

My Data Dashboard New Approach to Assessment Reporting Webinar FAQ – June 14, 2023 @ 11am

Webinar Question 1	Webinar Response 1
Where may I find this new Data Dashboard? ISBE IWAS?	This is a part of My Data Dashboard, which is accessed through MyIRC. You access using the Login button in the upper right corner of the screen on the home page of the <a href="http://www.illinoisreportcard.com">www.illinoisreportcard.com</a> .
Will ROE's have access to My Data Dashboard?	ROEs currently have access to My Data Dashboard. For the new metrics/assessments, we are working on including this information for as many user types as possible in the future. District Administrators, school administrators, then ROEs are all on our list.
If it appears our access is in correct, who do we contact?	For any access issues, please contact <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> for further assistance.
The PDF upload is the one-page info sheet and not the presentation	A copy of the full presentation can be found here: <a href="https://www.isbe.net/Documents/061423-My-Data-Dashboard.pdf">https://www.isbe.net/Documents/061423-My-Data-Dashboard.pdf</a>
Looking at our IAR assessment data, it looks like the state and district performances are backwards.	This issue has been resolved.
If we think any of our data numbers are incorrect, what would be the best option to go back and review the actual data set for that particular metric?	These data are based on the final reported public report card data. You would use the same methods that you would if you were troubleshooting any report card data.
When logging in I am receiving a 500 error message	Usually, a 500 oops happens when your computer is trying to use a cached page of the website. Try logging in with a different browser or incognito window, go to <a href="http://www.illinoisreportcard.com">www.illinoisreportcard.com</a> and click on the Login button at the top right, this should refresh your cache.  Alternatively, please try clicking the logo on the top left on the 500 page and that should refresh the page.
Can you go into further explanation about how to decipher the Summary of 1st grade cohort?	Additional details about the 1 <sup>st</sup> grade cohort usage and calculations are available in the My Data Dashboard User Guide available on all pages within the new metrics.
How often is the data updated when a change to student enrollment is made in IWAS?	Current year enrollment within MDD for student level rostering uses live SIS enrollment, whereas historical year enrollment uses the fall snapshot, same as what is used for the report card.

When will ISA and ACCESS data be available on the dashboard?	We are currently working on bringing in ISA and ACCESS data using this new format. We hope to roll this out early next year.
Is this webinar recorded? Where will we be able to find it?	This presentation is recorded and available under the presentations/webinar section on the ISBE My Data Dashboard page - <a href="https://www.isbe.net/mydashboard">https://www.isbe.net/mydashboard</a>
Is this mainly for teachers?	At this time, there are resources available for teachers within My Data Dashboard. However, these new visualizations are currently being rolled out at the administrator level. The hope is in the future to completely reimagine the teacher portal in the tool.
I'm a district Administrator for MyIIRC, but when I click on My Data Dashboard it says my user was not found in the EIS. How come I can get into all other IIRC sites, but not the data dashboard	In order to access My Data Dashboard, you need to have 1) an Active position within EIS and 2) and Ed360 role within EIS. Each Ed360 role allows that user different levels of access to protected data. That information is then sent to MyIIRC from EIS and authorization is given to access My Data Dashboard in accordance to the Ed360 role provided by EIS. After the position has been added it will take a few days for it to be ingested into MyIIRC and allow access to My Data Dashboard.
Is this the site where we will have to upload employment and salary info for teachers and admins?	No data is uploaded into My Data Dashboard, rather, data that you upload in other ISBE tools (SIS, EIS, etc.) are used to populate My Data Dashboard.
I'm sorry for asking if it has already been asked, but is all of this available now? I cannot seem to find the information currently being shown in the demo.	What a user sees depends on their particular role. At this time, these new assessment screens are only available to district admin. We hope to roll out for school admin shortly.
I am trying to log in with my email and password that I used for the DRVT access and it is not working?	We can investigate that particular situation. For access issues, please contact <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> for further assistance.
Is all the data updated? My login works but it says "not data to display" when I click on Academics and then IAR or MAP?	These metrics have not yet been rolled out for the school administrator roll. We hope to have that completed shortly. And we are currently working with MAP to update the data transfer process so we hope that data will be available shortly as well.
So will district administrators that are not designated as superintendent be able to view it	We can investigate that particular situation. For access issues, please contact <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> for further assistance.
Can isbe employees get access as well?	For access issues, please contact <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> for further assistance.

<p>If we don't have access to the Data Dashboard in ICR are we also requesting access to EIS?</p>	<p>In order to access My Data Dashboard, you need to have 1) an Active position within EIS and 2) and Ed360 role within EIS. Each Ed360 role allows that user different levels of access to protected data. That information is then sent to MyIRC from EIS and authorization is given to access My Data Dashboard in accordance to the Ed360 role provided by EIS. After the position has been added it will take a few days for it to be ingested into MyIRC and allow access to My Data Dashboard.</p>
<p>When I log into my Illinois Report Card, when will I see the updates to the dashboard?</p>	<p>My Data Dashboard is fed data from a variety of different agency systems and depending on the type of data and the systems it is being fed from; the updates happen on different timelines. As far as assessment data availability, these data are not available until the Report Card, when data is made publicly available.</p>
<p>Sorry if this has been asked, how do we get access to this? Do we need a MyIRC account first? Will another account need to be created in My data dashboard.</p>	<p>Access involves a series of questions. All superintendents have access through MyIRC - those accounts are added automatically. There is a setting that has been in place since the early days of ED360 that requires a district to "opt-in" for the broader set of district users to have access. If your district has opted in, access is granted based on what has been entered into EIS - there is an "MDD Role" field in EIS that can be used to give people access. The MyIRC accounts are created automatically. You can always feel free to email us to investigate your individual situation.</p>
<p>Remind us again... what is the timeline? Some of the testing data is already out. Just some feedback... I would love that data to flow through all of those systems more quickly. Then, it can get to you and us more quickly. Thank you.</p>	<p>As far as assessment data availability, these data are not available until the Report Card, when data is made publicly available.</p>
<p>What if Superintendent isn't able to get new district admin assistant access?</p>	<p>We can investigate that particular situation. For access issues, please contact <a href="mailto:mwright6@niu.edu">mwright6@niu.edu</a> or <a href="mailto:mydashboard@isbe.net">mydashboard@isbe.net</a> for further assistance.</p>
<p>We are located on the Wisconsin &amp; Illinois border. Due to this we have a high rate enroll turn over. When I compare year to year for a grade level progress from 3rd grade to 8th grade the student enroll may not be the same. How will the dashboard identify that the students enrolled are new for that year</p>	<p>At this time, there is no indicator for when students are newly enrolled in a school or district. We can look into adding this functionality in the future.</p>

What's the URL for IL Report Card for our District?

All districts access MyIRC via the same URL - [www.illinoisreportcard.com](http://www.illinoisreportcard.com). Use the Login button in the upper right corner of the screen on the home page and it will take you to MyIRC which is where My Data Dashboard is housed.