notice that the test status changed from In Progress to Paused.</td>
</tr>
<tr>
<td>Error Code</td>
<td>Error Description</td>
<td>Recommended Action</td>
</tr>
<tr>
<td>------------</td>
<td>----------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>ADP-1300</td>
<td>This error is thrown when a student’s test is trying to download content, but doesn’t have a valid token. This usually happens if their token expired (e.g. the student waited too long on confirmation pages) or someone reset their test (their token) while they were mid-test. If a student was in a test or in the process of logging on when their test was reset, this will cause this error. If the student logs back in and receives a 1232 error, an Org Admin should complete the Reset test process (which will change it from In Progress toPaused status). The student will then be able to resume their test.</td>
<td></td>
</tr>
<tr>
<td>ADP-1451</td>
<td>There was a problem saving your test results or There was a problem submitting your test results</td>
<td>Quit Secure Exam Browser and log back in using the same Access Code to resume the test. When the test is resumed, item responses are restored using the last successfully saved test results available on the server. If applicable, make another attempt to submit the test.</td>
</tr>
</tbody>
</table>

### Escalate to Support

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADP-1400</td>
<td>Test is a Practice Test</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1401</td>
<td>Test Token doesn’t match</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1402</td>
<td>Test Form Revision Doesn’t match</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1403</td>
<td>Test is already Submitted and cannot be resumed</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1404</td>
<td>Test is already Completed and cannot be resumed</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1405</td>
<td>Test is Canceled and cannot be resumed</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1406</td>
<td>Test Token Has Expired</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1407</td>
<td>No Test Results were found.</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>Error Code</td>
<td>Error Description</td>
<td>Recommended Action</td>
</tr>
<tr>
<td>---------------</td>
<td>--------------------------------------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>ADP-1453</td>
<td>Test is already Submitted and cannot be taken</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1454</td>
<td>Test is already Completed and cannot be taken</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1455</td>
<td>Test is already Canceled and cannot be taken</td>
<td>Escalate to Support</td>
</tr>
<tr>
<td>ADP-1456 to ADP-16XX</td>
<td></td>
<td>Escalate to Support</td>
</tr>
</tbody>
</table>

### After the test

After students submit their tests, ISBE Learn will automatically update the status of the tests and submit the responses. **In order for Students’ tests to be included in the final ISA reporting, the tests must be in Submitted status.** Organization Admins should download the **Student Test Status Report** found on the Test Assignments page in Teach to verify the test submission status of their students.

- If a student completed the Pause & Logout function of a test instead of completing the Submit functionality, their test status will show as Paused in Teach.
- If a student exits the SEB without exiting the test, their test status will appear in Teach as In Progress.

Once all students in your district and or school have completed testing, tests left in Paused or In Progress may be submitted using the **Submit Test** feature. First, ensure the student in fact finished engaging with the test (even if not all items were attempted), then use the **Submit Test** feature to place the student record(s) into “Submitted” status for scoring.

There is nothing you need to do to close out a testing session within Teach. Finally, collect the student access code (test ticket) and assure destruction of it within the district.

### Exiting the Safe Exam Browser (SEB)

Prior to exiting the SEB, make sure that your students have completed the process to Submit their test. It is recommended that you properly exit the SEB at the end of the testing session.

- For Windows – select the close button or use Ctrl + Q and use the exit code: 472317
- For Macs – select the close button or use Command + Q and use the exit code: 472317
- For Chromebooks – long press on the power button to turn off the machine.
- For iPads – Select the red button in the top-right corner of the screen; use the exit code: 472317.
1. Appendix A: Form to Report a Testing Irregularity or Security Breach
2. Appendix B: Create an Excel Pivot Table to Summarize Student Test Status
3. Appendix C: Pull test access codes for a single test section using the CSV download file
4. Appendix D: Current SEB Versions
Appendix A: Form to Report a Testing Irregularity or Security Breach

2020 ISA

Instructions for the School Test Coordinator (STC) or LEA Test Coordinator (LTC):
1. Call your LTC to report a testing irregularity or security breach IMMEDIATELY upon discovering it.
2. Complete this form, if instructed to do so by ISBE or your LTC, fax it to ISBE at 217-782-6097.
3. Submit this form within two school days.
4. Maintain a copy of the submitted form for your school files.

Note: If the incident affects more than a single student, attach a sheet with a list of all student names and SSID numbers. Separate forms do NOT need to be completed for each student.

| LEA/District Name: |  |
| LEA/District Organization Code: |
| School Name: |
| Contact Name: | Role: | LTC | STC |
| Contact Phone and Extension: |

| Date of Incident: |
| Mode: | Computer | Paper |

| Student Grade: | 5 | 8 | 11 | Section #: | 1 | 2 | 3 | ALL |
| Test Administrator’s Name: |
| Student Name: | Date of Birth: |  |
| State Student ID Number: | Local Student ID: |

Detailed Description of Incident

Investigation Steps Taken:

Actions Taken by Staff to Resolve:

Was the incident resolved in a manner that allowed the student to continue testing? | Yes | No |
If incident was related to a particular item, please provide item number (note that only students can read test content):
Appendix B: Creating an Excel PivotTable

The following instructions will walk you through creating an Excel PivotTable. The Student Test Status Report is downloaded as a .CSV file and includes all of the information needed to review the test status of students in your school(s). PivotTables are a great way to quickly summarize, analyze and explore data; using a PivotTable to review the student test status will quickly provide a summarized report of student tests by school and status. PivotTables can also be used to review test status at the class or even student level.

Before you get started:

- To use a PivotTable, your data should be organized in a tabular format, and not have any blank rows or columns.
- Download the ISA Student Test Status Report and open the file in Excel.

Creating a PivotTable

1. Click a cell in the spreadsheet
2. Go to Insert > Tables > PivotTable.

   **Note:** If you're using Excel for Mac 2011 and earlier, the PivotTable button is on the Data tab in the Analysis group.

3. Excel will display the Create PivotTable dialog with your range or table name selected.

4. In the Choose where you want the PivotTable report to be placed section, select New Worksheet.

5. Click OK.
6. Excel will create a blank **PivotTable** on a new worksheet and display the **PivotTable Fields** list on the right side of the sheet.

![PivotTable Fields](image)

7. Use the **PivotTable Fields** form on the right to manually drag-and-drop items into the PivotTable fields.

![PivotTable Fields](image)

8. To create a summary student report, move the following items into the PivotTable fields

   **Rows:** School Name, Class Name

   **Columns:** Test Status

   **Values:** Access Code

   ![PivotTable](image)

   Note: If you are a District Org Admin and you want to use the PivotTable to analyze data at a single school, drag-and-drop the School Name item into the Filters area. Use the filter selection in cell B1 above the table to select the school data you want displayed on the PivotTable.

9. As you select items and drop them into the PivotTable fields, the data will build the Excel report to the left.

![Excel Report](image)

10. If you no longer want an item in your PivotTable, simply drag it out of the Fields list on the right or uncheck it.

11. If you don’t see the Fields list, click anywhere in the PivotTable to open the list.
Appendix C: Pulling test access codes by a single test section

The following instructions will walk you through using the Sort and Filter features of Excel to organize the data in the Student Test Status Report to pull a set of test access codes by each of the three test sections for a grade.

Before you get started:

- To use sort and filter, your data should be organized in a tabular format, and not have any blank rows or columns.
- Download the CSV of test assignments with student access codes from the Test Assignment page and open the file in Excel.

Sorting an Excel worksheet

1. Highlight the entire worksheet to ensure that the correct student remains with the correct test code.
2. Go to **Data > Sort & Filter > Sort**.
3. In the Sort modal, select **Test name** in the **Sort by** drop down list and click **OK**.
4. The Excel file will now be sorted by test section. You may copy/paste a single section of tests for which to distribute test access codes.
Filtering an Excel worksheet

1. Highlight the entire worksheet to ensure that all of the information on the spreadsheet is included in the filter. A shortcut to selecting the entire range of spreadsheet data is to click on the area between Column A and Row 1

2. Go to Data > Sort & Filter > Filter.

3. Once you click the Filter feature, drop down arrows will appear on the right side of all column headers.

4. Click the drop-down arrow of the Test Name Column. Use the check list to select the specific test section. Click OK.

5. The spreadsheet will now only show the test assignments for the selected test.

To create a new worksheet with only that test information. Copy and paste the filtered rows into a new worksheet.
Appendix D: Current ISA Safe Exam Browser (SEB) Versions

Tests will be administered using a Safe Exam Browser (SEB) which locks down the device, preventing the student from navigating away from the test mid-assessment. Ensure that the SEB is properly deployed and installed on all testing devices prior to initiating student testing. The ISA SEB has a unique configuration applied to it, and the ISA will only work with the official ISA SEB. Additional SEB information for the ISA can be found on the ISBE Website.

The table below lists the versions of the SEB that will be used for this year’s ISA administration. Links to the SEBs are available on the ISA page of the ISBE Website.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>SEB Version</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Windows</strong></td>
<td>Win 7, 8.1, 10 ISA SEB v2.1.8.1</td>
</tr>
<tr>
<td><strong>Mac</strong></td>
<td>macOS 10.12, 10.13, 10.14, 10.15 ISA SEB v. 2.1.4</td>
</tr>
<tr>
<td><strong>Chromebook</strong></td>
<td>74-79 ISA 2020</td>
</tr>
<tr>
<td><strong>iPad</strong></td>
<td>iOS 12-13x • The link to the current version is available on the ISA page of the ISBE website.</td>
</tr>
</tbody>
</table>

**Supported Versions**
- iPad Pro 9.7 inch or larger
- iPad Air 2
- iPad Air
- iPad 4th & 5th generations