

ISBE-ISA-2017

Windows SEB Installation & Troubleshooting

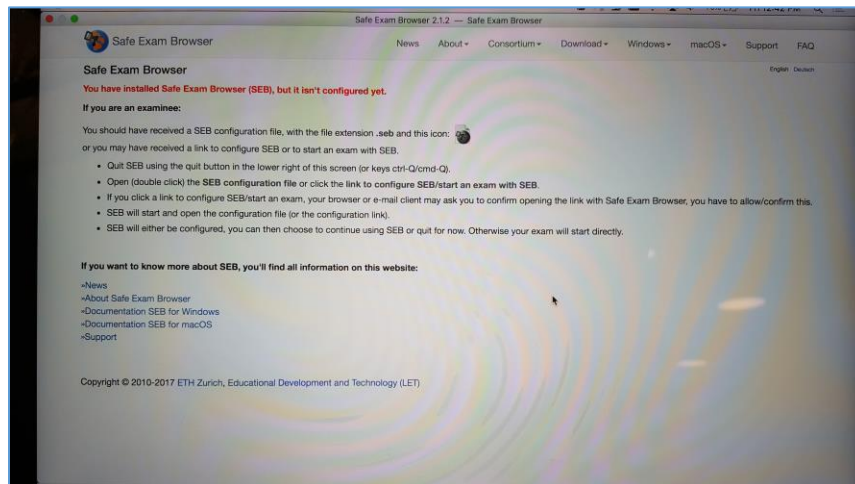
1. In order for the MSI file to install successfully, ensure that the .NET Framework 4.5 or later is installed. If it is not installed, you can find the download details on the Microsoft .NET Framework 4.5 page.
2. Deploy SEB using the MSI and following the typical protocol.
3. After the Install process is complete, you should see the following icon in the Start Menu or Programs List.



4. When launching the SEB, you should see the SEB splash screen and the welcome screen for the Test Driver:

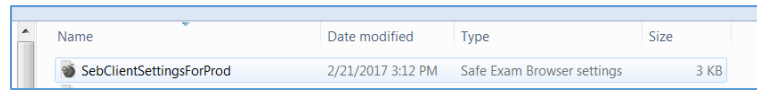


5. Some Users may see this message when launching the SEB for the first time:

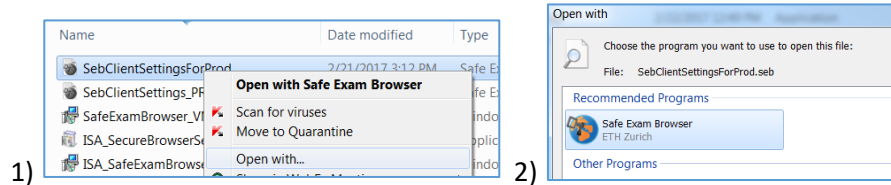


6. If this message is seen instead of the ISBE Learn Test Welcome Page when launching the SEB, this indicates that the test configuration process was not completed during the initial installation. Exit the SEB and use the following instructions to complete the SEB configuration set up.

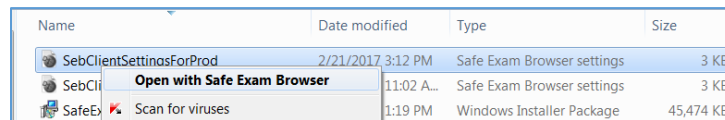
7. Download the Windows SEB configuration file from the ISBE ISA site. **SebClientSettingsForProd**. Deploy this file to the testing devices.
8. Find this file on the testing device.



9. Right Click the filename,
 - a. Select **Open with...** and then select **Safe Exam Browser**.



- b. Or, if listed, select **Open with Safe Exam Browser** from the top of the right click menu.



10. This action will apply the SEB configurations to the installed SEB on that device. After completing this action once, the SEB should open normally using the standard SEB icon.