## My Data Dashboard Webinar: New Dropout and Graduation Rate Data! Thursday, Aug. 21 @10:00 a.m.

## Q&A

Webinar Question	Webinar Response
Under academics I can see the drop down. It includes chronic absenteeism, graduation rate, 9th grade on track, chronic truancy. But no drop out.	There is no reason you should not be seeing Dropout Rate; there are no roles that give you access to some of the Academics menu and not others. Please contact <a href="maydashboard@isbe.net">mydashboard@isbe.net</a> if continue to not be able to see it in your Academics menu.
Slide 21 should there be links tied to MDD User Guide and Short video: How to Access My Data Dashboard	The MDD resource items available through the agency web site were edited extensively in between development of the slide deck and the webinar date. Please visit <a href="https://www.isbe.net/mydashboard">https://www.isbe.net/mydashboard</a> to review currently available resources.
Will there ever be any conversation about GED transfers NOT counting as a drop out? There seems to be a trend where high school students want to get a jump start on college thus taking the GED and enrolling in college early.	Drop out rate definitions are set federally and not controlled by ISBE.
Do ROEs have access to the data dashboard to look at data for different schools district? In the past it was very general but can they access demographic data and breakdown per roster or class.	Users with the role ROE Administrator can view data for schools in their service area, including at the roster level.
When logging into MyIRC, I am unable to access the My Data Dashboard. I can access all other tabs, but not that one.	Access to MDD differs from access to other MyIRC applications and is tied directly to having an appropriate "ED360 Role" in the Educator Information System (EIS). Please refer to the MDD User Guide for additional information and contact our offices at <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> if you need additional assistance.
What EIS positions and ED360 roles would you suggest for an ROE instructional coach to view all info for districts within their region?	The ROE Administrator role is the only role available that allows regional access. The MDD User Guide maps out positions codes and user roles at https://www.isbe.net/mydashboard.

Is transfer to homeschool considered a non-drop condition considering dropout rate?	Please see page 186 of the public business rules regarding the categorization for a student who transfers to home school as their exit enrollment.  https://www.isbe.net/Documents/Public-Business-Rules-2025-RC-Metrics.pdf
Can a school district give ROE truancy staff or ROE instructional coaches access?	The most efficient method for ROE personnel to gain access to student records at the school level is with an ROE Administrator role, which provides access throughout the region. That role would not be assigned by district personnel but by ROE staff.